

#### **COUNTY OF MARATHON WAUSAU, WISCONSIN**

#### OFFICIAL NOTICE AND AGENDA

A meeting of the Marathon County Public Library Board of Trustees, Monday, December 19, 2022, at 12:00 noon Library Headquarters, Wausau Community Room.

Persons wishing to attend the meeting by computer or phone may log or call into the meeting beginning five (5) minutes prior to the start time indicated above using the following website <a href="https://meet.goto.com/996942597">https://meet.goto.com/996942597</a> or number 1 877 309 2073. Access **Code for dialing in 996-942-597.** 

When you enter the conference, PLEASE PUT YOUR COMPUTER AND PHONE ON MUTE!

	<u>AGENDA</u>
1. (12:00 p.m.)	Call to Order
2.	Acknowledgement of Visitors
3.	Approval of Minutes
4.	Bills and Services Report
5. (10 minutes)	<b>Public Comments</b> (Anyone addressing the Library Board is asked to do so in a respectful, professional, and courteous manner. The "Public Comments" portion of this meeting is offered as an opportunity for concerned citizens of Marathon County to be heard. The Board, however, is under no obligation to provide this forum. As such, any misuse could result in the removal of these privileges. Any person who wishes to address the Library Board during the "Public Comment" portion of meetings may only provide comment pertaining to an item on the agenda. He or she must sign in or e-mail their name, address, and the topic they wish to present to the Library Personnel Specialist no later than five minutes before the start of the meeting <a href="mailto:library-administration@mcpl.us">library-administration@mcpl.us</a> )
6. (15 minutes)	Reports Regarding Recent Meetings and Communications. For Discussion and Informational
	Purposes Only. No Action will be taken.
	A. President
	B. Other Board Members
	C. Library Director

- C. Library Director
- D. Board Committees
- E. Friends of the Library
- F. MCPL Foundation
- G. Wisconsin Valley Library Service
- 7. (15 minutes) WVLS Expectations Final Summary – For Discussion and Informational Purposes Only
- 8. (10 minutes) Revisit System Expectations – For Discussion and Possible Action
- 9. (15 minutes) Collection Development Policy Update – For Discussion and Possible Action
- 10. MOTION TO GO INTO CLOSED SESSION FOR TWO PURPOSES (roll call vote suggested)
  - Pursuant to §§ 19.85(1) (c) for the purpose of conducting a performance evaluation of the Director.
  - Pursuant to §§ 19.85(1) (g) for the purpose of conferring with legal counsel for the governmental body who is rendering oral or written advice concerning strategy to be adopted by the body with respect to litigation in which it is or is likely to become involved, to wit: discussion of retention of outside counsel.
- 11. MOTION TO RETURN TO OPEN SESSION (roll call vote not suggested) Announcements and/or Action Regarding Closed Session Discussions

12.	Announcements
13.	Request for Future Agenda Items
14.	Next Meeting Dates
	<ul> <li>Monday 01/23/2023</li> </ul>
	Marria

Monday 02/20/2023Monday 03/20/2023

Monday 04/17/2023

15. Adjournment

Signed: Jundin Library Director or Designee

NOTICE POSTED AT COURTHOUSE
BY:
DATE:
TIME:

<sup>\*</sup>All times are approximate and subject to change

<sup>\*</sup>Any person planning to attend this meeting who need special accommodations in order to participate should call the Library Administration Office at 715-261-7213 or e-mail <a href="mailto:library-administration@mcpl.us">library-administration@mcpl.us</a> one business day before the meeting

Regular meeting of the Marathon County Public Library Board of Trustees, Monday November 21, 2022.

Present: Sharon Hunter, Jeff Campo, Gary Gisselman, Reid Rayome, Andrea Sheridan, Kari

Sweeney, Michelle Van Krey, Leah Giordano

Others: Alexander Johnson, Katelyn Sabelko, Heather Wilde, Stephanie Martell, David

Hahn, Mike Puerner and three additional guests, remote visitors: Marla Sepnafski, Jamie Matczak, Dan Richter and five additional remote visitors

The meeting was called to order at 12:00 p.m. by Sharon Hunter. Sharon Hunter welcomed visitors to the meeting.

