

Marathon County Social Services Board Minutes
Wednesday, February 16, 2022, 4:00 p.m.

Attendance:	Present	Absent
Julie Bollmann		X
Allen Drabek	X	
William Harris	X	
Christy Keele	X	
Yee Leng Xiong	X	

All board members attended the meeting virtually via WebEx.

Staff Present via WebEx: Vicki Tylka and Nicole Rolain

1. Meeting called to Order by Chair Christy Keele at 4:01 p.m.
2. Welcome and Introductions – Vicki shared that staff will be introduced immediately before presenting to the board.
3. Public Comment – There was no public comment.
4. Approve minutes from January 26, 2022, meeting.

Action: Minutes approved

DRABEK MOVED, HARRIS SECONDED, TO APPROVE THE MINUTES OF JANUARY 26, 2022. VOICE VOTE REVEALED ALL IN FAVOR AND NONE OPPOSED. MOTION CARRIED UNANIMOUSLY.

5. Educational Presentations
 - A. Economic Support Programs: FoodShare and Health Care usage report 2019-2021 – Vicki introduced Nicole Rolain, IM Central Consortium manager. Nicole presented the FoodShare and Health Care usage reports comparing calendar years 2019 through 2021. Nicole touched on factors such as churn rate (200-300 re-applies) and described how the max allotment varies based on income and group size.
 - B. Afghan Special Immigrant Population –
 - i. Economic Support Services – Nicole Rolain explained how Economic Support has been serving the immigrant population including the following points:
 - Seeing families in Marathon and Portage Counties.
 - Several families on caseload
 - Anticipate meeting with two families per week moving forward
 - Christy shared positive feedback regarding timely service.

- Working with ECDC
- In-person appointments have been more successful than telephonic appointments.
- Our staff is learning the immigration screens.
- Staff attending ECDC town hall meetings.

Vicki shared that we've experienced some challenges with interpreter services due to lengthy appointments.

Supervisor Xiong asked what the biggest challenge or obstacle is to overcome. The answer is making sure they have passports and supporting documents with them to communicate that in advance.

Serving 5-6 families per week during the holidays was another challenge.

- ii. Child Services – Vicki explained how Child Services has been serving the immigrant population including the following points:
 - Christa has met Adam and offered to provide mandated reporter training to his staff.
 - Youth Justice services have also been discussed.
 - We have been advising people to call the access line if unsure whether an abuse or neglect situation exists.
 - Children with disabilities are also a population that will be served.

6. Announcements and possible items for next agenda – Upcoming agendas will include yearend reports including out-of-home care placement and scorecard.

7. Adjournment

There being no further items to be discussed **HARRIS MOVED, XIONG SECONDED, TO ADJOURN MEETING. VOICE VOTE REVEALED ALL IN FAVOR AND NONE OPPOSED. MOTION CARRIED UNANIMOUSLY.**

Meeting adjourned at 4:34 p.m.