

Campground Camping Terms and Conditions

Marathon County strives to make your visit with us a pleasurable experience. In an effort to accomplish this, we want to be as transparent as possible with our policies, rules and regulations. The below are some of our most frequently questioned policies, rules and regulations. This is not an all-encompassing list. As a camper, you agree to abide by all policies, rules, the Marathon County Ordinances and any administrative ruling deemed by the Marathon County Parks Commission and its authorized agents.

Conditions of Campground Use:

1) The individual making the reservation(s) will be responsible for the actions and conduct of all persons at any campsite(s) during the reservation period(s). Current and future reservation requests may be cancelled if the following occur: disorderly conduct, unreasonable noise, or any other disturbance, health violations, abuse of staff or property or failure to remit payment. 2) Full payment of the nightly camping fees for all nights in the reservation and the reservation fee for all campsites reserved will be collected at the time the reservation(s) is/are made. 3) The Wausau & Marathon County Parks, Recreation and Forestry Department reserves the right to partially refund deposits per its reservation refund/cancellation policy. 4) Reservation changes and cancellations will only be accepted from the individual originally reserving the campsite(s). 5) Juveniles (under the age of 18) cannot reserve a campsite (or self-register on site) and must have adult supervision at the campsite. 6) The individual making the reservation assumes responsibility for providing adequate supervision, facility cleanliness and general order while using the campground. 7) Damage and/or destruction of property will result in assessment of repair and/or replacement fees. 8) In all circumstances, the Wausau & Marathon County Parks, Recreation and Forestry Department retains full authority for final approval and denial of campsite reservation requests.

Reservation Policy:

Your credit card is charged the entire amount of the reservation on the day your reservation is made. The reservation season is May 1 - September 30 for Big Eau Pleine (BEP) and Dells of Eau Claire (DEC) while Marathon Park is May 1 – October 31. Check in/Check out times are 3pm. BEP and DEC are open the month of October but are not available for reservations and can only be used on a first-come, first-serve basis. Campgrounds are closed from November 1 through April 30. Reservations are eligible at select reservable sites. Administrative sites and host sites are not available for reservations and are used by campground staff for administrative purposes only. Reservations can be made up to 365 days in advance of the future desired check-out day. I.E if today is 7/6/21 and you can make a reservation that ends on or before 7/6/22. Reservations have a 2 night minimum and a maximum of 14 nights is allowed. After you have camped for 14 consecutive nights, you must leave the park for seven days before returning to camp. Reservations will not be accepted within 3 days prior to your check-in date.

Refund/Cancellation Policy:

The \$8 reservation fee that is charged per site reserved is non-refundable. Reservations cancelled 8 calendar days or more prior to the check-in date will result in a \$10.00 cancelation fee. The remaining balance will be refunded. Reservations cancelled 7 calendar days or less before the check-in date will result in 100% forfeiture of all fees. Reservations may be modified or moved to a different date range up to 4 days in advance of the check-in date at no cost. Reservations cannot be modified or moved 3 days or less before the check-in date. Refunds may be granted in the form of credit on CivicRec account, check or credit back to the card on file.

Self-Registration Process

There are self-registration stations at BEP and DEC. <u>Self-registration is not permitted at Marathon Park</u>. To self-register, complete a self-registration form, enclose payment with top copy of form in envelope and deposit envelope in the pay tube. Attach campsite tag to campsite post at campsite you will occupy and proceed to set up your camping unit. A camping unit must occupy the site after it is registered. Self-registration stays are limited to 3 nights maximum. This is to eliminate double bookings between a self-registration camper and a camper making a reservation online. Self-registrations of three nights or more with arrivals from September 30 through October 31 are not limited to a maximum of 3 nights.

Onsite Amenities:

There are no ATM machines in any of our campgrounds. Cash or check payment types only are accepted. Bring exact change.

Please note that camping fees do not include the use of any boat launches. Boat launch fees are separate and are used exclusively to develop and maintain park boat landings.

The sanitary dump stations at Marathon Park and Big Eau Pleine are open 8 am to 8 pm daily. A \$7 fee is charged. There is no dump station at the Dells of the Eau Claire Park. There are no water hookups at any of the campgrounds. Pressurized well systems are available throughout each campground.

