

OFFICIAL NOTICE AND AGENDA

Notice is hereby given that the **Nursing Home Operations Committee of the North Central Community Services Program Board** will hold a meeting at the following date, time and location shown below.

Monday, February 27, 2023 at 9:00 AM North Central Health Care – Wausau Board Room 1100 Lake View Drive, Wausau, WI 54403

Persons wishing to attend the meeting by phone may call into the telephone conference beginning five (5) minutes prior to the start time indicated above using the following number:

AGENDA

- 1. CALL TO ORDER
- 2. PUBLIC COMMENT FOR MATTERS APPEARING ON THE AGENDA (Limited to 15 Minutes)
- 3. ACTION: APPROVAL OF OCTOBER 25, 2022 NURSING HOME OPERATIONS COMMITTEE MINUTES
- 4. FINANCIAL REPORT G. Olsen/J. Hake
 - A. 2022 and 2023 Budget to Actual Reports
- 5. NURSING HOME OPERATIONS REPORTS
 - A. Mount View Care Center K. Woller and C. Gliniecki
 - B. Pine Crest Nursing Home R. Hanson and S. Barnett
- MANAGING DIRECTOR OF NURSING HOME/RESIDENTIAL REPORT J. Nickel
 - A. UPDATE REGARDING PINE CREST AD HOC COMMITTEE
- 7. BOARD DISCUSSION
- 8. FUTURE AGENDA ITEMS AND MEETING SCHEDULE
- 9. ADJOURN

Any person planning to attend this meeting who needs some type of special accommodation in order to participate should call the Administrative Office at 715-848-4405. For TDD telephone service call 715-845-4928.

NOTICE POSTED AT: North Central Health Care COPY OF NOTICE DISTRIBUTED TO:

Wausau Daily Herald, Antigo Daily Journal, Tomahawk Leader, Merrill Foto News, Langlade, Lincoln & Marathon County Clerks Offices

DATE: <u>02/22/2023</u> TIME: <u>4:00 PM</u> BY: <u>D. Osowski</u>

Sany D. Olser Presiding Officer or Designee



NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD NURSING HOME OPERATIONS COMMITTEE

October 25, 2022 10:00 AM NCHC Wausau Board Room

Present: X Kurt Gibbs X Bill Bialecki X Greg Hartwig

X_(WebEx) Chris Holman ABS Cate Wylie

Staff: Mort McBain, Gary Olsen, Jarret Nickel, Kristin Woller, Ryan Hanson (WebEx), Connie Gliniecki, Sara Barnett (WebEx)

Others Present: Dejan Adzic, Deputy Corporation Counsel

Call to Order

• Meeting called to order at 10:00 a.m. by Chair Gibbs.

Public Comment for Matters Appearing on the Agenda

None

Approval of August 23, 2022 Nursing Home Operations Committee Minutes

• **Motion**/second, Holman/Bialecki, to approve the August 23, 2022 Nursing Home Operations Committee meeting minutes. Motion carried.

Financial Report – G. Olsen

- The attached memo from G. Olsen, Finance Director was reviewed.
- The Medicaid projected increase is an estimate with a final rate from the State expected in November which will help tremendously for our nursing homes.
- The 2023 budget, which is being presented to the Executive Committee and Board in November, will be reviewed with the Committee at the next meeting.
- Anticipate supplemental payments for each county run nursing home but there are no indications on the amount of that payment yet.
- Assistance with lobbying to improve vent unit reimbursement would be appreciated; NCHC is one of a few vent units in the State.

<u>Update on Org Chart</u> – M. McBain

- A new organizational structure was effective October 16.
- After the initial recruitment for an Executive Director, a consultant was retained to assist the Executive Committee and Management Team restructure the organization before initiating the recruitment process again. One recommendation was to restructure the senior leadership team and divide programs and services into four major groupings.
 - o Managing Director of Finance / Administration Gary Olsen
 - o Compliance Officer Jennifer Peaslee

- Compliance Officer has a dual reporting relationship to the Executive Director and the Executive Committee. This allows the Compliance Officer to directly access the Executive Committee on any issues that would involve the Executive Director or Managing Directors.
- o Managing Director of Community Programs Vacant
 - This is a new position that is currently vacant. Recruitment is underway. This position will help focus on the relationship between NCHC and the counties.
- o Managing Director of Nursing Homes / Residential Jarret Nickel
- The Chief Medical Officer, Dr. Rob Gouthro, will have a direct relationship to the Managing Director of Community programs and oversees the clinical operations and physicians.
- The Human Services Leadership Team is unique as it is comprised of the three Managing Directors and the three county Social Services Directors. This team will be able to refashion NCHC programs in a way that is most appropriate to serve the counties.

Nursing Home Operations Reports

- Mount View Care Center K. Woller and C. Gliniecki
 - o Highlights include:
 - Average census is 128 compared to budget of 137.
 - Positive comments received on patient experience surveys include loving the rehab rooms, staff are friendly, activity staff are great, like the opportunities offered, answering call light timely.
 - Applicant flow is very low but has picked up slightly; currently utilizing staffing agencies for CNA's.
 - The open FTE's do not include the staffing needed to open the other half of the 4th floor.
 - CMS revised 56 regulations that we are working on to be in compliance.
- Pine Crest Nursing Home R. Hanson and S. Barnett
 - Highlights include:
 - Limiting factors to admissions are primarily due to acuity level and staffing.
 - Those on the long-term care wait list are contacted monthly in preparation for possible admission.
 - Staffing of CNA's is biggest need. Turnover includes 3-4 retirements but no applicants to fill these vacancies which either limits admissions or use more agency staff.
 - PAL's Program is a mini-survey where staff will touch base with residents or their responsible party every quarter. Will provide results at next meeting.
 - Pine Crest returned to an Overall 4 Star rating.

- Committee asked about approaches being taken for the future to increase staffing and allow for more admissions to occur.
 - O The Weekend Warrior Program was recently presented to and approved by the Executive Committee. The program creates our own 'agency' for weekends and holidays offering a higher wage rate and waiving benefits which should combat external agency usage.
 - o We are reviewing our Pickup Pay Policy.
 - O We are looking for ways to develop a unique culture with having availability of snacks and meals. We want to incentivize, other than monetarily, with a culture of caring for employees so they want to come to work. As a member of the Wisconsin Nursing Council, C. Gliniecke has visited other nursing homes and has observed innovative ideas that nursing homes use to retain staff.
 - o NCHC is working on internalizing a CNA program.
 - o D. Adzic, Deputy Corporation Counsel, has been working with HR on moving forward with the foreign workers program.
 - o Working closely with HR to be creative in recruitment.

Managing Director of Nursing Home/Residential Report – J. Nickel

- Covid landscape changed the nursing home business. The CLA report was utilized to help project where the nursing home industry was headed and the future of nursing homes in our counties. That report showed the landscape shrinking and leveling out. This has occurred in two years rather than five.
- Mount View is seeing a slight increase in admissions. We are also seeing CMS ease restrictions which we hope will result in a slightly higher census level.
- The increased Medicaid rate will be extremely beneficial. Another component to improve reimbursement would be for the Committee to advocate for higher reimbursement in Medicare and Medicare Advantage with better collaboration with nursing homes and hospitals at the provider level.
- An increase in the ventilator rate is also needed. The current rate is about \$800/day and has been flat for several years creating a loss for us. We should have the ability to get closer to \$1,000/day. We should have leverage with this request when comparing the alternative to a hospital stay is \$3,000-\$4,000/day.
- Out We want the 200 residents to have the best services the county can provide while maximizing reimbursement without needing to reduce bed licensure revenue is key.
- J. Nickel will provide Committee members with data when meeting with legislators.
- Renovations on Southern Reflections should be completed in February and Northern Reflections by September 2023. We will have 160 physical beds and will be making a request to the Health & Human Services Committee to adjust MVCC licensure to 160.

