

OFFICIAL NOTICE AND AGENDA

Notice is hereby given that the **North Central Community Services Program Board** will hold a meeting at the following date, time, and location shown below.

Thursday, May 25, 2023 at 3:00 pm

North Central Health Care, Wausau Board Room, 1100 Lake View Drive, Wausau WI 54403

Persons wishing to attend the meeting by phone may call into the telephone conference beginning five (5) minutes prior to the start time indicated above using the following number:

Meeting number: 1-408-418-9388 **Access Code:** 2488 137 1039 **Password:** 1234

Our Mission

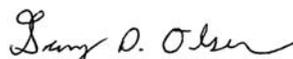
Langlade, Lincoln, and Marathon Counties partnering together to provide compassionate and high-quality care for individuals and families with mental health, recovery, and long-term care needs.

AGENDA

1. CALL TO ORDER
2. CHAIRMAN'S ANNOUNCEMENTS
3. PUBLIC COMMENT FOR MATTERS APPEARING ON THE AGENDA (Limited to 15 Minutes)
4. CONSENT AGENDA AND MONITORING REPORTS
 - A. Board Minutes and Committee Reports
 - i. ACTION: *Motion to Approve the March 30, 2023, NCCSP Board Minutes*
 - ii. FOR INFORMATION: Minutes of the April 19, 2023 Executive Committee Meeting and February 27, 2023 Nursing Home Operations Committee
5. BOARD DISCUSSION AND/OR ACTION
 - A. Educational Presentations
 - i. Program Updates
 - a. Crisis Services – T. Stefonek, V. Tylka
 - ii. Executive Director Report – G. Olsen
 - i. Financial Update and 2024 Budget Update – J. Hake
 - ii. NCCSP Board Member Liaison to North Central Health Foundation – G. Olsen
6. BOARD CALENDAR AND FUTURE AGENDA ITEMS
 - A. Next Board Meeting Scheduled For: July 27, 2023 at 3:00 p.m.
7. ADJOURN

Any person planning to attend this meeting who needs some type of special accommodation in order to participate should call the Administrative Office at 715-848-4405. For TDD telephone service call 715-845-4928.

NOTICE POSTED AT: North Central Health Care
COPY OF NOTICE DISTRIBUTED TO:
Wausau Daily Herald, Antigo Daily Journal, Tomahawk Leader,
Merrill Foto News, Langlade, Lincoln & Marathon County Clerks Offices


Presiding Officer or Designee

DATE: 05/19/2023 TIME: 1:00 PM BY: D. Osowski

NORTH CENTRAL COMMUNITY SERVICES PROGRAM

BOARD MEETING MINUTES

March 30, 2023

3:00 p.m.

North Central Health Care

Present: X	Eric Anderson	X	Randy Balk	X	Chad Billeb
X	Angela Cummings	X	Kurt Gibbs	X	Liberty Heidmann
X	Renee Krueger	EXC	Alyson Leahy	X	Lance Leonhard
ABS	Bruce McDougal	X	Dave Oberbeck	X	Robin Stowe
X	Jeremy Hunt	X	Vacant		

Staff Present: Gary Olsen, Jarret Nickel, Jason Hake, Ryan Hansen, Kristin Woller, Jessica Meadows

Call to order

- Meeting was called to order at 3:02 p.m. by Chair Gibbs.

Chairman's Announcements

- Welcome Jeremy Hunt as a member of the NCCSP Board.
- Introductions of Board Members and staff.
- K. Gibbs thanked all members for serving on the Board and to the Board and staff for the critical work that all do.

Public Comment for Matters Appearing on the Agenda

- No public comment.

Consent Agenda

- **Motion**/second, Leonhard/Balk, to approve the January 26, 2023 NCCSP Board minutes. Motion carried.

Program Updates

- Nursing Home Operations – J. Nickel
 - Mount View Care Center Presentation – K. Woller
 - Pine Crest Nursing Home Presentation – R. Hanson
- Discussion included:
 - Converting 4th floor for dementia care in progress.
 - Renovations on Northern Reflections will begin soon with completion anticipated before end of year. Upon completion we have opportunity to increase census and positively impact financials in 2024.
 - Role of 51.42 Board in the operations of nursing homes:
 - ◆ The Tri-County Agreement states the NCCSP 51.42 Board is responsible for community programs and nursing homes are a key part of NCHC.

- ♦ Lincoln County recently established an Ad Hoc Committee to review Pine Crest Nursing Home Operations and compile a list of options for the nursing home operations moving forward. Lincoln County Board will be reviewing the 161-page report and we anticipate their recommendations on the future of the nursing home at its April meeting.
- ♦ Marathon County had completed a similar intensive review of Mount View Care Center several years ago and made the decision to continue the current nursing home operations.
- ♦ Counties are responsible for nursing home services for protectively placed individuals. Where and how those services are provided is the county's decision. Understanding staffing challenges, direct and indirect costs of the nursing home and the entire umbrella of NCHC is important in how, in some instances, services help each other out by sharing costs, knowledge, etc. It is felt that at some point geriatric and mental health will blend.

Recruitment Initiatives – J. Meadows

- A video was created: Amazing Employees Provide Exceptional Care. It talks about the people who work at NCHC, experiences employees have, etc.
- OTT (Over-the-Top) Advertising began January 1, 2023. Results show we have reached new audiences by streaming TV ads, using Search Engine Marketing, and social advertising, specific to identified demographics.
- We have received a significant increase in applications which has led to more interviews, and an increase in new hires in these first 90 days of 2023.
- R. Stowe relayed that Langlade County department heads have expressed much positive commentary about how great the communication has been from NCHC with the News You Can Use, media releases, etc.

