



24/7 Worker's Compensation Nurse Triage Line

In The Event Of A Workplace Injury/Illness Requiring / Considering Medical Treatment

- Step 1:** The injured employee must immediately notify their supervisor of the incident. If the situation is life-threatening, call 911.
- Step 2:** The injured employee is required to contact the Nurse Triage Line if they are considering or require medical treatment:

844-891-6020

- Step 3:** The Triage Nurse will collect relevant information, guide the injured employee to appropriate care, and contact their supervisor. The Nurse Line will also send an incident report to the Human Resources Department and to the insurance company.
- Step 4:** If external medical treatment is necessary, the Triage Nurse will notify the medical facility of the injured employee's arrival and provide contact information for the worker's compensation insurance company.
- Step 5:** The injured employee must obtain a medical slip to return to work with or without restrictions or to be off work. The injured employee shall provide the medical slip to both their supervisor and the Human Resources Department. The County will try our best to accommodate any restrictions.
- Step 6:** The injured employee must adhere to all medical restrictions during both work and non-work hours. If the employee feels a task is not within their restrictions, they should immediately talk to their supervisor. Workplace safety is a shared responsibility between the employee and the County.
- Step 7:** Both the injured employee and their supervisor must complete the Marathon County Worker's Compensation Injury or Illness Report form within two business days of the incident and forward to the completed form to the Human Resources Department.

Contact Sharon Hernandez with any questions at 715-261-1457.

Important - For non-life-threatening emergencies, call the 24/7 Nurse Triage Line before seeking any medical treatment and, when possible, prior to leaving the job site.



In the event of an emergency, dial 911.