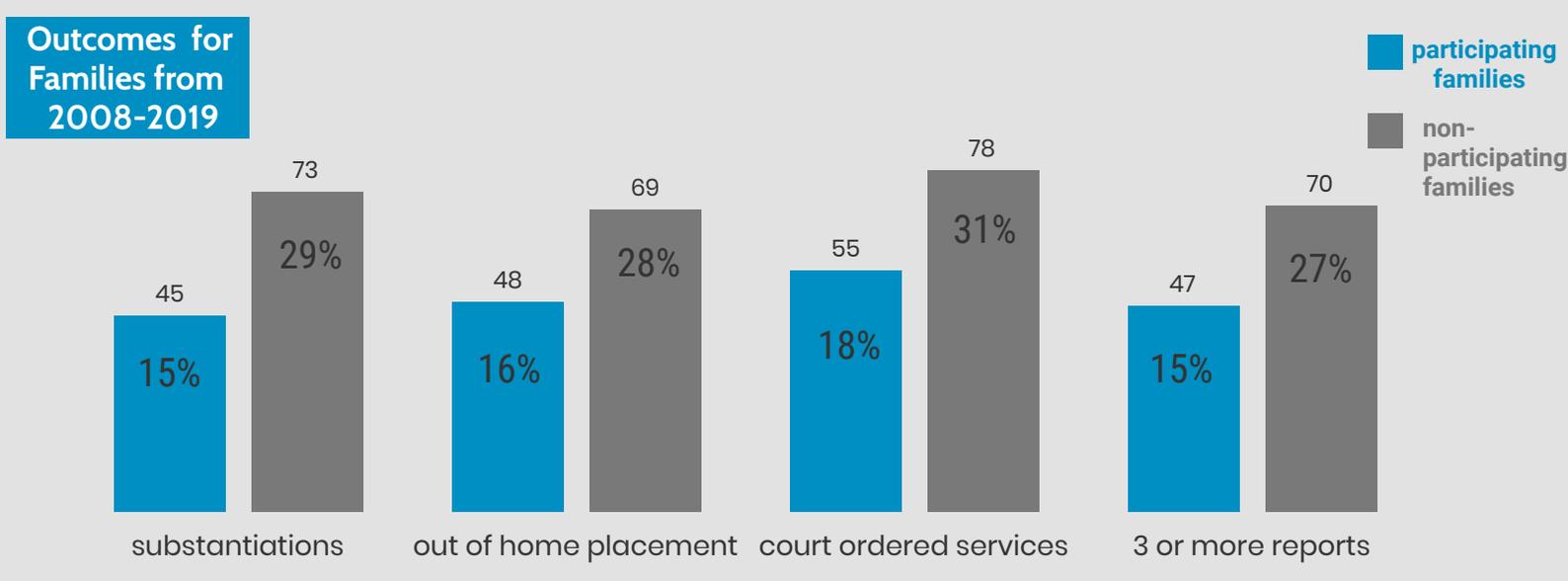




Marathon County Department of Social Services Community Response Program



Average time between Community Response services & substantiated abuse/neglect **27 months**



Significant savings in early intervention programs are not only the dollars saved in foster care, but also the improved quality of life for children and families in our community.



Marathon County Department of Social Services Community Response (CR) Program Case Services and Outcomes Report December 2019

The following information reflects data collected from September, 2008 to December 2019.

1 The Numbers

- **Total Program Referrals:** 557 families
- **70** not offered CR services due to being at capacity
(When cases are placed on the program wait list longer than three months they are not offered services).
- **487** families Offered services
Families that participated in program services: **305**
- Adults and Children served by Community Response:
420 adults
619 children **Total: 1039**
Age ranges of children served: 0-2= **298**; 3-5= **157**; 6-8= **92**; 9-11=**39**;12+= **33**
- **63% participation rate**
Marathon County's rate exceeds state average program participation rate of 54% (2012)
- Average Participation length: **5 months**
- Average home visits completed per family: **10**

2 Recidivism Data

The following information reflects how many families have been referred back to the formal Child Protective Service system after being referred to the Marathon County Community Response Program.

Families referred back to CPS that had **ACCEPTED** program services: **Of 305 participating families:**

*(*It should be noted that these are cases which have been opened to CR throughout the lifespan of the CR program.)*

- **45 cases or 15%** were substantiated abuse and neglect
(13 cases were referred during Community Response program involvement)
- ★ **Average time between CR services and substantiated abuse/neglect= 27 months**
- **20** cases screened in had identified service needs
- **48 cases or 16%** resulted in Out of Home placements
(Three families voluntarily placed children in care while participating in Community Response)
- **55 cases or 18%** opened for court ordered ongoing services
- **47** families received multiple screened-in reports (three or more reports)

Families referred back to CPS that **DECLINED (182) /NOT OFFERED (70)** program services: of **252 non-participating families:**

- **73 cases or 29%** were substantiated child abuse and neglect
- **18** cases screened in had identified service needs
- **70 cases or 28%** resulted in Out of Home Placements
- **78 cases or 31%** opened for court ordered ongoing services
- **69** families received multiple screened-in reports (three or more reports)

3 Flex Fund Use:

The Community Response Program has flexible funds that can be used on families toward a household expense that will help meet an immediate need and/or reach an identified program goal.