Resolution of Support for Utilization of State Surplus Funding to Offset Supplemental Payment Decreases in Fiscal Year 2022/23 and to Continue Future CPE Award Disbursements to County Owned Nursing Homes – G. Olsen

- A request is being made of the Marathon and Lincoln Counties to take this resolution to their boards and then send it to the Governor and members of the legislature. Wisconsin Counties Association is also assisting as this loss of funding has impacted 23 counties.
 - Late last year we were notified of an increase in Medicaid reimbursement rates.
 - There has been a supplemental payment program for a number of years which is a fixed amount allocated to nursing homes to help offset the loss of operating county nursing homes. We budgeted in 2022 and 2023 for similar payments as received historically.
 - The State provided no feedback prior to them telling us the supplemental payment would be cut. The cut in supplemental payments for Marathon County was just over \$1 million and 23 other counties received significant decreases while Dane County received a \$7 million increase.
 - Contacts have been made to the Wisconsin Counties Association and our legislators.

- **Motion**/second, Cummings/Leonhard, to approve the resolution and forward to Marathon and Lincoln Counties for their consideration, and to forward the resolution to legislators and the Governor from the NCCSP Board. Motion carried.

Executive Director Report – G. Olsen

- Dr. Rob Gouthro's last day as Chief Medical Officer was 3/27/2023. Dr. James Billings has been appointed as Interim Medical Director effective March 15, 2023. Dr. Jessica Dotson has also been appointed as Interim Medical Director of Youth Hospital. We will re-evaluate in six months.
- Communication with our external partners is a priority and with that the Human Services Leadership Team, consisting of the three county social services directors, V. Tylka, G. Olsen, and J. Hake, has already met, and will continue to meet regularly.
- Senior Leadership Team started rounding in all programs again to meet with staff regularly.
- Monthly 'Gabbin' with Gary' lunches are going over well as one manager and an employee of the manager's choice have lunch with G. Olsen.
- Monthly Manager Connect Meetings will focus on our vision and training.
- 2022 Audit is wrapping up and has gone very well. The presentation of the audit will be provided to the Executive Committee this year with the change to the Tri-County Agreement. All Board Members are welcome to attend as the audit has been presented to the full Board in the past.
- Crisis will be moving into their new space soon. Difficulties in staffing have resulted in changes to crisis services periodically until positions are refilled. Youth Crisis Stabilization was closed for a while as we were not able to staff the program; the program is now open again.
- Medical Monitored Treatment (MMT) program had been paused but will be reopening with the completion of the renovations.
- Welcome Jason Hake, Managing Director of Finance and Administration!

Financial Update – J. Hake

- An overview of financial status was provided which included:
 - Net income from service programs was \$256,882; revenue unfavorable to budget by \$793,321 due to the reduction in supplemental and CPE funding. Expenses were favorable to budget by \$1,050,202.
 - There were significant diversions and under census. Dr. Billings is reviewing each case and is following up with each physician when a diversion occurs.
 - Sheriff Billeb indicated he is working with V. Tylka to notify other Sheriff Offices of our services and as an alternative to Winnebago.
 - J. Hake is working with managers on monitoring productivity.
 - In our nursing homes a lot has been driven by the supplemental funding decrease.
 - Pharmacy costs are being reviewed and how to improve revenue.
 - Health insurance had net income, but it is not unusual this early in the year. Employees saw a 16% increase in premiums this year.

- Cost of Living Adjustment of 3% (COLAs) are effective next week for hourly employees only. Will review budget regularly to see if a COLA can be provided to salaried employees at some point during the year. Next year any increases will be applied through pay for performance.

2023 Schedule of Executive Committee and Board Meeting

- No concerns about virtual participation in meetings
- Next scheduled Board meeting: April 27 at 3:00 p.m.

Adjourn

- **Motion**/second, Stowe/Anderson, to adjourn the meeting at 4:58 p.m. Motion carried.

Minutes prepared by Debbie Osowski, Executive Assistant

DRAFT

NORTH CENTRAL COMMUNITY SERVICES PROGRAM EXECUTIVE COMMITTEE MEETING MINUTES

April 19, 2023

2:00 p.m.

Wausau Board Room

Present: X Kurt Gibbs X^(WebEx) Renee Krueger
X Lance Leonhard X Robin Stowe

Staff: Gary Olsen, Jason Hake, Jennifer Peaslee, Nic Lotzer

Others: Stacey Morache

Call to Order

- Meeting was called to order by Chair Gibbs at 2:03 p.m.

Approval of Executive Committee Meeting Minutes

- **Motion**/second, Stowe/Krueger, to approve the February 22, March 2, and March 17, 2023 Executive Committee meeting minutes. Motion carried.

Executive Director Report – G. Olsen

- Bissell Street Group Home recently experienced flooding in the basement which resulted in residents temporarily moving to the Heather Street Group Home. The State approved a temporary license with the stipulation that the residents return to Bissell Street within four months. We were informed the cleanup has been completed so we are in the process of determining when the residents can move back.
- As previously noted in a communication to the Committee, Jarret Nickel resigned. With this vacancy, we want to evaluate the role of this position, and have asked a consultant to return to assist the senior leadership team in reviewing the future state for NCHC before proceeding to fill the vacancy.
- Also, as the committee is aware, an employee passed away unexpectedly this past weekend, Dakota Brown. She was a high school student working in the dietary department at Pine Crest Nursing Home. We are doing everything we can to support the employees, offering assistance with therapists, employee assistance, and whatever else is needed.

July 19 Executive Committee Meeting – G. Olsen

- G. Olsen noted a conflict in his schedule for the July 19 meeting of the Executive Committee. The Committee agreed to change the meeting to July 27, 2023 at 2:00 p.m.