A MOTION WAS MADE BY ANDREA SHERIDAN; SECONDED BY MICHELLE VAN KREY TO APPROVE THE BOARD OF TRUSTEE MINUTES FROM THE OCTOBER 17, 2022 MEETING. MOTION CARRIED.

A MOTION WAS MADE BY KARI SWEENEY; SECONDED BY GARY GISSELMAN TO APPROVE THE BILLS & SERVICES REPORT FOR OCTOBER, 2022. MOTION CARRIED.

<u>Public Comments</u> - None

A MOTION WAS MADE BY SHARON HUNTER; SECONDED BY MICHELLE VAN KREY TO CONVENE IN CLOSED SESSION. MOTION CARRIED.

- A. Pursuant to §§ 19.85(1)(e) for the purpose of conducting other specified public business, whenever competitive or bargaining reasons require a closed session, to wit: procurement process for book sorter.
- B. Roll call vote to go convene in closed session:

Michelle Van Krey yes
Andrea Sheridan yes
Jeff Campo yes
Reid Rayome yes
Gary Gisselman yes
Kari Sweeney yes
Sharon Hunter yes

A MOTION WAS MADE BY GARY GISSELMAN; SECONDED BY ANDREA SHERIDAN TO RETURN TO OPEN SESSION. MOTION CARRIED.

A MOTION WAS MADE BY KARI SWEENEY; SECONDED BY ANDREA SHERIDAN TO APPROVE THE PURCHASE OF THE SORTER FOR \$109,404.50 FROM ENVISIONWARE, USING CIP FUNDS. MOTION CARRIED.

# A MOTION WAS MADE BY SHARON HUNTER; SECONDED BY MICHELLE VAN KREY TO CONVENE IN CLOSED SESSION. MOTION CARRIED.

- A. Pursuant to §§ 19.85(1)(g) for the purpose of conferring with legal counsel for the governmental body who is rendering oral or written advice concerning strategy to be adopted by the body with respect to litigation in which it is or is likely to become involved, to wit: discussion of retention of outside counsel.
- B. Roll call vote to convene in closed session:

Michelle Van Krey	yes
Andrea Sheridan	yes
Jeff Campo	yes
Reid Rayome	yes
Gary Gisselman	yes
Kari Sweeney	yes
Sharon Hunter	yes

A MOTION WAS MADE BY KARI SWEENEY; SECONDED BY MICHELLE VAN KREY TO RETURN TO OPEN SESSION. MOTION CARRIED.

A MOTION WAS MADE BY MICHELLE VAN KREY; SECONDED BY KARI SWEENEY TO DIRECT CORPORATION COUNSEL TO SOLICIT QUOTES FOR OUTSIDE COUNSEL REGARDING THE TOPICS DISCUSSED IN CLOSED SESSION. MOTION CARRIED.

<u>President</u> – The Personnel Committee will meet with the director for an annual performance review and share the plan with the full Board.

Other Board Members - None

<u>Library Director's Report</u> – Presented in the Board packet and by Director Leah Giordano.

- The Community Outreach Specialist hired by the Wausau Police Department has begun office hours in the library twice a week to help community members find the resources they need.
- The MoU Task Force is currently waiting for the County to review the MoUs.

Board Committees – (See Library Director's Report for the Task Force update)

<u>Friends of the Library</u> – The last monthly sale held by the Friends had a profit of about \$400. The quarterly sale earlier in November was highly profitable with proceeds of \$4466. The next meeting of the Friends is Monday, November 28<sup>th</sup>. At this meeting the 2023 Programming Budget request will be presented.

<u>MCPL Foundation</u> – The next meeting of the Foundation will be in December at the library. Foundation Board members will tour the library to see the new furnishings and the third floor.

<u>Wisconsin Valley Library Service</u> – The WVLS Board met on November 19<sup>th</sup> and discussed the evaluation of ILS systems currently in progress. February 7, 2023 is Library Legislation Day and members of the WVLS Board will attend. MCPL Board members are also welcome to attend. Arrowhead and Lakeshores Public Library Systems joined to form the Prairie Lakes Library System.