Future Agenda Items and Meeting Schedule

• The December meeting of the committee will move to January, 2023

Adiourn

Motion/second, Bialecki/Hartwig, to adjourn the meeting at 11:07 a.m. Motion carried.

Minutes prepared by Debbie Osowski, Executive Assistant to CEO



To: Nursing Home Operations Committee

From: Jason Hake, Managing Director of Finance and Administration

Date: February 27, 2023 RE: Financial Information

Mount View

2022

- 2022 YTD loss of (\$830,886) which was unfavorable to budget by (\$947,270)
- Revenue was soft and unfavorable to budget by (\$719,349)
- Expenses were unfavorable to budget (\$227,921)

2023

- January's net income was \$93,459 which was unfavorable to budget by (\$214,510)
- Revenue was soft for the month and unfavorable to budget by (\$367,642)
 - Direct service revenue unfavorable to budget by (\$95,542) driven by census
 - Supplemental payment unfavorable to budget (\$158,367)
- Expenses were well managed and favorable to budget by \$153,132
- Medicaid rate is projected to increase by 35.8%.
- Current Medicaid rate is \$190.38 and the estimated rate is \$258.58, an increase of \$68.20.

Pine Crest

2022

- 2022 YTD loss of (\$1,126,328) which was favorable to budget by \$32,201
- Revenue was favorable to budget \$374,150.
 - Supplemental payment decreased \$1,035,000 from budget
 - o Contra revenue was favorable \$1,251,411
- Expenses were unfavorable (\$341,948)

2023

- January generated revenue of \$60,556 which was unfavorable to budget by (\$33,503)
- Revenue was unfavorable (\$109,228) due to the decrease in Supplemental Payment
- Expenses were well managed and favorable to budget by \$75,725
- Medicaid rate increase by 41.5%.
- Current Medicaid rate is \$192.27 and the rate is \$271.57, an increase of \$79.30.
- This increased the budgeted revenue estimates for 2023 by \$763,913.

		Current Period Actual	Current Period Budget - NCHC	Current Period Budget Variance - NCHC	Current Year Actual	YTD Budget - NCHC	YTD Budget Variance - NCHC
Revenues							
Direct Service Revenue	3000	17,722,862	18,941,125	(1,218,263)	17,722,862	18,941,125	(1,218,263)
Other Revenue	3100	45,590	0	45,590	45,590	0	45,590
Other Grants	3350	3,000	0	3,000	3,000	0	3,000
CARES Act / COVID-19 Relief Funding	3360	940,569	0	940,569	940,569	0	940,569
Appropriations	3400	1,500,000	1,500,000	0	1,500,000	1,500,000	0
Donations	3600	4,920	0	4,920	4,920	0	4,920
Supplemental Payment (IGT)	3700	1,827,100	1,500,000	327,100	1,827,100	1,500,000	327,100
Allocated Revenue - General 0100	3801	(25,445)	0	(25,445)	(25,445)	0	(25,445)
Allocated Revenue - Administration 0105	3802	57,256	46,259	10,997	57,256	46,259	10,997
Allocated Revenue - Human Resources 0205	3807	123	0	123	123	0	123
Allocated Revenue - Learning and Development 0210	3808	2,882	0	2,882	2,882	0	2,882
Allocated Revenue - Volunteer Services 0215	3809	6,399	35,676	(29,277)	6,399	35,676	(29,277)
Allocated Revenue - Accounting 0300	3811	66,416	0	66,416	66,416	0	66,416
Allocated Revenue - Purchasing 0400	3812	102,107	30,922	71,186	102,107	30,922	71,186
Allocated Revenue - IMS 0500	3813	9	0	9	9	0	9
Allocated Revenue - Health Information 0510	3814	1,864	0	1,864	1,864	0	1,864
Allocated Revenue - Patient Financial Services 0600	3815	0	7,941	(7,941)	0	7,941	(7,941)
Allocated Revenue - Environmental Support 0700	3817	1,354,184	1,138,016	216,168	1,354,184	1,138,016	216,168
Allocated Revenue - In-House Transportation 0710	3818	2	0	2	2	0	2
Allocated Revenue - Laundry 0720	3819	0	109.217	(109,217)	0	109.217	(109,217)
Allocated Revenue - Nutrition Services 0760	3822	130,608	164,514	(33,907)	130,608	164,514	(33,907)
Direct Service Contra Revenue	4000	(2,115,918)	(1,295,151)	(820,767)	(2,115,918)	(1,295,151)	(820,767)
Administrative Writeoffs	4100	(159,527)	0	(159,527)	(159,527)	0	(159,527)
Bad Debts	4200	(5,831)	0	(5,831)	(5,831)	0	(5,831)
Total Revenues		21,459,170	22,178,519	(719,349)	21,459,170	22,178,519	(719,349)
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		Current Period Actual	Current Period Budget - NCHC	Current Period Budget Variance - NCHC	Current Year Actual	YTD Budget - NCHC	YTD Budget Variance - NCHC
Expenditures							
Salaries and Wages							
Salaries	6000	6,004,626	6,200,166	195,540	6,004,626	6,200,166	195,540
Nonworking - COVID-19	6005	4,581	0	(4,581)	4,581	0	(4,581)
Overtime	6010	767,844	908,000	140,156	767,844	908,000	140,156
Paid Leave Time	6020	539,598	0	(539,598)	539,598	0	(539,598)
Holiday	6030	312,548	0	(312,548)	312,548	0	(312,548)
Call Time	6040	224,727	152,800	(71,927)	224,727	152,800	(71,927)
Training & Orientation	6045	305	0	(305)	305	0	(305)
Other Nonworking	6050	11,941	0	(11,941)	11,941	0	(11,941)
Bonus	6080	17,141	0	(17,141)	17,141	0	(17,141)
Accrued Salaries Expense	6090	(761)	0	761	(761)	0	761
Total Salaries and Wages		7,882,550	7,260,966	(621,584)	7,882,550	7,260,966	(621,584)
Other Direct Expenses							
Accrued PLT Expense	6100	50,316	0	(50,316)	50,316	0	(50,316)
FICA	6110	562,327	555,464	(6,863)	562,327	555,464	(6,863)
Retirement	6120	499,351	0	(499,351)	499,351	0	(499,351)
Worker's Comp Premiums	6130	67,832	0	(67,832)	67,832	0	(67,832)
Employee Wellness	6135	7,864	0	(7,864)	7,864	0	(7,864)
Life Insurance	6140	6,987	0	(6,987)	6,987	0	(6,987)
Health Insurance	6150	1,637,115	0	(1,637,115)	1,637,115	0	(1,637,115)
Long-Term Disability Insurance	6155	24,482	0	(24,482)	24,482	0	(24,482)
Unemployment	6160	4,242	0	(4,242)	4,242	0	(4,242)
Dental Insurance Expense	6180	46,420	0	(46,420)	46,420	0	(46,420)
Vision Insurance Expense	6190	(127)	0	127	(127)	0	127
Allocated Employee Benefits	6195	0	2,323,509	2,323,509	0	2,323,509	2,323,509
Supplements	6200	3,098	0	(3,098)	3,098	0	(3,098)
Food	6210	0	300	300	0	300	300
Incontinency Supplies	6230	112,102	100,000	(12,102)	112,102	100,000	(12,102)
Linens & Bedding	6240	2,037	0	(2,037)	2,037	0	(2,037)
Utensils	6245	14	0	(14)	14	0	(14)
Postage	6250	74	0	(74)	74	0	(74)
Program Expenses	6260	15,530	0	(15,530)	15,530	0	(15,530)
Nurse Aide Training and Evaluations	6268	504	0	(504)	504	0	(504)
Supplies	6270	38,147	31,500	(6,647)	38,147	31,500	(6,647)
Drugs	6280	431,061	600,000	168,939	431,061	600,000	168,939
Activities Expenses	6285	12,005	12,000	(5)	12,005	12,000	(5)
Chemical Supplies	6295	586	0	(586)	586	0	(586)
Nursing Supplies	6300	228,721	215,000	(13,721)	228,721	215,000	7 (13,721)