Financial Update – J. Hake

- Year to date through March, service programs had a net income of \$582,000. Cost of out of county placements in adult and youth hospitals were unfavorable year to date by \$322,000. Staff are closely monitoring all out of county placements.

- The self-funded health insurance is doing very well showing \$612,000 to the good.
- Cash on hand is at 50 days through March which is up from 37 days in February.
- As a reminder, our financial statement does not include depreciation. All depreciation has been removed from the statements but we need to make debt payment for Pine Crest. Pine Crest is close to break even if depreciation is included. We are working on the best way to distribute depreciation for a more accurate representation on our financial statements.
- We continue to work with Lincoln County making sure we are showing an accurate financial picture of Pine Crest Nursing Home as the Ad Hoc Committee reviews the current and future state of the nursing home.
- Langlade County saw losses in the behavioral health programs due to staff vacancies resulting in less billable revenue received.

2024 Budget Update – J. Hake

- We are working on a 5-year capital improvement plan while working on a capital plan for 2024. We are on schedule for the 2024 budget timeline.
- We are moving up the timeline for reviewing health insurance costs so more accurate information can be included in the budget.
- Decisions made on the future of Pine Crest Nursing Home could have a budgetary impact; we are watching this closely.
- The major challenges from the transition in the billing system have been ironed out and continue to work on a few small items. It is a significant improvement from the prior system. Write-offs have returned to normal levels. Staff hours were high but have declined substantially.

Discussion and Approval of 2023 Wage Scale for Salaried Employees – G. Olsen

- The proposed 2023 wage scale adjustments for salaried employees only was presented to the Committee. Not all salaried employees are management level. Adjustments and cost of living adjustment (COLA) were placed on hold for salaried employees and will only be implemented if the financial status of the organization will allow. There are approximately 120 salaried employees (60 management and 60 non-management).
- The Committee previously approved the 2023 wage scale for hourly employees which has now been implemented along with an average 3% COLA.
- Proposed changes address some compression that has occurred with management level staff and their employees and allows a few years of growth before some positions meet the maximum level. Non-management salaried employees would also receive a COLA. Management level COLA is yet to be determined and will depend on our financial situation. No senior leader will receive a salary adjustment this year. The Compensation Manual is being updated and will include any adjustments to the senior leadership team which will first come to the Executive Committee for approval.
- The 2023 budget has been approved which includes compensation increases. The action today is only to approve the proposed salary grid to work within the approved budget.
- **Motion**/second, Leonhard/Stowe, to approve the 2023 salary schedule as presented for salaried employees. Motion carried

Update and Possible Action Regarding Pine Crest Nursing Home Ad Hoc Committee and Any Action Taken at the April 18, 2023 Lincoln County Board Meeting – G. Olsen

- Lincoln County Board met yesterday and reviewed each potential option for the nursing home from the Ad Hoc Committee's review. Of the many options, three were identified for possible consideration by the Board. They are: continue to operate with North Central Health Care managing the operations, sell the nursing home, take to referendum. The Board will continue to discuss these options at their May 16 meeting with the potential to take action at that time.
- The Management Agreement of Pine Crest Nursing Home currently ends in 2024. We have a good partnership with Lincoln County and have provided, and will continue to provide, them with information and assistance as they review the nursing home operations. We have also been meeting with Pine Crest staff regularly to keep them informed of these discussions.
- NCHC will continue to work with Lincoln County as they continue to weigh each option. We will also begin planning for potential outcomes in each scenario.

Closed Session

- **Motion**/second, Leonhard/Stowe, to go into Closed Session (Roll Call Vote Suggested) Pursuant to Wis. Stat. ss. 19.85(1)(c)(e) and (f), for the purpose of “[c]onsidering employment, promotion, compensation or performance evaluation data of any public employee over which the governmental body has jurisdiction or exercises responsibility”, “preliminary consideration of specific personnel problems or investigation of charges against specific persons,” and “deliberating or conducting other specified public business” where competitive and bargaining reasons require a closed session to wit: Update on Investigative Matters Concerning NCHC Employees and Discuss Program Specific Personnel Issues and Concerns, Discuss Demotion, Resignation, and/or Promotion of Certain Personnel, and Discuss Long Term Program Direction and Strategy Where Competitive and Bargaining Reasons Require Closed Session.
- Roll call vote taken; all indicated aye. Committee agreed that G. Olsen, J. Hake, V. Tylka, and J. Peaslee remain in closed session. Motion carried. Committee convened in closed session at 2:58 p.m.
- **Motion**/second, Stowe/Leonhard, to return to open session at 3:55 p.m. Motion carried.
- No announcement or action needed from closed session.

Next Meeting Date & Time, Location, and Future Agenda Items

- Next meeting: Wed, May 17, at 1:00 p.m. at North Central Health Care Wausau Board Room.

Adjourn

- **Motion**/second, Stowe/Leonhard, to adjourn the meeting at 4:05 p.m. Motion carried.



NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD NURSING HOME OPERATIONS COMMITTEE

February 27, 2023

9:00 AM

NCHC Wausau Board Room

Present: X Kurt Gibbs X_(WebEx) Bill Bialecki EXC Greg Hartwig
X Chris Holman X_(WebEx) Renee Krueger

Staff: Gary Olsen, Jason Hake, Jarret Nickel, Sara Barnett, Ryan Hansen, Connie Gliniecki, Kristin Woller

Others Present: Dejan Adzic, Deputy Corporation Counsel, Katie_(WebEx)

Call to Order

- Meeting called to order at 9:04 a.m. by Chair Gibbs.