<u>2023 MCPL Holiday Closures</u> – The County is adding two additional holidays in 2023, Presidents Day and Good Friday. The library is open on these days and will therefore have an additional two floating holidays. These changes do not affect the calendar presented to the Board.

# A MOTION WAS MADE BY ANDREA SHERIDAN; SECONDED BY MICHELLE VAN KREY TO APPROVE THE SCHEDULE AS PRESENTED. MOTION CARRIED.

<u>System Expectations Review</u> – WVLS has provided a packet with information on how expectations of the MCPL Board of Trustees are being met. The Board will vote next month on whether to stay with WVLS as a system or follow the Task Force's 2021 recommendation to leave WVLS.

#### <u>Library Trustee Essentials: Chapters 20 & 21 – Discussion led by Andrea Sheridan</u>

- Essential #20 The Library Board and Building Accessibility The Board has the responsibility to ensure that all library facilities and policies are in compliance with all laws including the American Disability Act (ADA). Laws require that the library has equal employment opportunities for individuals with disabilities and that the library does not discriminate against individuals when providing services. An ADA Accessibility Plan should be created that evaluates potential problems, specifies modifications needed, sets a timeline for problems to be addressed and regulates updates on a regular basis. Areas inside and outside of the library building should be evaluated while making the plan.
- Essential #21- The Library Board and Accessible Services The library must create a space that all community members feel welcome and are able to access services provided by the library. This may require accommodations for those experiencing mobility issues, language barriers, limited literacy, homelessness or other issues.

## <u>Announcements</u> - None

Request for Future Agenda Items - None

A MOTION WAS MADE BY JEFF CAMPO; SECONDED BY GARY GISSELMAN TO ADJOURN THE MEETING AT 1:15. MOTION CARRIED.

Library Director or Designee

Note: These minutes subject to approval at the Library Board meeting scheduled for December 19, 2022.

Special Meeting of the Marathon County Public Library Board of Trustees, Monday November 28, 2022.

Present: Sharon Hunter, Gary Gisselman, Reid Rayome, Andrea Sheridan, Kari Sweeney,

Michelle Van Krey, Leah Giordano

Absent: Jeff Campo (Excused)

Others: Alexander Johnson, Katelyn Sabelko, Heather Wilde, Stephanie Martell, David

Hahn, Mike Puerner and 36 additional guests, remote visitors: Anne Hamland,

Marla Sepnafski, Jamie Matczak and fourteen additional remote visitors

The meeting was called to order at 12:00 p.m. by Sharon Hunter. Sharon Hunter welcomed visitors to the meeting.

<u>Public Comments</u> - Members of the public shared comments.

<u>Legal Definitions and Statute Explanations Pertaining to Library</u> Books - presented by Corporation Counsel Mike Puerner

- Corporation Counsel explained the following laws and policies and how they may relate to the Library board of Trustees discussion of agenda items.
  - Wisconsin State Statutes 43.58(1) and 43.58(4)
  - MCPL Collection Development policy and Selection Standards
  - Wisconsin State Statutes 948.10, 948.11 and 948.12
  - o 18 USC 2251 and 2252
  - Marathon County Code 9.42

<u>Book Challenge Appeal for Making a Baby by Rachel Greener</u> - Board discussion on the materials presented in the board packet about the book challenge appeal. Trustee Rayome provided Trustees with an additional letter from Marathon county medical professionals confirming their belief that the books "contain accurate medical information" and "have scientific and educational value for children".

A MOTION WAS MADE BY REID RAYOME; SECONDED BY KARI SWEENEY TO ADOPT THE RECOMMENDATION OF THE REVIEW COMMITTEE, IN THIS INSTANCE, RELEVANT TO THE BOOK MAKING A BABY BY RACHEL GREENER. MOTION CARRIED.

Book Challenge Appeal for You be You! The Kids Guide to Gender, Sexuality and Family by Jonathan Branfman – Board discussion on the materials presented in the board packet about the book challenge appeal.