		Current Period Actual	Current Period Budget - NCHC	Current Period Budget Variance - NCHC	Current Year Actual	YTD Budget - NCHC	YTD Budget Variance - NCHC
Publications and Subscriptions	6310	583	0	(583)	583	0	(583)
Provider Contracted Services	6340	800,942	860,000	59,058	800,942	860,000	59,058
Other Contracted Services	6350	63,093	1,500	(61,593)	63,093	1,500	(61,593)
Catering Service Expense	6356	3,111	1,000	(2,111)	3,111	1,000	(2,111)
Vehicle Usage	6357	1,084	10,000	8,916	1,084	10,000	8,916
Consultations	6360	100,000	100,000	0	100,000	100,000	0
Client Transportation	6500	1,702	6,000	4,298	1,702	6,000	4,298
Budgeted Renovations / Improvements	6835	9,804	0	(9,804)	9,804	0	(9,804)
Equipment Repair	6840	44,130	10,000	(34,130)	44,130	10,000	(34,130)
Telephone	6870	2,676	3,360	684	2,676	3,360	684
IT Device Support	6875	43,632	60,180	16,548	43,632	60,180	16,548
IT Service Agreements	6876	95,804	110,000	14,196	95,804	110,000	14,196
Equipment Rental	6880	164,569	96,486	(68,083)	164,569	96,486	(68,083)
Staffing Contracted Services	6890	54,388	0	(54,388)	54,388	0	(54,388)
Travel Expense	6900	78	0	(78)	78	0	(78)
Staff Development	6910	6,986	4,000	(2,986)	6,986	4,000	(2,986)
Employee Recognition	6940	165	5,018	4,853	165	5,018	4,853
Donated Fund Disbursement	6975	4,920	0	(4,920)	4,920	0	(4,920)
Allocated Expense - General 0100	7201	477,568	643,747	166,179	477,568	643,747	166,179
Allocated Expense - Administration 0105	7202	387,564	555,164	167,601	387,564	555,164	167,601
Allocated Expense - Marketing and Communications 0110	7203	71,631	76,465	4,834	71,631	76,465	4,834
Allocated Expense - Nursing Services Administration 0120	7205	53,149	100,122	46,973	53,149	100,122	46,973
Allocated Expense - Quality and Compliance 0200	7206	0	23,540	23,540	0	23,540	23,540
Allocated Expense - Human Resources 0205	7207	243,432	160,547	(82,886)	243,432	160,547	(82,886)
Allocated Expense - Learning and Development 0210	7208	94,262	122,175	27,913	94,262	122,175	27,913
Allocated Expense - Volunteer Services 0215	7209	116,459	183,172	66,713	116,459	183,172	66,713
Allocated Expense - Infection Prevention 0220	7210	50,337	52,881	2,544	50,337	52,881	2,544
Allocated Expense - Accounting 0300	7211	184,302	193,737	9,434	184,302	193,737	9,434

		Current Period Actual	Current Period Budget - NCHC	Current Period Budget Variance - NCHC	Current Year Actual	YTD Budget - NCHC	YTD Budget Variance - NCHC
Allocated Expense - Purchasing 0400	7212	118,531	50,513	(68,018)	118,531	50,513	(68,018)
Allocated Expense - IMS 0500	7213	463,196	527,424	64,228	463,196	527,424	64,228
Allocated Expense - Health Information 0510	7214	77,864	0	(77,864)	77,864	0	(77,864)
Allocated Expense - Patient Financial Services 0600	7215	0	69,769	69,769	0	69,769	69,769
Allocated Expense - Environmental Support 0700	7217	1,354,184	1,142,708	(211,475)	1,354,184	1,142,708	(211,475)
Allocated Expense - In-House Transportation 0710	7218	804	0	(804)	804	0	(804)
Allocated Expense - Laundry 0720	7219	177,345	291,192	113,847	177,345	291,192	113,847
Allocated Expense - Housekeeping 0740	7220	675,182	762,288	87,106	675,182	762,288	87,106
Allocated Expense - Nutrition Services 0760	7222	1,679,632	1,558,766	(120,866)	1,679,632	1,558,766	(120,866)
Interest Expense	8030	1,021,635	935,313	(86,322)	1,021,635	935,313	(86,322)
Fines / Penalties	8035	20,305	0	(20,305)	20,305	0	(20,305)
Employee Assistance Program	8080	4,196	0	(4,196)	4,196	0	(4,196)
Assessments	8160	312,460	314,160	1,700	312,460	314,160	1,700
Licensing	8170	1,011	1,000	(11)	1,011	1,000	(11)
Memberships	8175	18,655	15,000	(3,655)	18,655	15,000	(3,655)
Miscellaneous Expenses	8200	6,847	0	(6,847)	6,847	0	(6,847)
Minor Equipment	8250	6,371	0	(6,371)	6,371	0	(6,371)
Depreciation - Land Improvements	8605	5,095	0	(5,095)	5,095	0	(5,095)
Depreciation - Buildings	8610	1,185,661	1,520,000	334,339	1,185,661	1,520,000	334,339
Depreciation - Building Improvements	8615	90,450	0	(90,450)	90,450	0	(90,450)
Depreciation - Fixed Equipment	8620	233,029	0	(233,029)	233,029	0	(233,029)
Depreciation - Moveable Equipment	8625	(5,912)	391,310	397,222	(5,912)	391,310	397,222
Capital Lease - Depreciation Expense	8635	4,859	4,858	(0)	4,859	4,858	(0)
Depreciation - Bariatric Equipment	8645	127,264	0	(127,264)	127,264	0	(127,264)
Gain/Loss on Disposal	8900	1,786	0	(1,786)	1,786	0	(1,786)
Total Other Direct Expenses		14,407,506	14,801,169	393,663	14,407,506	14,801,169	393,663
tal Expenditures		22,290,056	22,062,135	(227,921)	22,290,056	22,062,135	(227,921)
venue Over Expenditures		(830,886)	116,383	(947,270)	(830,886)	116,383	(947,270)