262 families were approved to use program funds; the average amount spent per family is \$500.

Utilities: 80 families

Rent/Security Deposit: 124 families

Car Repairs: 19 families

Guardianship filing fees: 5 families

Child care co-payments: 8 families

Other: 64 families (Guardianship filing fees, child care co-payments, YMCA memberships, cleaning service, vacuum cleaner, phone bill, vehicle down payment, employment uniform, driver's license renewal/driver exam fee, driving classes, AODA assessment, respite care, C.N.A. course and exam fee, taxi cab license fee, baby items, home safety supplies, medical lock box, home organization items, employment insurance, van seats, paternity testing, college application fee and high school transcripts, birth certificates, fencing, child's camp supplies, fishing license, jogging stroller, kitchen items, recreational items, craft supplies, items to meet basic needs)

In addition to flex fund use families also received:

Gas card: 137 families received one or more

Walmart Card: 216 families received one or more

Bus Passes: 85 families

Bus tokens: 64 families

4

Community Services Provided During CR Program Involvement:

The following information reflects the various resources and services that families have been connected to during program involvement:

- **Family Team Meetings:** 119
(family meetings held with identified formal and informal supports to discuss and work on family goals and needs)
- **Start Right Program Referrals:**
48 families involved prior to CR involvement
112 referred by CR Worker or Public Health Nurse during program involvement
- **Public Health Nurse**
76 families received services from Marathon Co. Public Health during CR involvement
- **Counseling/Support Groups/Mental Health Services:**
41 families involved in counseling prior to program participation
119 families referred by CR worker
- **Domestic Violence/Sexual Assault Services:**
69 families referred to support groups, shelter, advocacy, safety planning
- **Food Pantries:**
156 families referred or transported by CR worker
- **Employment:**
190 families referred to Job Center/Wisconsin Works/FSET, provided job postings, were assisted with locating employment online and/or filling out applications, or received other employment assistance
- **Clothing:**
187 families referred to Rebecca's Closet by CR worker
182 families given Goodwill vouchers by CR worker
- **WIC:**
79 families referred/transported by CR worker
- **Education:**
33 Families had college application fees waived or paid for
83 families referred to GED/HSED, college level, or C.N.A classes
- **Housing:**
158 families referred to Section 8/Low Income housing or had assistance locating housing
- **Energy Assistance:**
129 families referred by CR worker
- **North Central Community Action Program/Emergency Assistance at Job Center (rent assistance)**
115 families referred by CR worker

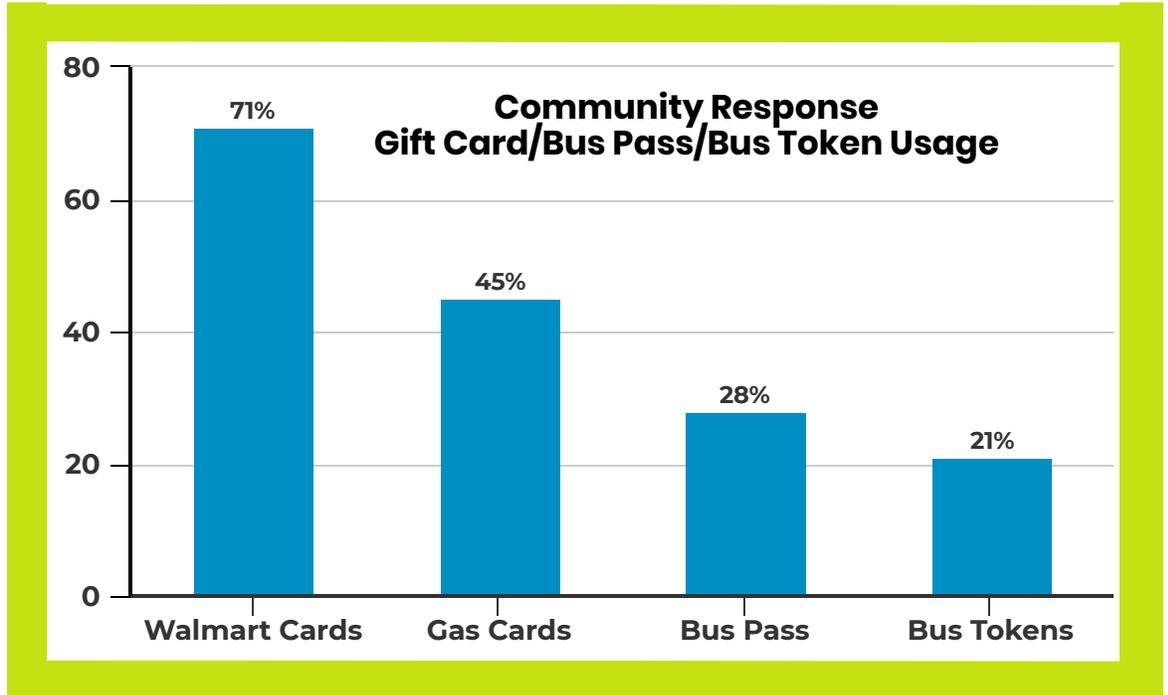
- **Childcare:**
93 families provided information on licensed or certified childcare providers
- **Catholic Charities:**
97 families were referred to Catholic Charities for assistance programs
- **Head Start:**
51 families referred by CR worker
20 families enrolled prior to CR participation
- **Budgeting Class:**
77 families referred to class at UW-extension
- **Alcohol and Drug related services:**
59 families referred by CR worker
15 referred by other agency
- **Safelink Wireless telephone:**
79 families referred by CR worker
29 families previously enrolled
- **Legal Assistance:**
84 families referred to Judicare or other legal advocacy by CR worker
- **Parenting classes at the Family Resource Center or other parenting support:**
161 families previously participated and/or referred by CR worker
- **Holiday baskets/gift sponsorship:**
74 families referred by CR worker
- **Project Step-up:**
32 families referred by CR worker
4 families involved prior to CR involvement
- **North Central Health Care/ Comprehensive Community Services**
11 involved in program
35 referred by CR worker
- **Wheels to Work:**
69 families referred
- **Transportation:**
107 families provided with transportation to and from medical or other appointments
- **Birth to Three:**
34 families participating or referred by CR worker
- **Habitat for Humanity:**
5 families referred