A MOTION WAS MADE BY MICHELLE VAN KREY SECONDED BY ANDREA SHERIDAN TO ACCEPT THE APPEAL COMMITEES DECISION TO HAVE YOU BE YOU! THE KIDS GUIDE TO GENDER,

# SEXUALITY AND FAMILY BY JONATHAN BRANFMAN REMAIN IN THE COLLECTION, IN THE CHILDREN'S SECTION. MOTION CARRIED.

<u>Review of Collection Development Policy</u> - Board discussed the value of reviewing the policy on collection development that was last reviewed in 2013. Discussion included different methods to review the policy.

A MOTION WAS MADE BY GARY GISSELMAN; SECONDED BY MICHELLE VAN KREY TO PUT THIS ON THE DECEMBER AGENDA WITH PROS AND CONS OF DIFFERENT TYPES OF WAYS TO ORGANIZE LOOKING AT THE COLLECTION DEVELOPMENT POLICY. MOTION CARRIED.

<u>Announcements</u> - None

Request for Future Agenda Items - None

A MOTION WAS MADE BY MICHELLE VAN KREY; SECONDED BY KARI SWEENEY TO ADJOURN THE MEETING AT 1:00 P.M. MOTION CARRIED.

Library Director or Designee

Note: These minutes subject to approval at the next Library Board meeting scheduled for December 19, 2022.

Regular meeting of the Marathon County Public Library Board of Trustees, Monday October 17, 2022.

Present: Sharon Hunter, Gary Gisselman, Reid Rayome, Andrea Sheridan, Kari Sweeney,

Michelle Van Krey, Leah Giordano

Absent: Jeff Campo

Others: Alexander Johnson, Katelyn Sabelko, Heather Wilde, Stephanie Martell, David

Hahn, Mike Puerner and two additional guests, remote visitors: Anne Hamland,

and five additional remote visitors

The meeting was called to order at 12:00 p.m. by Sharon Hunter. Sharon Hunter welcomed visitors to the meeting.

A MOTION WAS MADE BY REID RAYOME; SECONDED BY KARI SWEENEY TO APPROVE THE BOARD OF TRUSTEE MINUTES FROM THE SEPTEMBER 19, 2022 MEETING. MOTION CARRIED.

A MOTION WAS MADE BY MICHELLE VAN KREY SECONDED BY GARY GISSELMAN TO APPROVE THE BILLS & SERVICES REPORT FOR SEPTEMBER, 2022. MOTION CARRIED.

<u>Public Comments</u> – Chris Dickinson, Marathon County Board Supervisor, District 29 asked that the County Board Supervisors be updated on the actions being taken by the MCPL Board in regard to comments made on MCPL collection concerns.

<u>President</u> –None

Other Board Members – None

Director's Report – Presented in the Board packet and by Director Leah Giordano.

- County Administrator, Lance Leonhard, updated directors on the AARPA requests submitted to the county. The county has asked that the capital budget include no additional borrowing and no new AARPA funding. Additionally the Human Resource Finance Property Committee would like the focus of the AARPA funds to be on mandatory and end of life updates. Therefore, the third floor of the library will likely not be updated with AARPA funds. Based on normal maintenance schedules, the library HVAC system may be scheduled for repairs in 2024, which may include expanding the system to the third floor.
- The library currently has an opening for a 24 hour per week library specialist.
- Library Board Trustees were provided with a folder of correspondence about the current collection concerns.
- Currently the Reconsideration Committee is working on one reconsideration request. Additionally a committee has been formed to look at the appeal on another request.

<u>Board Committees</u> - The MoU Task Force has provided the County Administrator with copies of the proposed MoU contracts and are awaiting a response.

<u>Friends of the Library</u> –The Friends made approximately \$500 at the last members' sale. The September 26<sup>th</sup> meeting covered general business items.

MCPL Foundation – The next Foundation meeting is November 10<sup>th</sup>.

<u>Wisconsin Valley Library Service</u> –The last WVLS meeting covered the 2023 budget. The next meeting is scheduled for November 19<sup>th</sup>. Kari Sweeney, MCPL's representative on the WVLS Board will attend the WLA conference the first week in November.