		Current Period Actual	Current Period Budget - NCHC	Current Period Budget Variance - NCHC	Current Year Actual	YTD Budget - NCHC	YTD Budget Variance - NCHC
Revenues							
Direct Service Revenue	3000	1,423,615	1,520,157	(96,542)	1,423,615	1,520,157	(96,542)
Other Revenue	3100	660	583	77	660	583	77
Appropriations	3400	132,667	132,667	0	132,667	132,667	0
Donations	3600	441	0	441	441	0	441
Supplemental Payment (IGT)	3700	110,217	268,583	(158,367)	110,217	268,583	(158,367)
Allocated Revenue - Administration 0105	3802	4,340	4,050	290	4,340	4,050	290
Allocated Revenue - Human Resources 0205	3807	2	0	2	2	0	2
Allocated Revenue - Learning and Development 0210	3808	0	233	(233)	0	233	(233)
Allocated Revenue - Volunteer Services 0215	3809	470	734	(264)	470	734	(264)
Allocated Revenue - Accounting 0300	3811	1,279	422	856	1,279	422	856
Allocated Revenue - Purchasing 0400	3812	(92)	6,335	(6,426)	(92)	6,335	(6,426)
Allocated Revenue - Health Information 0510	3814	228	132	97	228	132	97
Allocated Revenue - Environmental Support 0700	3817	89,304	86,446	2,858	89,304	86,446	2,858
Allocated Revenue - Laundry 0720	3819	0	4,908	(4,908)	0	4,908	(4,908)
Allocated Revenue - Nutrition Services 0760	3822	10,476	10,759	(283)	10,476	10,759	(283)
Allocated Revenue - Nursing Home Administration 0900	3828	(0)	0	(0)	(0)	0	(0)
Direct Service Contra Revenue	4000	(147,383)	(40,275)	(107,107)	(147,383)	(40,275)	(107,107)
Administrative Writeoffs	4100	(3,552)	(4,167)	616	(3,552)	(4,167)	616
Bad Debts	4200	0	(1,250)	1,250	0	(1,250)	1,250
Total Revenues		1,622,672	1,990,314	(367,642)	1,622,672	1,990,314	(367,642)
Expenditures Salaries and Wages							
Salaries	6000	427,918	581,911	153,993	427,918	581,911	153,993
Overtime	6010	67,486	63,500	(3,986)	67,486	63,500	(3,986)
Paid Leave Time	6020	30,316	0	(30,316)	30,316	0	(30,316)
Holiday	6030	112,705	18,135	(94,570)	112,705	18,135	(94,570)
Call Time	6040	13,869	16,917	3,048	13,869	16,917	10 3,048

		Current Period Actual	Current Period Budget - NCHC	Current Period Budget Variance - NCHC	Current Year Actual	YTD Budget - NCHC	YTD Budget Variance - NCHC
Other Nonworking	6050	9,258	0	(9,258)	9,258	0	(9,258)
Bonus	6080	1,259	0	(1,259)	1,259	0	(1,259)
Accrued Salaries Expense	6090	45,479	0	(45,479)	45,479	0	(45,479)
Total Salaries and Wages		708,289	680,462	(27,827)	708,289	680,462	(27,827)
Other Direct Expenses							
Accrued PLT Expense	6100	14,943	0	(14,943)	14,943	0	(14,943)
FICA	6110	51,104	45,904	(5,200)	51,104	45,904	(5,200)
Retirement	6120	42,910	40,803	(2,107)	42,910	40,803	(2,107)
Worker's Comp Premiums	6130	7,399	0	(7,399)	7,399	0	(7,399)
Life Insurance	6140	717	0	(717)	717	0	(717)
Health Insurance	6150	82,144	154,350	72,205	82,144	154,350	72,205
Unemployment	6160	549	0	(549)	549	0	(549)
Dental Insurance Expense	6180	3,105	7,409	4,303	3,105	7,409	4,303
Vision Insurance Expense	6190	(696)	0	696	(696)	0	696
Supplements	6200	0	417	417	0	417	417
Food	6210	0	83	83	0	83	83
Incontinency Supplies	6230	8,950	9,583	633	8,950	9,583	633
Linens & Bedding	6240	0	83	83	0	83	83
Postage	6250	(17)	108	126	(17)	108	126
Program Expenses	6260	952	1,250	298	952	1,250	298
Supplies	6270	3,431	3,208	(223)	3,431	3,208	(223)
Drugs	6280	20,178	37,841	17,663	20,178	37,841	17,663
Activities Expenses	6285	616	1,000	384	616	1,000	384
Nursing Supplies	6300	12,653	22,917	10,264	12,653	22,917	10,264
Provider Contracted Services	6340	12,207	66,330	54,123	12,207	66,330	54,123
Other Contracted Services	6350	1,851	2,771	920	1,851	2,771	920
Catering Service Expense	6356	118	125	7	118	125	7
Vehicle Usage	6357	81	167	86	81	167	86
Consultations	6360	6,500	8,333	1,833	6,500	8,333	1,833
Client Transportation	6500	75	167	92	75	167	92
Budgeted Renovations / Improvements	6835	0	167	167	0	167	167
Equipment Repair	6840	7,211	2,958	(4,253)	7,211	2,958	(4,253)
Telephone	6870	280	267	(14)	280	267	(14)
IT Device Support	6875	3,636	5,015	1,379	3,636	5,015	1,379
IT Service Agreements	6876	8,635	6,783	(1,852)	8,635	6,783	(1,852)
Equipment Rental	6880	6,322	6,250	(72)	6,322	6,250	(72)
Staffing Contracted Services	6890	0	4,167	4,167	0	4,167	4,167
Staff Development	6910	698	0	(698)	698	0	11 (698)

		Current Period Actual	Current Period Budget - NCHC	Current Period Budget Variance - NCHC	Current Year Actual	YTD Budget - NCHC	YTD Budget Variance - NCHC
Donated Fund Disbursement	6975	441	0	(441)	441	0	(441)
Allocated Expense - General 0100	7201	0	7,708	7,708	0	7,708	7,708
Allocated Expense - Administration 0105	7202	30,774	29,695	(1,079)	30,774	29,695	(1,079)
Allocated Expense - Marketing and Communications 0110	7203	9,158	6,018	(3,140)	9,158	6,018	(3,140)
Allocated Expense - Nursing Services Administration 0120	7205	1,758	2,349	591	1,758	2,349	591
Allocated Expense - Human Resources 0205	7207	19,285	20,441	1,155	19,285	20,441	1,155
Allocated Expense - Learning and Development 0210	7208	5,504	7,164	1,660	5,504	7,164	1,660
Allocated Expense - Volunteer Services 0215	7209	9,416	9,684	267	9,416	9,684	267
Allocated Expense - Infection Prevention 0220	7210	3,608	4,076	468	3,608	4,076	468
Allocated Expense - Accounting 0300	7211	15,080	16,755	1,676	15,080	16,755	1,676
Allocated Expense - Purchasing 0400	7212	8,058	9,733	1,675	8,058	9,733	1,675
Allocated Expense - IMS 0500	7213	35,440	41,858	6,419	35,440	41,858	6,419
Allocated Expense - Health Information 0510	7214	6,596	6,021	(575)	6,596	6,021	(575)
Allocated Expense - Environmental Support 0700	7217	89,304	86,446	(2,858)	89,304	86,446	(2,858)
Allocated Expense - In-House Transportation 0710	7218	7	18	10	7	18	10
Allocated Expense - Laundry 0720	7219	13,806	13,259	(547)	13,806	13,259	(547)
Allocated Expense - Housekeeping 0740	7220	58,107	62,745	4,638	58,107	62,745	4,638
Allocated Expense - Nutrition Services 0760	7222	134,090	162,357	28,267	134,090	162,357	28,267
Interest Expense	8030	0	57,809	57,809	0	57,809	57,809
Assessments	8160	81,940	25,500	(56,440)	81,940	25,500	(56,440)
Memberships	8175	1,349	2,958	1,610	1,349	2,958	1,610
Miscellaneous Expenses	8200	578	833	255	578	833	255
Depreciation - Bariatric Equipment	8645	75	0	(75)	75	0	(75)
Total Other Direct Expenses		820,925	1,001,883	180,958	820,925	1,001,883	180,958
Total Expenditures		1,529,214	1,682,346	153,132	1,529,214	1,682,346	12 153,132