Public Comment for Matters Appearing on the Agenda

- None

Approval of October 25, 2022 Nursing Home Operations Committee Minutes

- **Motion**/second, Bialecki/Krueger, to approve the October 25, 2022 Nursing Home Operations Committee meeting minutes. Motion carried.

Financial Report – J. Hake

- Overview of the 2022 budget was provided:
 - Mount View Care Center shows a year-to-date loss of \$830,000 which was unfavorable to budget by \$947,000. Revenue was soft and unfavorable to budget by \$719,000 and expenses were also unfavorable to budget by \$228,000.
 - Pine Crest Nursing Home shows a year-to-date loss of \$1.1 million which was favorable to budget by \$32,000. Overall revenue was favorable to budget by \$374,000.
 - These are unaudited numbers, so they have potential to change but unlikely to change significantly.
 - G. Olsen is working with counties to help cover the losses for 2022.
- Overview of the 2023 budget was provided:
 - Mount View Care Center's January net income was \$93,000; it was noted that a double payment of our bed licenses was found which adjusted the net income to \$140,000 and resulted in \$158,000 unfavorable to budget for the month. Revenue was unfavorable to budget by \$67,000. Expenses were well managed and favorable to budget. The Medicaid rate has not yet been received but anticipate a 35.8% increase.
 - Pine Crest's January revenue was \$60,000 which was unfavorable to budget. Revenue was favorable to budget by \$374,150. The supplemental payment unexpectedly decreased over \$1 million from budget. Expenses were favorable to

budget by \$341,948. We anticipate an increase in Medicaid rate by 41.5% estimating an increase in revenue by \$764,000.

- G. Olsen has contacted state legislators and county representatives to work together with Department of Health Services on how county nursing homes state-wide can recoup the loss in the supplemental payment.

Nursing Home Operations Report

- Mount View Care Center – K. Woller and C. Gliniecki
 - Highlights include:
 - Average total residents per day is 115 vs budget of 128.
 - Total FTE openings are 3.5 nurses and 20 CNAs. No agency staff currently being used. Biggest opportunity is the PM shift with the most open shifts. Have seen an increase in recruitment flow with 9 interviews in February.
 - Saw an increase in falls; two falls resulted in minor injuries.
 - Mount View is currently at a 4 Star Overall Quality Rating out of 5 Stars. The annual survey is expected between February and July which has potential to move MVCC to a 5 Star Overall Quality Rating.
 - No 30-day readmissions in January; two acute care transfers were unavoidable.
 - State visited as a result of a self-report and resulted in unsubstantiated findings.
 - COVID outbreak began 1/28 resulting in 41 residents and 35 employees testing positive. Most residents were asymptomatic. Staff are tested twice per week. COVID, while infections are reducing, continues to be a struggle.
 - Renovations on Southern Reflections are nearing completion by end of March. Northern Reflections renovations anticipate completion in April.
- Pine Crest Nursing Home – R. Hanson and S. Barnett
 - Highlights include:
 - Current census averages 84 compared to a budget of 89.
 - Staff connect regularly with several individuals in the community who are considering nursing home care. Two individuals are on the wait list for dementia care.
 - Two FTE openings for nurses with the PM shift as the biggest challenge for covering shifts. Saw an increase in interviews in December and January but has slowed down in February.
 - Falls trended upward in November/December, which is not unusual. January saw a significant jump however; 11 falls were from two residents. February is trending well.
 - Initiated Pine Crest Pal's program which is a pool of staff who volunteer to follow-up with residents on a quarterly basis on how likely they are to recommend Pine Crest to their friends and family and how they rate their overall level of satisfaction. Have received positive feedback.
 - Pine Crest is currently in their survey window.

- Pine Crest experienced a boiler outage from February 5-10 affecting the dementia and rehab units. Residents were moved internally. The State was notified even though it was not a reportable event.
- With opening several more long-term care rooms for rehab purposes, we have seen an increase in revenue.
- Biggest challenge continues to be staffing; use of agency staff is at a minimum but are needed to maintain levels of care for the current census. If staffing would increase, census could also increase.
- COVID monitoring continues.

Update Regarding Pine Crest Ad Hoc Committee – J. Nickel

- The Pine Crest Ad Hoc Committee continues to meet. A report will be provided to the Lincoln County Board in March. The report will not include recommendations, only options.

Board Discussion

- G. Olsen thanked staff at Mount View and Pine Crest for their continued efforts during the COVID pandemic and recent outbreaks. K. Gibbs concurred and thanked staff for truly managing through whatever means necessary to deliver excellent services.

Future Agenda Items and Meeting Schedule

- Provide any requests for future agenda to K. Gibbs or G. Olsen.
- Next meeting scheduled for April 24, 2023.

Adjourn

- **Motion**/second, Krueger/Bialecki, to adjourn the meeting at 9:35 a.m. Motion carried.

Minutes prepared by Debbie Osowski, Executive Assistant

To: NCCSP Board
From: Gary D. Olsen, MPA, Executive Director
Date: May 19, 2023
RE: Executive Director's Report for the May 25th Board Meeting

Resignation of Jarret Nickel, Managing Director of Nursing Homes and Residential:

Since the last Board meeting, Jarret Nickel resigned from the organization. We would like wish Jarret the best in his new endeavors and thank him for everything he did for the organization.

Construction Update:

Crisis Services have moved into their new areas and residents have been moved out of Gardenside Crossing in the nursing home. Demolition of the old Crisis and Gardenside units has begun. The Administration offices will be moving around the end of July, beginning of August. Community Treatment is tentatively scheduled to move in September. Outpatient, Pharmacy, and Northern Reflections should be completed by November.