<u>January 2023 Meeting Date Change</u> – The January Board meeting lands on Martin Luther King Day which is a training day for county staff so the library will be closed. The January, 2023 Board meeting will be moved to January 23<sup>rd</sup>.

<u>Fiscal Powers of the Library Board and the Library Director Policy Update</u> – The new policy is an update of a policy that has been in place for several years. As requested by the MCPL Board and the County Administrator, the policy was changed to more clearly define what the Positive Fund Balance/CIP funds will be used for. These funds, which are annual budget funds left over at the end of the year, will be used for specific long term and multi-year challenges that are not funded with the annual budget. In conjunction with this policy a technology inventory and technology plan for the library will be created in 2023.

# A MOTION WAS MADE BY ANDREA SHERIDAN SECONDED BY MICHELLE VAN KREY TO APPROVE THE POLICY AS PRESENTED. MOTION CARRIED.

<u>Automated Materials Handler Proposals Recommendation</u> – Two proposals were received by the September 30<sup>th</sup> deadline. Library staff continue to evaluate the best option for MCPL. This item was tabled until the next Board meeting with the option to go into closed session for Trustees to hear confidential information about the proposals.

<u>Strategic Plan Discussion</u> – The library would like to start working on a strategic plan in 2023. Options include hiring an external consultant or getting guidance from the County Health Department. There would be pros and cons of using internal versus external sources for the development of a strategic plan. The board has authorized staff to move forward with this process, including creation of a request for proposal (RFP) if needed and could authorize the use of Positive Fund Balance/CIP funds for this project.

<u>System Contract Renewal Discussion-</u> The previous task force that looked into the potential system change recommended waiting a year before acting on any system change. With this in mind the Board created an expectation list for WVLS that was approved at the November, 2021

board meeting. WVLS has given quarterly updates describing how they have met these expectations. The last quarterly presentation will be in December, 2022. The Board will continue to evaluate the meeting of these expectations and will discuss at the December meeting.

#### <u>Library Trustee Essentials: Chapter 17</u> – Discussion led by Kari Sweeney

Essential # 17 – Membership in the Library System – There are 484 member libraries with 16 library systems in Wisconsin. MCPL is a member of WVLS which has 25 member libraries across 7 counties. Library systems were created in 1971 to increase cooperation rather than competition among libraries and to get access to resources for libraries across the state. Library systems support libraries with things like technology, professional consultation, and ILS systems. Libraries can help the library systems by communicating the local needs that they have and participating in the library systems planning.

#### **Announcements**

- County emails for library trustees has been approved and CCITC is working toward providing the new emails.
- The county budget process includes an educational meeting for the County Board
   October 20<sup>th</sup>, a public hearing on November 3<sup>rd</sup> and a decision by the County Board on
   November 10<sup>th</sup>.

Request for Future Agenda Items - None

A MOTION WAS MADE BY ANDREA SHERIDAN; SECONDED BY KARI SWEENEY TO ADJOURN THE MEETING AT 12:43 P.M. MOTION CARRIED.