	Current Period Actual	Current Period Budget - NCHC	Current Period Budget Variance - NCHC	Current Year Actual	YTD Budget - NCHC	YTD Budget Variance - NCHC
Net Revenue Over Expenditures	93,459	307,969	(214,510)	93,459	307,969	(214,510)

		Current Period Actual	Current Period Budget - NCHC	Current Period Budget Variance - NCHC	Current Year Actual	YTD Budget - NCHC	YTD Budget Variance - NCHC
Revenues							
Direct Service Revenue	3000	11,246,376	11,382,525	(136,149)	11,246,376	11,382,525	(136,149)
Other Revenue	3100	295,599	0	295,599	295,599	0	295,599
Other Grants	3350	3,423	0	3,423	3,423	0	3,423
Appropriations	3400	440,815	440,815	(0)	440,815	440,815	(0)
County Match	3450	177,000	177,000	0	177,000	177,000	0
Interest Income	3500	418	0	418	418	0	418
Cash Discounts & Rebates	3550	1,513	0	1,513	1,513	0	1,513
Donations	3600	12,311	0	12,311	12,311	0	12,311
Supplemental Payment (IGT)	3700	1,765,000	2,800,000	(1,035,000)	1,765,000	2,800,000	(1,035,000)
Allocated Revenue - Administration 0105	3802	37,543	30,424	7,119	37,543	30,424	7,119
Allocated Revenue - Human Resources 0205	3807	80	0	80	80	0	80
Allocated Revenue - Learning and Development 0210	3808	1,882	0	1,882	1,882	0	1,882
Allocated Revenue - Volunteer Services 0215	3809	4,499	4,324	175	4,499	4,324	175
Allocated Revenue - Accounting 0300	3811	43,549	0	43,549	43,549	0	43,549
Allocated Revenue - Purchasing 0400	3812	880	4,729	(3,849)	880	4,729	(3,849)
Allocated Revenue - IMS 0500	3813	6	0	6	6	0	6
Allocated Revenue - Patient Financial Services 0600	3815	0	963	(963)	0	963	(963)
Allocated Revenue - In-House Transportation 0710	3818	15	0	15	15	0	15
Allocated Revenue - Nutrition Services 0760	3822	(0)	0	(0)	(0)	0	(0)
Direct Service Contra Revenue	4000	(1,645,139)	(2,896,550)	1,251,411	(1,645,139)	(2,896,550)	1,251,411
Bad Debts	4200	(67,391)	0	(67,391)	(67,391)	0	(67,391)
Total Revenues		12,318,380	11,944,230	374,150	12,318,380	11,944,230	374,150
Expenditures Salaries and Wages							
Salaries	6000	5,197,855	5,856,067	658,212	5,197,855	5,856,067	658,212
Nonworking - COVID-19	6005	8,498	0	(8,498)	8,498	0	(8,498)
Overtime	6010	350,383	180,000	(170,383)	350,383	180,000	(170,383)
Paid Leave Time	6020	440,830	0	(440,830)	440,830	0	14 (440,830)

		Current Period Actual	Current Period Budget - NCHC	Current Period Budget Variance - NCHC	Current Year Actual	YTD Budget - NCHC	YTD Budget Variance - NCHC
Holiday	6030	245,582	0	(245,582)	245,582	0	(245,582)
Call Time	6040	58,686	4,000	(54,686)	58,686	4,000	(54,686)
Training & Orientation	6045	5,987	0	(5,987)	5,987	0	(5,987)
Other Nonworking	6050	10,062	0	(10,062)	10,062	0	(10,062)
Bonus	6080	15,421	0	(15,421)	15,421	0	(15,421)
Accrued Salaries Expense	6090	(3,190)	0	3,190	(3,190)	0	3,190
Total Salaries and Wages		6,330,113	6,040,067	(290,046)	6,330,113	6,040,067	(290,046)
Other Direct Expenses				,			,
Accrued PLT Expense	6100	112,012	0	(112,012)	112,012	0	(112,012)
FICA	6110	464,824	462,065	(2,759)	464,824	462,065	(2,759)
Retirement	6120	395,561	0	(395,561)	395,561	0	(395,561)
Worker's Comp Premiums	6130	55,085	0	(55,085)	55,085	0	(55,085)
Employee Wellness	6135	6,386	0	(6,386)	6,386	0	(6,386)
Life Insurance	6140	5,980	0	(5,980)	5,980	0	(5,980)
Health Insurance	6150	1,338,389	0	(1,338,389)	1,338,389	0	(1,338,389)
Long-Term Disability Insurance	6155	19,882	0	(19,882)	19,882	0	(19,882)
Unemployment	6160	3,445	0	(3,445)	3,445	0	(3,445)
Dental Insurance Expense	6180	39,517	0	(39,517)	39,517	0	(39,517)
Vision Insurance Expense	6190	(397)	0	397	(397)	0	397
Allocated Employee Benefits	6195	0	1,932,822	1,932,822	0	1,932,822	1,932,822
Supplements	6200	13,657	12,000	(1,657)	13,657	12,000	(1,657)
Food	6210	307,739	292,500	(15,239)	307,739	292,500	(15,239)
Tuition Reimbursement	6225	1,954	0	(1,954)	1,954	0	(1,954)
Incontinency Supplies	6230	41,894	39,600	(2,294)	41,894	39,600	(2,294)
Linens & Bedding	6240	6,402	0	(6,402)	6,402	0	(6,402)
Utensils	6245	1,205	1,000	(205)	1,205	1,000	(205)
Postage	6250	3,357	4,800	1,443	3,357	4,800	1,443
Program Expenses	6260	14,350	31,236	16,886	14,350	31,236	16,886
Supplies	6270	68,958	72,780	3,822	68,958	72,780	3,822
Drugs	6280	207,130	297,750	90,620	207,130	297,750	90,620
Activities Expenses	6285	4,797	3,600	(1,197)	4,797	3,600	(1,197)
Chemical Supplies	6295	23,545	15,000	(8,545)	23,545	15,000	(8,545)
Nursing Supplies	6300	130,176	138,000	7,825	130,176	138,000	7,825
Pest Control	6335	2,094	2,000	(94)	2,094	2,000	(94)
Provider Contracted Services	6340	407,071	476,000	68,929	407,071	476,000	68,929
Other Contracted Services	6350	75,769	182,000	106,231	75,769	182,000	106,231
Vehicle Usage	6357	9,183	0	(9,183)	9,183	0	(9,183)
Maintenance Contracted Services	6358	177,000	177,000	0	177,000	177,000	0
Consultations	6360	29,000	29,000	(0)	29,000	29,000	15 (0)