We are waiting for the State to license the Adult Crisis Stabilization Facility (ACSF) and Lakeside Recovery (MMT) before we can move ACSF and restart the MMT program. We have begun to hire staff for MMT. Youth Crisis Stabilization Facility (YCSF) will not be moving from their current location at this time.

Ad Hoc Committee for Pine Crest Nursing Home:

The Lincoln County Board met on May 16th. During that meeting a motion was made to authorize Lincoln County's Administrative and Legislative Committee to send out an RFP to find a broker to sell Pine Crest. The vote on this motion was 15 yes, 6 no. I have met with staff at Pine Crest and have scheduled a meeting with Lincoln County leadership to discuss this in more detail. I also will be scheduling meetings with residents and their families to address their questions as this process moves forward.

Mount View Care Center Survey:

Mount View Care Center completed their annual survey this week receiving only one citation that related to a dishwasher and the issue was fixed before the surveyor left the building. The staff should be commended for the wonderful job they have done to have a successful survey like this.



North Central Health Care

Person centered. Outcome focused.

To: Executive Committee & North Central Community Services Program Board
From: Jason Hake, MBA, Managing Director of Finance and Administration
Date: May 17, 2023
RE: April Financial Statements

Through April our net income from service programs was \$265,201. Revenue was unfavorable \$467,461 with expenses favorable \$732,664.

Behavioral Health Services

Net loss of \$302,039 which was favorable to budget by \$829,876. Adult Behavioral Hospital and the Youth Behavioral Hospital as the main drivers.

Adult Behavioral Health Hospital

YTD net income of \$8,244 which was favorable to budget by \$490,172. Revenue is the main driver and favorable \$574,389 due to an increase in our Medicaid rates. Out of county placements were favorable for the month but remain unfavorable \$190,42 YTD. YTD Average daily census is 6.88 compared to budget of 7.

Youth Behavioral Health Hospital

YTD net loss of \$141,556 which was favorable to budget by \$434,403. Revenue is the main driver and favorable by \$511,473 due to an increase in our Medicaid rates. Out of county placements were high for the month and unfavorable \$108,268 YTD. Average daily census was 4.22 compared to a budget of 4.

Community Services

Net income of \$542,800 which was favorable to budget by \$1,041,583. The main drivers were Outpatient Services (Marathon), Community Treatment Adult (Marathon) and Community Treatment Youth (Marathon).

Outpatient Services (Marathon)

YTD net loss of \$32,131 which was favorable to budget by \$426,066. Revenue was favorable \$197,652 with expenses favorable by \$228,414. Productivity was well managed which accounted for increased revenue with decreased expenses.

Community Treatment Adult (Marathon)

YTD net income of \$48,038 which was favorable to budget by \$209,874. Revenue was favorable \$85,060 with expenses favorable \$124,814. Productivity was well managed which accounted for increased revenue with decreased expenses.

www.norcen.org

Wausau Campus
1100 Lake View Drive
Wausau, Wisconsin 54403
715.848.4600

Antigo Center
1225 Langlade Road
Antigo, Wisconsin 54409
715.627.6694

Merrill Center
607 N. Sales Street, Ste. 309
Merrill, Wisconsin 54452
715.536.9482

Mount View Care Center
2400 Marshall Street
Wausau, Wisconsin 54403
715.848.4300

Pine Crest Nursing Home
2100 E. 6th Street
Merrill, WI 54452
715.536.0355



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Community Treatment Youth (Marathon)

Net income of \$311,245 which was favorable to budget by \$241,441. Revenue was the main driver and favorable \$439,895.

Community Living

Net loss of \$164,286 which was unfavorable to budget by \$166,610. Decreased revenue with high contracted labor drove the loss.

Nursing Homes

Net income of \$301,448 which was unfavorable to budget by \$1,306,663.

Mount View Care Center

YTD net income of \$406,707 which was unfavorable to budget by \$825,169. This was driven by the loss in supplemental and CPE funding and census. YTD average daily census was 111.8 compared to budget of 128.

Pine Crest

Net loss of \$105,259 which was unfavorable to budget by \$481,494. This was driven by the loss in supplemental and CPE funding and census. Average daily census was 84.1 compared to budget of 89.

Pharmacy

Net loss of \$138,390 which was unfavorable \$121,469.

Self-Funded Health Insurance

Net income of \$870,909.

Cash on Hand

Cash on hand is 59 days, up from 50 days in March. Cash on hand is anticipated to level off in future months with the increase in CCS rates effective July 1st.

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1100 Lake View Drive
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Mount View Care Center
2400 Marshall Street
Wausau, Wisconsin 54403
715.848.4300

Pine Crest Nursing Home
2100 E. 6th Street
Merrill, WI 54452
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North Central Health Care
Programs by Service Line
For the Period Ending April 30, 2023