Library Director or Designee

Marathon County Library

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12/6/2022 4:41 pm

Bills for Approval Period 11

Org: 665 LIBRARY

<u>Vendor Name</u>	<u>Amount</u>
101 00000000066592141 INTERNET SERVICE	
CHARTER COMMUNICATIONS PA	383.86
INTERNET SERVICE	383.86
101 00000000066592164 CONTRACT SERV-DEBT COLLECTIONS	
UNIQUE MANAGEMENT SERVICES	93.20
CONTRACT SERV-DEBT COLLECTIONS	93.20
101 00000000066592250 TELEPHONE	
CHARTER COMMUNICATIONS	86.26
TELEPHONE	86.26
101 00000000066592561 LIBRARY FEES-REIMBURSE TO CNTY	
MARSHFIELD PUBLIC LIBRARY	90.30
LIBRARY FEES-REIMBURSE TO CNTY	90.30
101 00000000066592990 SUNDRY CONTRACTUAL SERVICES	
WI VALLEY LIBRARY SERVICES	908.00
CENTURIA PUBLIC LIBRARY	15.00
SUNDRY CONTRACTUAL SERVICES	923.00
101 00000000066592998 SUNDRY CONTR SERV-JACKETS LIBR	
BAKER & TAYLOR COMPANY	2,318.95
SUNDRY CONTR SERV-JACKETS LIBR	2,318.95
101 00000000066592999 SUNDRY CONTR SERV-PROC AV LIBR	
BAKER & TAYLOR COMPANY	480.98
SUNDRY CONTR SERV-PROC AV LIBR	480.98
101 00000000066593130 PRINTING/DUPLICATION	
MARCO	535.52
PRINTING/DUPLICATION	535.52
101 00000000066593161 BOOKS LIBRARY	
BAKER & TAYLOR COMPANY	25,937.48
OVERDRIVE INC  AMAZON CAPITAL SERVICES	3,128.71
-	2,493.14
BOOKS LIBRARY	31,559.33
101 00000000066593168 AUDIO-VISUAL MATERIALS	
BAKER & TAYLOR COMPANY	3,510.20
AMAZON CAPITAL SERVICES MIDWEST TAPE LLC	872.06 1,858.71
AUDIO-VISUAL MATERIALS	6,240.97
AUDIO-VISUAL MATERIALS	0,240.37

Bills for Approval

Period 11

Org: 665 LIBRARY

<u>Vendo</u>	r Name		<u>Amount</u>
101 000000000066593220	SUBSCRIPTIONS NEWSPAPER	PERDCL	
EBSCO	O INFORMATION SERVICES		12,696.16
	SUBSCRIPTIONS NEWSP	APER/PERDCL	12,696.16
101 000000000066593497	LIBRARY OPERATING SUPPLIE	S	
DEMC	O INC		902.13
WI VAL	LEY LIBRARY SERVICES		437.13
STAPL	ES ADVANTAGE		493.58
CDW 6	GOVERNMENT INC		283.12
	WAY WORLD		22.19
AMAZO	ON CAPITAL SERVICES		306.03
	LIBRARY OPERAT	ING SUPPLIES	2,444.18
101 000000000066595320	BUILDING/OFFICES RENT		
STRAT	FORD, VILLAGE OF		1,148.70
MOSIN	IEE WATER/SEWER		31.64
WI PU	BLIC SERVICE CO		305.64
VILLAC	GE OF MARATHON CITY		480.98
VILLAC	GE OF HATLEY-SEWER &WATER	₹	1,662.81
	BUILDING/0	OFFICES RENT	3,629.77
	LIBRARY	665 TOTAL:	61,482.48

12/6/2022 4:41 pm

# Marathon County Library Bills for Approval

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Period 11

Org: 667 LIBRARY GIFTS

<u>Vend</u>	<u>or Name</u>		<u>Amount</u>
252 000000000066793161	BOOKS LIBRARY		
BAKE	R & TAYLOR COMPANY		78.37
AMAZ	ZON CAPITAL SERVICES		508.42
PATT	ERSON, JILL		250.00
AZAD	), NAJIBULLAH		250.00
	ВС	OOKS LIBRARY	1,086.79
	LIBRARY GIFTS	667 TOTAL:	1,086.79
		Report Total:	62,569.27