- **Social Security Disability (SSI):**
63 families receiving benefits prior to CR participation or referred by this worker
- **Lutheran Social Services/ Pregnancy and Adoption Services:**
7 families referred
- **Neighbor's Place:**
103 families received referrals for household items by CR worker
- **Other Donations:**
68 families received donations from helplink, Women in Action, church groups, etc.

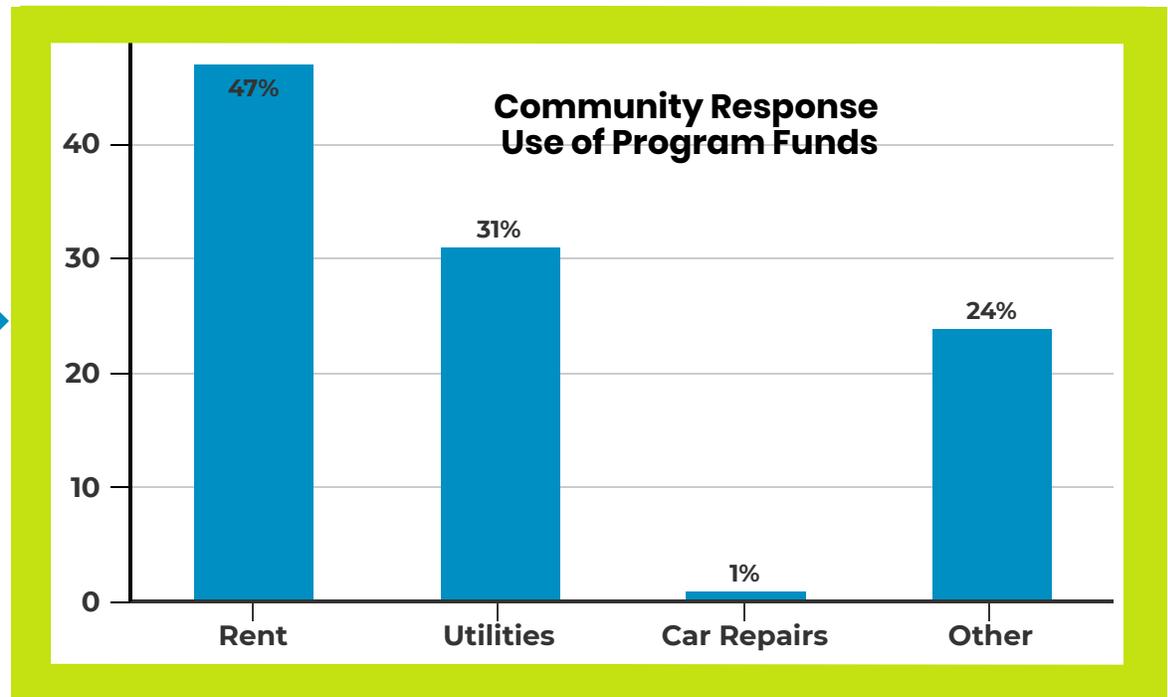


The data identified in these charts is the total data from the beginning of Community Response in 2008 through December 2019. The data represents the families who used program funds.

Totals do not equal 100% because some families received multiple types of assistance.



Totals do not equal 100% because some families utilized funds for multiple purposes.



* Other (Guardianship filing fees, child care co-payments, YMCA memberships, cleaning service, vacuum cleaner, phone bill, vehicle down payment, employment uniform, driver's license renewal/driver exam fee, driving classes, AODA assessment, respite care, C.N.A. course and exam fee, taxi cab license fee, baby items, home safety supplies, medical lock box, home organization items, employment insurance, van seats, paternity testing, college application fee and high school transcripts, birth certificates, child's camp supplies, fishing license, jogging stroller)



Community Services Provided to Participants