	Revenue			Expense			Net Income/ (Loss)	Variance From Budget
	Actual	Budget	Variance	Actual	Budget	Variance		
BEHAVIORAL HEALTH SERVICES								
Adult Behavioral Health Hospital	2,289,451	1,715,062	574,389	2,281,207	2,196,990	(84,217)	8,244	490,172
Adult Crisis Stabilization Facility	372,014	582,410	(210,396)	396,010	539,885	143,874	(23,996)	(66,521)
Lakeside Recovery MMT	22,851	396,936	(374,085)	86,581	339,456	252,875	(63,730)	(121,210)
Youth Behavioral Health Hospital	991,461	479,989	511,473	1,133,017	1,055,947	(77,069)	(141,556)	434,403
Youth Crisis Stabilization Facility	298,196	383,330	(85,134)	283,017	357,902	74,885	15,179	(10,249)
Crisis Services	771,683	818,827	(47,145)	855,257	967,413	112,156	(83,575)	65,011
Psychiatry Residency	317,625	294,093	23,532	330,231	344,970	14,739	(12,606)	38,271
	<u>5,063,281</u>	<u>4,670,647</u>	<u>392,634</u>	<u>5,365,320</u>	<u>5,802,562</u>	<u>437,242</u>	<u>(302,039)</u>	<u>829,876</u>
COMMUNITY SERVICES								
Outpatient Services (Marathon)	1,677,599	1,479,947	197,652	1,709,730	1,938,144	228,414	(32,131)	426,066
Outpatient Services (Lincoln)	379,118	319,246	59,873	266,256	262,718	(3,538)	112,862	56,334
Outpatient Services (Langlade)	273,940	263,535	10,404	225,779	268,573	42,794	48,161	53,199
Community Treatment Adult (Marathon)	1,678,134	1,593,074	85,060	1,630,095	1,754,910	124,814	48,038	209,874
Community Treatment Adult (Lincoln)	300,273	268,941	31,332	268,941	296,921	27,980	31,332	59,311
Community Treatment Adult (Langlade)	83,034	109,030	(25,996)	169,931	204,493	34,562	(86,897)	8,566
Community Treatment Youth (Marathon)	2,004,107	1,564,212	439,895	1,692,861	1,494,407	(198,454)	311,245	241,441
Community Treatment Youth (Lincoln)	581,184	555,891	25,293	572,840	519,759	(53,081)	8,345	(27,787)
Community Treatment Youth (Langlade)	409,443	475,243	(65,800)	398,221	387,978	(10,244)	11,221	(76,044)
Jail Meals (Marathon)	274,230	-	274,230	183,606	-	(183,606)	90,623	90,623
	<u>7,661,061</u>	<u>6,629,120</u>	<u>1,031,941</u>	<u>7,118,261</u>	<u>7,127,902</u>	<u>9,642</u>	<u>542,800</u>	<u>1,041,583</u>
COMMUNITY LIVING								
Adult Day Services (Marathon)	256,390	355,303	(98,914)	265,642	360,264	94,621	(9,253)	(4,292)
Day Services (Langlade)	113,962	129,670	(15,707)	106,499	92,507	(13,991)	7,464	(29,699)
Supportive Employment Program	74,747	53,880	20,868	91,618	85,423	(6,195)	(16,871)	14,673
Andrea St Group Home	190,402	-	190,402	198,345	-	(198,345)	(7,943)	(7,943)
Chadwick Group Home	227,053	177,682	49,371	260,968	188,663	(72,305)	(33,915)	(22,934)
Bissell Street Group Home	157,674	-	157,674	201,632	-	(201,632)	(43,957)	(43,957)
Heather Street Group Home	69,859	155,382	(85,522)	70,624	183,159	112,535	(765)	27,012
Marshall Street Residential	-	361,128	(361,128)	-	363,794	363,794	-	2,666
Jelinek Apartments	327,469	278,764	48,705	297,414	239,374	(58,040)	30,055	(9,335)
River View Apartments	188,269	236,113	(47,845)	203,853	220,912	17,059	(15,585)	(30,786)
Riverview Terrace	73,245	-	73,245	115,666	-	(115,666)	(42,421)	(42,421)
Hope House (Sober Living Marathon)	3,995	6,791	(2,796)	26,264	18,002	(8,262)	(22,269)	(11,058)
Sober Living (Langlade)	16,466	20,140	(3,674)	25,291	20,429	(4,862)	(8,825)	(8,536)
	<u>1,699,531</u>	<u>1,774,852</u>	<u>(75,321)</u>	<u>1,863,817</u>	<u>1,772,528</u>	<u>(91,289)</u>	<u>(164,286)</u>	<u>(166,610)</u>
NURSING HOMES								
Mount View Care Center	6,483,834	7,961,258	(1,477,424)	6,077,127	6,729,382	652,255	406,707	(825,169)
Pine Crest Nursing Home	4,189,485	4,506,271	(316,786)	4,294,744	4,130,036	(164,708)	(105,259)	(481,494)
	<u>10,673,319</u>	<u>12,467,529</u>	<u>(1,794,210)</u>	<u>10,371,872</u>	<u>10,859,418</u>	<u>487,547</u>	<u>301,448</u>	<u>(1,306,663)</u>
Pharmacy	2,613,841	2,645,257	(31,417)	2,752,230	2,662,178	(90,052)	(138,390)	(121,469)
OTHER PROGRAMS								
Aquatic Services	332,694	415,786	(83,092)	339,024	374,425	35,401	(6,330)	(47,691)
Birth To Three	134,095	-	134,095	134,095	-	(134,095)	-	-
Adult Protective Services	255,891	288,761	(32,870)	213,285	278,482	65,197	42,605	32,327
Demand Transportation	140,293	149,516	(9,223)	150,901	163,974	13,073	(10,608)	3,850
	<u>862,974</u>	<u>854,063</u>	<u>8,911</u>	<u>837,306</u>	<u>816,881</u>	<u>(20,425)</u>	<u>25,668</u>	<u>(11,514)</u>
Total NCHC Service Programs	<u>28,574,007</u>	<u>29,041,468</u>	<u>(467,461)</u>	<u>28,308,806</u>	<u>29,041,470</u>	<u>732,664</u>	<u>265,201</u>	<u>265,203</u>
SELF-FUNDED INSURANCE TRUST FUNDS								
Health Insurance Trust Fund	3,081,910	-	3,081,910	2,264,435	-	(2,264,435)	817,475	817,475
Dental Insurance Trust Fund	176,154	-	176,154	122,721	-	(122,721)	53,434	53,434
Total NCHC Self-Funded Insurance Trusts	<u>3,258,064</u>	<u>-</u>	<u>3,258,064</u>	<u>2,387,156</u>	<u>-</u>	<u>(2,387,156)</u>	<u>870,909</u>	<u>870,909</u>