		Current Period Actual	Current Period Budget - NCHC	Current Period Budget Variance - NCHC	Current Year Actual	YTD Budget - NCHC	YTD Budget Variance - NCHC
Client Transportation	6500	5,450	13,200	7,750	5,450	13,200	7,750
Electricity	6800	128,594	150,000	21,406	128,594	150,000	21,406
Fuel	6810	75,545	60,000	(15,545)	75,545	60,000	(15,545)
Water & Sewer	6820	34,922	30,000	(4,922)	34,922	30,000	(4,922)
Equipment Repair	6840	18,634	6,700	(11,934)	18,634	6,700	(11,934)
Telephone	6870	13,689	16,000	2,311	13,689	16,000	2,311
IT Device Support	6875	26,952	45,000	18,048	26,952	45,000	18,048
IT Service Agreements	6876	45,685	54,000	8,315	45,685	54,000	8,315
Equipment Rental	6880	3,540	21,600	18,060	3,540	21,600	18,060
Maintenance Agreements	6885	6,411	0	(6,411)	6,411	0	(6,411)
Staffing Contracted Services	6890	368,259	0	(368,259)	368,259	0	(368,259)
Travel Expense	6900	2,540	2,300	(240)	2,540	2,300	(240)
Staff Development	6910	11,468	0	(11,468)	11,468	0	(11,468)
Employee Recognition	6940	4,916	4,768	(147)	4,916	4,768	(147)
Donated Fund Disbursement	6975	696	0	(696)	696	0	(696)
Stipends	6980	17,114	22,612	5,498	17,114	22,612	5,498
Allocated Expense - Administration 0105	7202	254,126	365,124	110,998	254,126	365,124	110,998
Allocated Expense - Marketing and Communications 0110	7203	46,969	50,290	3,322	46,969	50,290	3,322
Allocated Expense - Nursing Services Administration 0120	7205	34,850	65,849	30,999	34,850	65,849	30,999
Allocated Expense - Quality and Compliance 0200	7206	0	2,853	2,853	0	2,853	2,853
Allocated Expense - Human Resources 0205	7207	158,936	109,554	(49,382)	158,936	109,554	(49,382)
Allocated Expense - Learning and Development 0210	7208	61,543	83,370	21,827	61,543	83,370	21,827
Allocated Expense - Volunteer Services 0215	7209	81,887	22,203	(59,684)	81,887	22,203	(59,684)
Allocated Expense - Infection Prevention 0220	7210	33,006	34,779	1,773	33,006	34,779	1,773
Allocated Expense - Accounting 0300	7211	120,847	127,418	6,571	120,847	127,418	6,571
Allocated Expense - Purchasing 0400	7212	1,022	7,725	6,704	1,022	7,725	6,704
Allocated Expense - IMS 0500	7213	303,718	346,879	43,161	303,718	346,879	43,161
Allocated Expense - Patient Financial Services 0600	7215	0	8,457	8,457	0	8,457	8,457 16

		Current Period Actual	Current Period Budget - NCHC	Current Period Budget Variance - NCHC	Current Year Actual	YTD Budget - NCHC	YTD Budget Variance - NCHC
Allocated Expense - In-House Transportation 0710	7218	5,674	0	(5,674)	5,674	0	(5,674)
Allocated Expense - Laundry 0720	7219	71,382	0	(71,382)	71,382	0	(71,382)
Allocated Expense - Nutrition Services 0760	7222	(0)	0	0	(0)	0	0
Allocated Expense - Nursing Home Administration 0900	7228	(0)	0	0	(0)	0	0
Bank Charges	8000	1,475	0	(1,475)	1,475	0	(1,475)
Interest Expense	8030	211,256	240,000	28,744	211,256	240,000	28,744
Fines / Penalties	8035	6,584	0	(6,584)	6,584	0	(6,584)
Advertising	8050	731	0	(731)	731	0	(731)
Employee Assistance Program	8080	3,407	0	(3,407)	3,407	0	(3,407)
Assessments	8160	243,100	244,800	1,700	243,100	244,800	1,700
Licensing	8170	1,046	0	(1,046)	1,046	0	(1,046)
Memberships	8175	7,479	14,000	6,521	7,479	14,000	6,521
Miscellaneous Expenses	8200	1,771	0	(1,771)	1,771	0	(1,771)
Minor Equipment	8250	7,696	7,500	(196)	7,696	7,500	(196)
Depreciation - Land Improvements	8605	14,268	15,290	1,022	14,268	15,290	1,022
Depreciation - Buildings	8610	454,074	459,640	5,566	454,074	459,640	5,566
Depreciation - Building Improvements	8615	1,046	0	(1,046)	1,046	0	(1,046)
Depreciation - Fixed Equipment	8620	173,989	174,641	653	173,989	174,641	653
Depreciation - Moveable Equipment	8625	34,239	86,386	52,148	34,239	86,386	52,148
Depreciation - Bariatric Equipment	8645	48,095	0	(48,095)	48,095	0	(48,095)
Bond Insurance	8770	0	600	600	0	600	600
Total Other Direct Expenses		7,114,595	7,062,692	(51,903)	7,114,595	7,062,692	(51,903)
Total Expenditures		13,444,708	13,102,760	(341,948)	13,444,708	13,102,760	(341,948)
Revenue Over Expenditures		(1,126,328)	(1,158,530)	32,201	(1,126,328)	(1,158,530)	32,201

		Current Period Actual	Current Period Budget - NCHC	Current Period Budget Variance - NCHC	Current Year Actual	YTD Budget - NCHC	YTD Budget Variance - NCHC
Revenues							
Direct Service Revenue	3000	954,826	947,690	7,136	954,826	947,690	7,136
Other Revenue	3100	6	458	(452)	6	458	(452)
Other Grants	3350	0	83	(83)	0	83	(83)
Appropriations	3400	36,735	36,735	0	36,735	36,735	0
County Match	3450	14,750	14,750	0	14,750	14,750	0
Interest Income	3500	359	8	351	359	8	351
Cash Discounts & Rebates	3550	118	167	(49)	118	167	(49)
Donations	3600	200	417	(217)	200	417	(217)
Supplemental Payment (IGT)	3700	108,775	233,333	(124,558)	108,775	233,333	(124,558)
Allocated Revenue - Administration 0105	3802	2,635	2,477	158	2,635	2,477	158
Allocated Revenue - Human Resources 0205	3807	2	0	2	2	0	2
Allocated Revenue - Learning and Development 0210	3808	0	148	(148)	0	148	(148)
Allocated Revenue - Volunteer Services 0215	3809	330	516	(186)	330	516	(186)
Allocated Revenue - Accounting 0300	3811	776	258	518	776	258	518
Allocated Revenue - Purchasing 0400	3812	(1)	67	(68)	(1)	67	(68)
Allocated Revenue - Laundry 0720	3819	0	2,021	(2,021)	0	2,021	(2,021)
Direct Service Contra Revenue	4000	(97,337)	(107,811)	10,473	(97,337)	(107,811)	10,473
Bad Debts	4200	(4,833)	(4,750)	(83)	(4,833)	(4,750)	(83)
Total Revenues		1,017,340	1,126,568	(109,228)	1,017,340	1,126,568	(109,228)
Expenditures Salaries and Wages							
Salaries	6000	361,794	492,609	130,815	361,794	492,609	130,815
Overtime	6010	36,967	27,917	(9,050)	36,967	27,917	(9,050)
Paid Leave Time	6020	21,908	0	(21,908)	21,908	0	(21,908)
Holiday	6030	88,313	16,188	(72,126)	88,313	16,188	(72,126)
Call Time	6040	4,800	5,017	217	4,800	5,017	217
Training & Orientation	6045	374	0	(374)	374	0	(374)
Other Nonworking	6050	873	0	(873)	873	0	(873)
Bonus	6080	540	0	(540)	540	0	(540)
Accrued Salaries Expense	6090	33,931	0	(33,931)	33,931	0	(33,931)
Total Salaries and Wages		549,498	541,730	(7,768)	549,498	541,730	18 (7,768)