Period 11 ending November 30, 2022

Transaction status 1

Sub 101	GENERAL FUND	Agy 0870 I	JIBRARY					
Description		2022	Current Mth	YTD	YTD	YTD Total	Unobligated	8
		MODIFIED	Expense	Encumbrances	Expense	Obligations	Budgeted Amt	Expen
Or2 665	LIBRARY							
APR 711A	LIBRARY LVL 1-PERS SERVICE							
Cat 910	PERSONAL SERVICES							
Act 1110		471,020.00	33,974.40		369,006.00	369,006.00	102,014.00	78.3
Act 1210	WAGES-PERMANENT-REGULAR	820,513.00	•		731,121.68	•		
Act 1211	WAGES-PERMANENT-REGULAR	692,464.00			524,911.11			
Act 1250	WAGES-TEMPORARY-REGULAR	24,794.00	)				24,794.00	
Act 1510	SOCIAL SECURITY EMPLOYER	153,733.00	10,069.66		116,606.68	116,606.68	37,126.32	75.9
Act 1520	RETIREMENT EMPLOYERS SHA	118,717.00	8,326.31		97,598.58	97,598.58	21,118.42	82.2
Act 1540	HOSPITAL/HEALTH INSURANC	509,629.00	35,694.01		405,595.23	405,595.23	104,033.77	79.6
Act 1541	DENTAL INSURANCE	10,558.00	812.82		9,297.79	9,297.79	1,260.21	88.1
Act 1543	INCOME CONTINUATION INSU	7,661.00	)				7,661.00	
Act 1544	HLTH INS-CONVERSION, RET				30,700.20	30,700.20	30,700.20	-
Act 1545	POST EMPLOYEE HEALTH PLA	31,122.00	1,680.00		20,943.00	20,943.00	10,179.00	67.3
Act 1550	LIFE INSURANCE	1,023.00	33.52		350.38	350.38	672.62	34.3
Act 1560	WORKERS COMPENSATION PAY	1,231.00	118.59		812.93	812.93	418.07	66.0
Act 1580	UNEMPLOYMENT COMPENSATIO	2,007.00	140.89		1,630.19	1,630.19		
APR 711A	LIBRARY LVL 1-PERS SERVICE	2,844,472.00	197,820.83		2,308,573.77	2,308,573.77	535,898.23	
APR 711B	LIBRARY LVL 1-OPERATING							
Cat 920	CONTRACTUAL SERVICES							
Act 2130	ACCOUNTING/AUDITING FEES	1,300.00	)				1,300.00	
Act 2141	INTERNET SERVICE	25,500.00	383.86		13,116.13	13,116.13	12,383.87	51.4
Act 2164	CONTRACT SERV-DEBT COLLE	1,000.00	93.20		707.50	707.50	292.50	70.8
Act 2190	OTHER PROFESSIONAL SERVI	6,500.00	)		6,500.00	6,500.00		***
Act 2250	TELEPHONE	8,500.00	86.26		7,379.78	7,379.78	1,120.22	86.8
Act 2433	MAINTENANCE CONTRACTS	11,000.00	)		6,639.00	6,639.00	4,361.00	60.4
Act 2561	LIBRARY FEES-REIMBURSE T	9,000.00	90.30		4,153.80	4,153.80	4,846.20	46.2
Act 2954	RFID EQUIP MAINT FEES	36,000.00	)				36,000.00	
Act 2955	V-CAT FEES LIBR	76,500.00			77,582.48	77,582.48	1,082.48	_***
Act 2957	COUNTY E-MAIL SERVICE	8,500.00			4,092.48			
Act 2958	COUNTY NETWORK SUPPORT	4,000.00			1,670.00			
Act 2959	TIMING SOFTWARE MAINT-LI	1,800.00			1,590.45			
Act 2990	SUNDRY CONTRACTUAL SERVI	9,000.00			5,500.83		•	
Act 2995	COMPUTER MAINT. CONTRACT	8,000.00			612.50	612.50	7,387.50	
Act 2998	SUNDRY CONTR SERV-JACKET	22,000.00			25,213.18		3,213.18	
Act 2999	SUNDRY CONTR SERV-PROC A	8,000.00	480.98		5,035.16	5,035.16	2,964.84	62.9
Cat 930	SUPPLIES & EXPENSE							
Act 3110	POSTAGE/BOX RENT	3,650.00	)		1,770.49	1,770.49	1,879.51	48.5
Act 3125	PAPER COPIER	2,000.00	)		1,580.00	1,580.00	420.00	79.0
Act 3126	PAPER - RECEIPTS	800.00	)				800.00	