North Central Health Care
Fund Balance Review
For the Period Ending April 30, 2023

	<u>Marathon</u>	<u>Langlade</u>	<u>Lincoln</u>	<u>Total</u>
YTD Appropriation (Tax Levy) Revenue	1,593,735	76,729	346,951	2,017,415
Total Revenue at Period End	20,207,764	1,678,611	6,687,632	28,574,007
County Percent of Total Net Position	70.7%	5.9%	23.4%	
Total Operating Expenses, Year-to-Date *	19,810,078	1,808,698	6,690,030	28,308,805
<i>* Excluding Depreciation Expenses to be allocated at the end of the year</i>				
Share of Operating Cash	9,685,367	804,540	3,205,311	13,695,218
Days Cash on Hand	59	54	58	59
Minimum Target - 20%	11,886,047	1,085,219	4,014,018	16,985,283
Over/(Under) Target	(2,200,680)	(280,678)	(808,707)	(3,290,065)
Share of Investments	353,604	29,373	117,023	500,000
Days Invested Cash	2	2	2	2
Days Invested Cash on Hand Target - 90 Days	14,654,030	1,337,941	4,948,789	20,940,760
Current Percentage of Operating Cash	48.9%	44.5%	47.9%	48.4%
Over/(Under) Target	(2,200,680)	(280,678)	(808,707)	(3,290,065)
Share of Investments	353,604	29,373	117,023	500,000
Amount Needed to Fulfill Fund Balance Policy	<u>(1,847,076)</u>	<u>(251,305)</u>	<u>(691,684)</u>	<u>(2,790,065)</u>

North Central Health Care
Review of Services in Marathon County
For the Period Ending April 30, 2023

	Revenue			Expense			Net Income/ (Loss)	Variance From Budget
	Actual	Budget	Variance	Actual	Budget	Variance		
Direct Services								
Outpatient Services	1,677,599	1,479,947	197,652	1,709,730	1,938,144	228,414	(32,131)	426,066
Community Treatment-Adult	1,678,134	1,593,074	85,060	1,630,095	1,754,910	124,814	48,038	209,874
Community Treatment-Youth	2,004,107	1,564,212	439,895	1,692,861	1,494,407	(198,454)	311,245	241,441
Residential	1,160,726	1,209,069	(48,343)	1,232,837	1,195,902	(36,935)	(72,111)	(85,277)
Hope House Sober Living	3,995	6,791	(2,796)	26,264	18,002	(8,262)	(22,269)	(11,058)
Riverview Terrace	73,245	-	73,245	115,666	-	(115,666)	(42,421)	(42,421)
Demand Transportation	140,293	149,516	(9,223)	150,901	163,974	13,073	(10,608)	3,850
Jail Meals	274,230	-	274,230	183,606	-	(183,606)	90,623	90,623
Adult Day Services	256,390	355,303	(98,914)	265,642	360,264	94,621	(9,253)	(4,292)
Aquatic Services	332,694	415,786	(83,092)	339,024	374,425	35,401	(6,330)	(47,691)
Mount View Care Center	6,483,834	7,961,258	(1,477,424)	6,077,127	6,729,382	652,255	406,707	(825,169)
	<u>14,085,246</u>	<u>14,734,956</u>	<u>(649,710)</u>	<u>13,423,754</u>	<u>14,029,410</u>	<u>605,656</u>	<u>661,492</u>	<u>(44,054)</u>
Shared Services								
Adult Behavioral Health Hospital	1,710,973	1,284,587	426,385	1,693,405	1,630,888	(62,517)	17,568	363,869
Youth Behavioral Health Hospital	735,951	356,271	379,681	841,071	783,860	(57,211)	(105,120)	322,470
Residency Program	235,782	218,314	17,468	245,140	256,081	10,941	(9,357)	28,410
Supportive Employment Program	55,487	39,996	15,491	68,011	63,412	(4,599)	(12,524)	10,892
Crisis Services	605,886	640,883	(34,997)	634,882	718,138	83,256	(28,996)	48,259
Adult Crisis Stabilization Facility	276,157	432,340	(156,183)	293,970	400,772	106,802	(17,813)	(49,381)
Youth Crisis Stabilization Facility	221,359	284,557	(63,197)	210,092	265,681	55,589	11,268	(7,608)
Pharmacy	1,940,329	1,963,650	(23,322)	2,043,059	1,976,211	(66,849)	(102,731)	(90,170)
Lakeside Recovery MMT	16,963	294,657	(277,694)	64,272	251,988	187,716	(47,309)	(89,978)
Adult Protective Services	189,537	213,937	(24,400)	158,328	206,725	48,397	31,209	23,997
Birth To Three	134,095	-	134,095	134,095	-	(134,095)	-	-
	<u>6,122,518</u>	<u>5,729,191</u>	<u>393,327</u>	<u>6,386,323</u>	<u>6,553,756</u>	<u>167,433</u>	<u>(263,805)</u>	<u>560,760</u>
Excess Revenue/(Expense)	20,207,764	20,464,147	(256,383)	19,810,078	20,583,166	773,089	397,687	516,706

North Central Health Care
Review of Services in Lincoln County
For the Period Ending April 30, 2023