Campsites:

Please be sure to clean up your site before you leave. The campfire pits are not to be used as garbage cans. Be sure your fire is completely extinguished (not smoldering). Occupants of those sites with trash left in will face a fine/citation for littering. Please leave the site in good order when you leave. Each campsite is restricted to tents for the camping party or one camper plus one tent. Only two motor vehicles (except as many as five motorcycles) are allowed to park at each campsite. Any additional vehicles must be parked in designated areas outside the campsite. Only one family or group (no more than five unrelated people) is allowed at each campsite. No person shall make or cause to be made any unreasonable sounds or noises in or adjacent to any designated campground between the hours of 10 pm and 6 am. Only registered campers may enter or be in a park between 11 pm and 6 am. The information provided in each individual campsite description is the best knowledge of current offerings by department staff. Services and conditions described are not guaranteed to be exact.

Firewood:

Campers are prohibited from bringing any firewood into Marathon County campgrounds, parks, forest units or other departmental properties. <u>No fires are allowed at Marathon Park</u>. <u>Chainsaws are not allowed in park areas for cutting firewood</u>. <u>Untreated</u>, clean, dimensional lumber (i.e. cut off 2x4's) may be used for fire starting.

BIG EAU PLEINE: The firewood purchase area is located near the South Unit picnic area. The gates for the self-service area will be open 8 am to 8 pm. After purchase, a Firewood Tag must be clipped to your campsite post immediately upon return to your site. Each Rick of wood is \$6. Campers are to follow these steps to insure proper processing. Fill out Firewood Sales Permit envelope completely. Separate FIREWOOD TAG from envelope. Place payment in the envelope and deposit in the pay receptacle. Load purchased wood in vehicle. Refill Rick(s) level with the top. For assistance, contact the Park Manager or Campground Host.

DELLS OF EAU CLAIRE: Hours for firewood sales at Dells of the Eau Claire Park are daily from 1-2 pm and 6-7 pm. In addition, some self-service ricks will be available.

MARATHON PARK: No fires allowed at Marathon Park

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Utilities and Generators:

Generator use is not allowed in campgrounds except to accommodate medical conditions, and only if no electrical sites are available. Permission to operate a generator must be granted by the manager at each campground and may be revoked at any time.

Inquiries:

If you have specific questions, please contact the Marathon County Parks, Recreation and Forestry Department Business Office at (715) 261-1550 Monday-Friday from 8:00 AM to 4:30 PM. For specific on-site issues after hours, please contact our Buildings & Events Staff Cell Phone at (715) 870-1592.

Pets:

Pets must be kept on a leash at all times. Owners are required to pick up all waste created by their pets.

Waiver:

Assumption of Risk/Responsibility

As lawful consideration for being permitted to participate in the activity, use a facility or participate in a program described herein, the user hereby agrees on behalf of themselves, or any other participant described herein as well as guests, agents, invitees or others present (if applicable), to assume the risk and accept responsibility for any personal injury, including death, and damage to property they might incur as the result of the activity, facility use or program described in this agreement.

I agree to abide by all rules and regulations formulated by the Wausau/Marathon County Parks Recreation and Forestry Department for the use of buildings and facilities.

Standard Release/Indemnification/Duty to Defend/Hold Harmless

The user hereby agrees to release, indemnify, defend, and hold harmless the City of Wausau, Marathon County and the Wausau/Marathon County Parks Recreation and Forestry Department, their officials, officers, employees and agents from and against all judgments, damages, penalties, losses, costs, claims, expenses, suits, demands, debts, actions and/or causes of action of any type or nature whatsoever, including actual and reasonable attorney's fees, which may be sustained or to which they may be exposed, directly or indirectly, by reason of personal injury, death, property damage, or other liability, alleged or proven, arising from the activity, facility use or program described in this agreement.

City of Wausau, Marathon County Wausau/Marathon County Parks Recreation and Forestry Department does not waive, and specifically reserves, its rights to assert any and all affirmative defenses and limitations of liability as specifically set forth in Wisconsin Statutes, Chapter 893 and related statutes.

Survival

All express representations, indemnifications and limitations of liability included in this agreement will survive its completion or termination for any reason.

Revocation

The Wausau & Marathon County Parks, Recreation & Forestry Department reserves the right to revoke this permit at any time, for any reason, if it is deemed by the Wausau & Marathon County Parks, Recreation & Forestry Department to be necessary to protect safety, life and property, or to be in the best interest of the City of Wausau and/or Marathon County.