		Current Period Actual	Current Period Budget - NCHC	Current Period Budget Variance - NCHC	Current Year Actual	YTD Budget - NCHC	YTD Budget Variance - NCHC
Other Direct Expenses							
Accrued PLT Expense	6100	13,835	0	(13,835)	13,835	0	(13,835)
FICA	6110	40,679	38,940	(1,739)	40,679	38,940	(1,739)
Retirement	6120	33,277	34,598	1,321	33,277	34,598	1,321
Worker's Comp Premiums	6130	5,763	0	(5,763)	5,763	0	(5,763)
Life Insurance	6140	615	0	(615)	615	0	(615)
Health Insurance	6150	59,110	99,610	40,500	59,110	99,610	40,500
Unemployment	6160	428	0	(428)	428	0	(428)
Dental Insurance Expense	6180	2,225	4,747	2,522	2,225	4,747	2,522
Vision Insurance Expense	6190	(570)	0	570	(570)	0	570
Supplements	6200	1,400	1,000	(400)	1,400	1,000	(400)
Food	6210	24,929	23,417	(1,512)	24,929	23,417	(1,512)
Tuition Reimbursement	6225	0	283	283	0	283	283
Incontinency Supplies	6230	2,210	3,500	1,290	2,210	3,500	1,290
Linens & Bedding	6240	0	583	583	0	583	583
Utensils	6245	0	75	75	0	75	75
Postage	6250	248	258	10	248	258	10
Program Expenses	6260	1,494	1,483	(11)	1,494	1,483	(11)
Supplies	6270	3,418	5,258	1,840	3,418	5,258	1,840
Drugs	6280	12,743	14,583	1,841	12,743	14,583	1,841
Activities Expenses	6285	219	458	239	219	458	239
Chemical Supplies	6295	2,372	1,708	(664)	2,372	1,708	(664)
Nursing Supplies	6300	5,928	8,550	2,622	5,928	8,550	2,622
Publications and Subscriptions	6310	0	3,500	3,500	0	3,500	3,500
Pest Control	6335	86	167	81	86	167	81
Provider Contracted Services	6340	0	34,083	34,083	0	34,083	34,083
Other Contracted Services	6350	3,982	10,850	6,868	3,982	10,850	6,868
Vehicle Usage	6357	1,013	550	(463)	1,013	550	(463)
Maintenance Contracted Services	6358	14,750	14,750	0	14,750	14,750	0
Consultations	6360	2,600	0	(2,600)	2,600	0	(2,600)
Client Transportation	6500	85	442	357	85	442	357
Electricity	6800	8,140	10,542	2,402	8,140	10,542	2,402
Fuel	6810	0	5,500	5,500	0	5,500	5,500
Water & Sewer	6820	(5,395)	2,125	7,520	(5,395)	2,125	7,520
Equipment Repair	6840	362	717	355	362	717	355
Telephone	6870	1,226	1,000	(226)	1,226	1,000	(226)
IT Device Support	6875	2,246	3,750	1,504	2,246	3,750	1,504
IT Service Agreements	6876	4,272	4,167	(106)	4,272	4,167	(106)
Equipment Rental	6880	0	225	225	0	225	19 225

		Current Period Actual	Current Period Budget - NCHC	Current Period Budget Variance - NCHC	Current Year Actual	YTD Budget - NCHC	YTD Budget Variance - NCHC
Maintenance Agreements	6885	454	667	212	454	667	212
Staffing Contracted Services	6890	35,791	25,000	(10,791)	35,791	25,000	(10,791)
Travel Expense	6900	114	121	7	114	121	7
Staff Development	6910	349	0	(349)	349	0	(349)
Employee Recognition	6940	0	700	700	0	700	700
Stipends	6980	2,826	0	(2,826)	2,826	0	(2,826)
Allocated Expense - Administration 0105	7202	18,681	18,161	(521)	18,681	18,161	(521)
Allocated Expense - Marketing and Communications 0110	7203	5,560	3,680	(1,879)	5,560	3,680	(1,879)
Allocated Expense - Nursing Services Administration 0120	7205	1,067	1,437	370	1,067	1,437	370
Allocated Expense - Human Resources 0205	7207	12,086	12,968	883	12,086	12,968	883
Allocated Expense - Learning and Development 0210	7208	3,449	4,545	1,096	3,449	4,545	1,096
Allocated Expense - Volunteer Services 0215	7209	6,621	6,816	195	6,621	6,816	195
Allocated Expense - Infection Prevention 0220	7210	2,190	2,493	302	2,190	2,493	302
Allocated Expense - Accounting 0300	7211	9,154	10,247	1,093	9,154	10,247	1,093
Allocated Expense - Purchasing 0400	7212	69	103	34	69	103	34
Allocated Expense - IMS 0500	7213	21,514	25,600	4,085	21,514	25,600	4,085
Allocated Expense - In-House Transportation 0710	7218	51	177	127	51	177	127
Allocated Expense - Laundry 0720	7219	5,557	5,462	(96)	5,557	5,462	(96)
Allocated Expense - Nursing Home Administration 0900	7228	0	0	0	0	0	0
Bank Charges	8000	75	125	50	75	125	50
Interest Expense	8030	17,022	17,917	894	17,022	17,917	894
Advertising	8050	61	0	(61)	61	0	(61)
Assessments	8160	20,400	21,417	1,017	20,400	21,417	1,017
Licensing	8170	15	108	93	15	108	93
Memberships	8175	398	1,083	685	398	1,083	685
Minor Equipment	8250	0	500	500	0	500	500
Depreciation - Moveable Equipment	8625	90	0	(90)	90	0	(90)
Bond Insurance	8770	0	33	33	0	33	20 33

	Current Period Actual	Current Period Budget - NCHC	Current Period Budget Variance - NCHC	Current Year Actual	YTD Budget - NCHC	YTD Budget Variance - NCHC
Total Other Direct Expenses Total Expenditures	<u>407,286</u> <u>956,784</u>	490,779 1,032,509	83,493 75,725	407,286 956,784	490,779 1,032,509	83,493 75,725
Net Revenue Over Expenditures	60,556	94,059	(33,503)	60,556	94,059	(33,503)

Nursing Home Operations Committee Facility Report

Month: January 2023 **Facility:** Pine Crest Nursing Home

Census, Discharges, Admissions & Referrals:

- 84 total (average) residents per day (budget of 89)
 - o 5 residents Medicare/Medicare Advantage (budget of 8)
 - o 73 residents Medicaid (budget of 72)
 - o 6 residents private pay or other (budget of 9)
- 8 residents discharged
- 9 residents admitted
- 72 total referrals
 - o 63 referrals did not admit (top reasons listed below)
 - Financial (out of network insurance or other financial concerns that place the facility at risk of not being paid for resident stay)
 - Admission to competitor (most of these are out of county referrals)
 - Acuity level not appropriate or in-facility equipment not available for referral (ex. High weight bariatric referrals)

Waitlist Summary:

- 5- Long Term Care waitlist
 - We have families interested in LTC but are not ready to admit due to financial, insurance, care level, etc.
 - We continue to follow up with these families monthly. As they become ready/eligible we work with them on admission.
- 2- Special Care Unit waitlist

Employment Status Update:

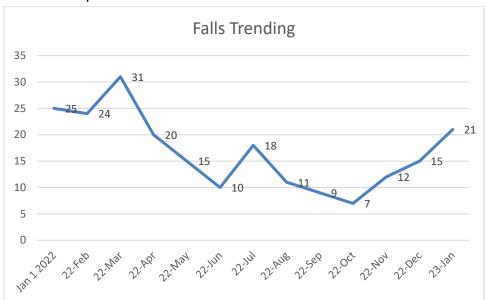
Department	# of Open FTE	Hired in Jan 2023	Terms in Jan 2023
LPN/RN	2.0	0.1	0
CNA	10.8	1	1.8
Hospitality Assistants	0	2.8	0
Life Enrichment	0	0	0
Social Services	0	0	0
Administration	0	0	0

- Staffing continues to be a struggle, especially on PM shift (6 of the open CNA FTE is on PMs).
- Increases in recruitment and advertising efforts have had noticeable results in increasing applicant flow
- Retention/turnover rates continue to be better than state and national average for SNF's

Quality:

Falls:

- Falls had a downward trend between July and October 2022 with a slight increase in November and December (which historically we tend to see an increase in the winter months
- January 2023 we saw a significant increase in total number, however 11 of the January 2023 falls were between 2 residents, both of which had acute concerns resulting in multiple falls



Pine Crest Pal's update:

- Pine Crest Pal's Program started September 2022
 - o 2022 Quarter 4 results summary (1-10 scale, 10 being highest)
 - How likely are you to recommend Pine Crest to your friends/family?
 - 84% of respondents indicated a score of 6 or higher to this question
 - 61% rated an 8 or higher

- How would you rate your overall level of satisfaction at Pine Crest?
 - 94% of respondents indicated a score of 6 or higher to this question
 - 80% rated an 8 or higher

CMS Star Rating:

CURRENT OVERALL STAR RATING	CURRENT QUALITY STAR RATING:					
(Out of 5): 4	(Out of 5): 4					

- Pine Crest continues to maintain an overall 4 out of 5-star rating
- Primary area of potential improvement are quality metrics related to falls, psychotropic medications, and urinary catheter usage.

Readmissions:

PINE CREST	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2023 YTD
# of	9												9
Admis													
sions													
# 30-	0												0
Read													
mit													
RATE	0%												0%

Regulatory:

State Survey visits

- Pine Crest has had 0 state survey visits in January 2023
- Pine Crest is currently in our Annual Survey window

Self-Reports

- Pine Crest had 0 self-reports during January 2023
- Although not state reportable, I did want to provide an update on a boiler outage Pine Crest experienced from 2/5/2023 through 2/10/2023
 - The boiler that heats our dementia unit and rehab unit went down on 2/5/2023 and was not repairable at that time, resulting in 35 residents being internally relocated.
 - The boiler was not able to be repaired until 2/10/2023

o All residents were moved back to their original rooms as of 2/13/2023

Program Updates & Committee Action:

- The opening of some LTC rooms in the rehab area continues to go well
- Lincoln County Pine Crest Ad Hoc Committee continues to meet and prepare their report for the Lincoln County Board of Supervisors.
- Pine Crest's largest challenge by far currently is staffing levels.
 - Even with the use of agency staffing and utilizing management on the floor we continue to have difficulty staffing the floor.
 - o If staffing levels increased patients admitted and census of the facility could be increased.
 - o Increased recruitment efforts have shown an increase in applicant flow
 - Employee incentive programs should be considered for both recruitment and retention

Nursing Home Operations Committee Facility Report

Month: January 2023
Facility: Mount View Care Center

Census, Discharges, Admissions & Referrals:

- 115 total residents per day (budget of 128)
 - o 11 residents Medicare/Medicare Advantage (budget of 21)
 - o 78 residents Medicaid (budget of 85 MA and 7 MA vent)
 - o 16 residents private pay or other (budget of 15)
- 9 residents discharged home and 8 residents expired
- 18 residents admitted
- 188 total referrals
 - o 170 referrals did not admit (top reasons listed below)
 - Out of county
 - Out of network
 - Went to competition

Employment Status Update:

Department	# of Open FTE	Hired since previous report	Discharges since previous report
LPN/RN	3.55	0	1 retired
CNA	20.25	4	4 (2 involuntary, 1 voluntary occ., 1 retired)
Hospitality Assistants	1.4	2 (transitional)	0
Life Enrichment	0	0	1 retired
Social Services	0	0	0
Respiratory Therapy	0	1	1 retired
Administrative	0	1	1 retired

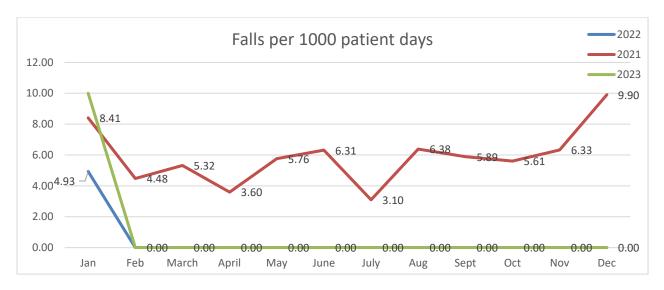
We currently do not have any agency staff.

Staffing continues to be a struggle on PM shift.

Increased recruitment efforts have shown an increase in applicant flow. We had 9 interviews in January.

Quality:

Falls were up slightly in January. Most falls were unwitnessed in resident rooms. There were only two falls with minor injuries.



CMS Star Rating:

CURRENT OVERALL STAR RATING	CURRENT QUALITY STAR RATING					
(out of 5): 4	(out of 5): 5					

• After we have our 2023 annual survey which is expected between February-July, both the 2019 and 2020 immediate jeopardy citations should fall off which should bring our health inspection rate up and hopefully our overall star rating to a 5 star.

Admission and Readmission Summary:

We had 2 total acute care transfers in January, none that were within 30 days of admission. One was related to abnormal labs and was and ED visit only. The other hospitalization was for shaking and confusion. Both were unavoidable.

Mount	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2023 VTD
view													YTD
# Of Admissions	18												
# 30-Day Hospitalized	0												
RATE	0%												

Regulatory:

State Survey visits – Self-report visit

Self-Reports: None

Date	Unit	Reason	Follow Up
1/10/23	GSC	State was here investigating a self-report	No precipitating event
		from 12/20/22 related to a resident	identified.
		admitted with a left hip arthroplasty that	Unsubstantiated
		was found to later have a re-dislocation at	
		a follow up ortho appointment.	

Program Updates:

- COVID outbreak started on January 28th on tower 2 with a new admit which was found during his admission testing. Since then, we have had a total of 24 COVID positive residents on various units. Most residents are asymptomatic or have minor symptoms. We have also had 21 employees test positive most being identified through outbreak contact tracing testing. On 2/14/23 we determined that it was best to treat Gardenside Crossing as a COVID positive unit due to expanded outbreak. We continue to test all MV staff 2x/week and residents on a weekly basis.
- Renovation continues on the 2nd floor of "old" MVCC. The south side is nearing completion and should be complete by the end of March. The north side will start in April.