	Revenue			Expense			Net Income/ (Loss)	Variance From Budget
	Actual	Budget	Variance	Actual	Budget	Variance		
Direct Services								
Outpatient Services	379,118	319,246	59,873	266,256	262,718	(3,538)	112,862	56,334
Community Treatment-Adult	300,273	268,941	31,332	268,941	296,921	27,980	31,332	59,311
Community Treatment-Youth	581,184	555,891	25,293	572,840	519,759	(53,081)	8,345	(27,787)
Pine Crest Nursing Home	4,189,485	4,506,271	(316,786)	4,294,744	4,130,036	(164,708)	(105,259)	(481,494)
	<u>5,450,061</u>	<u>5,650,349</u>	<u>(200,288)</u>	<u>5,402,781</u>	<u>5,209,434</u>	<u>(193,347)</u>	<u>47,279</u>	<u>(393,636)</u>
Shared Services								
Adult Behavioral Health Hospital	365,942	278,155	87,787	348,649	335,778	(12,871)	17,292	74,916
Youth Behavioral Health Hospital	151,483	73,312	78,171	173,165	161,386	(11,779)	(21,682)	66,392
Residency Program	48,544	44,948	3,597	50,471	52,724	2,253	(1,927)	5,849
Supportive Employment Program	11,424	8,235	3,189	14,002	13,056	(947)	(2,578)	2,243
Crisis Services	116,167	123,372	(7,205)	130,714	147,855	17,141	(14,547)	9,936
Adult Crisis Stabilization Facility	56,857	89,013	(32,156)	60,524	82,513	21,989	(3,667)	(10,167)
Youth Crisis Stabilization Facility	45,575	58,586	(13,011)	43,255	54,700	11,445	2,320	(1,566)
Pharmacy	399,487	404,289	(4,802)	420,638	406,875	(13,763)	(21,151)	(18,565)
Lakeside Recovery MMT	3,492	60,666	(57,173)	13,233	51,881	38,648	(9,740)	(18,525)
Adult Protective Services	38,599	43,623	(5,024)	32,598	42,562	9,964	6,002	4,941
	<u>1,237,571</u>	<u>1,184,199</u>	<u>53,372</u>	<u>1,287,249</u>	<u>1,349,329</u>	<u>62,080</u>	<u>(49,678)</u>	<u>115,453</u>
Excess Revenue/(Expense)	6,687,632	6,834,548	(146,916)	6,690,030	6,558,763	(131,267)	(2,398)	(278,183)

North Central Health Care
Review of Services in Langle County
For the Period Ending April 30, 2023

	Revenue			Expense			Net Income/ (Loss)	Variance From Budget
	Actual	Budget	Variance	Actual	Budget	Variance		
Direct Services								
Outpatient Services	273,940	263,535	10,404	225,779	268,573	42,794	48,161	53,199
Community Treatment-Adult	83,034	109,030	(25,996)	169,931	204,493	34,562	(86,897)	8,566
Community Treatment-Youth	409,443	475,243	(65,800)	398,221	387,978	(10,244)	11,221	(76,044)
Sober Living	16,466	20,140	(3,674)	25,291	20,429	(4,862)	(8,825)	(8,536)
Day Services	113,962	129,670	(15,707)	106,499	92,507	(13,991)	7,464	(29,699)
	<u>896,845</u>	<u>997,619</u>	<u>(100,774)</u>	<u>925,721</u>	<u>973,980</u>	<u>48,259</u>	<u>(28,876)</u>	<u>(52,515)</u>
Shared Services								
Adult Behavioral Health Hospital	212,537	152,320	60,217	239,153	230,324	(8,829)	(26,616)	51,388
Youth Behavioral Health Hospital	104,027	50,406	53,621	118,781	110,701	(8,080)	(14,754)	45,541
Residency Program	33,299	30,832	2,467	34,620	36,165	1,545	(1,322)	4,012
Supportive Employment Program	7,836	5,649	2,188	9,605	8,955	(649)	(1,769)	1,538
Crisis Services	49,630	54,572	(4,942)	89,662	101,420	11,758	(40,032)	6,815
Adult Crisis Stabilization Facility	39,000	61,058	(22,057)	41,516	56,599	15,083	(2,516)	(6,974)
Youth Crisis Stabilization Facility	31,262	40,187	(8,925)	29,670	37,521	7,851	1,591	(1,074)
Pharmacy	274,025	277,318	(3,294)	288,533	279,092	(9,441)	(14,508)	(12,734)
Lakeside Recovery MMT	2,396	41,613	(39,218)	9,077	35,587	26,510	(6,681)	(12,707)
Adult Protective Services	27,755	31,201	(3,446)	22,360	29,195	6,835	5,395	3,389
	<u>781,765</u>	<u>745,155</u>	<u>36,610</u>	<u>882,976</u>	<u>925,560</u>	<u>42,584</u>	<u>(101,211)</u>	<u>79,194</u>
Excess Revenue/(Expense)	1,678,611	1,742,774	(64,163)	1,808,698	1,899,540	90,842	(130,087)	26,679

2023 NCCSP Meeting Schedule

Executive Committee

NCCSP Board

April

Wednesday, April 19
1:00 p.m.

Thursday, April 27 - Cancelled
3:00 p.m.

MAY

Wednesday, May 17
1:00 p.m.

Thursday, May 25
3:00 p.m.

JUNE

Wednesday, June 21
1:00 p.m.

JULY

Wednesday, July 19
1:00 p.m.

Thursday, July 27
3:00 p.m.

AUGUST

Wednesday, August 23
1:00 p.m.

SEPTEMBER

Wednesday, September 20
1:00 p.m.

Thursday, September 28
3:00 p.m.

OCTOBER

Wednesday, October 18
1:00 p.m.

NOVEMBER

Wednesday, November 15
1:00 p.m.

TBD

DECEMBER

Wednesday, December 13
1:00 pm.