Period 11 ending November 30, 2022

Or2 665 LIBRARY

30, 2022 Transaction status 1

2,950,882.00 2,950,882.00 689,278.00 81.1

Sub 101 GENERAL FUND Agy 0870 LIBRARY Description 2022 Current Mth YTD YTD YTD Total Unobligated % MODIFIED Expense Encumbrances Expense Obligations Budgeted Amt Expen Or2 665 LIBRARY APR 711B LIBRARY LVL 1-OPERATING Cat 930 SUPPLIES & EXPENSE Act 3127 RFID TAGS-LIBR 10,500.00
Act 3130 PRINTING/DUPLICATION 8,000.00 535.52
Act 3161 BOOKS LIBRARY 279,272.00 31,559.33 3,459.00 3,459.00 7,041.00 32.9 8,000.00 535.52 1,812.12-\*\*\* 9,812.12 9,812.12 235,453.00 235,453.00 43,819.00 84.3 Act 3168 AUDIO-VISUAL MATERIALS 70,362.00 6,240.97 54,299.54 54,299.54 16,062.46 77.2 Act 3190 OFFICE SUPPLIES 3.16 3.16 3.16-Act 3220 SUBSCRIPTIONS NEWSPAPER/ 18,000.00 12,696.16 17,417.14 17,417.14 582.86 96.8 Act 3221 SUBSCRIPTIONS-ELECTRONIC 25,037.00 25,839.88 25,839.88 802.88-\*\*\* REGISTRATION FEES/TUITIO 4,754.50 4,754.50 754.50-\*\*\* Act 3250 4,000.00 6,757.00 6,757.00 1,258.22 1,258.22 3,075.00 68.7 Act 3260 ADVERTISING 9,832.00 PERSONAL AUTO MILEAGE Act 3321 3,000.00 96.13 1,741.78 41.9 400.00 Act 3350 MEALS 400.00 416.67 416.67 8,632.31 8,632.31 25,280.61 25,280.61 16.67-\*\*\* 400.00 LODGING 416.67 Act 3360 Act 3390 MEETING EXPENSES 8,335.00 297.31-\*\*\* Act 3497 LIBRARY OPERATING SUPPLI 28,000.00 2,444.18 2,719.39 90.3 Cat 950 FIXED CHARGES Act 5190 OTHER INSURANCE 32,500.00 36,532.00 36,532.00 4,032.00-\*\*\* 49,249.30 49,249.30 5,750.70 89.5 Act 5320 BUILDING/OFFICES RENT 55,000.00 3,629.77 795,688.00 61,995.28 642,308.23 642,308.23 153,379.77 80.7 APR 711B LIBRARY LVL 1-OPERATING \_\_\_\_\_\_

3,640,160.00 259,816.11

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Period 11 ending November 30, 2022 Transaction status 1

Sub 101 GENERAL FUND Agy 0870 LIBRARY

Sub 101

GENERAL FUND

Description 2022 Current Mth YTD YTD YTD Total Unobligated MODIFIED Expense Encumbrances Expense Obligations Budgeted Amt Expen Or2 666 WVLS CONTRACTUAL SERVICE-LI LIBRARY LVL 1-OPERATING APR 711B Cat 930 SUPPLIES & EXPENSE 23,153.00 23,153.00 23,153.00 Act 3169 E-BOOKS 18,726.44 273.56 98.6 Act 3240 MEMBERSHIP DUES 19,000.00 18,726.44 \_\_\_\_\_\_ APR 711B LIBRARY LVL 1-OPERATING 42,153.00 41,879.44 41,879.44 41,879.44 41,879.44 Or2 666 WVLS CONTRACTUAL SERVICE-LI 42,153.00 273.56 99.4 2,992,761.44 2,992,761.44 689,551.56 81.3 Agy 0870 LIBRARY 3,682,313.00 259,816.11

3,682,313.00 259,816.11

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2,992,761.44 2,992,761.44 689,551.56 81.3

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Period 11 ending November 30, 2022 Transaction status 1

Sub 252 LIBRARY GIFTS Agy 0870 LIBRARY

Description 2022 Current Mth YTD YTD YTD Total Unobligated % MODIFIED Expense Encumbrances Expense Obligations Budgeted Amt Expen

Or2 667 LIBRARY GIFTS

APR Z712 LIBRARY GIFTS (EXP)
Cat 930 SUPPLIES & EXPENSE

Act 3161 BOOKS LIBRARY 129,277.00 1,086.79 35,955.40 35,955.40 93,321.60 27.8

Or2 667 LIBRARY GIFTS 129,277.00 1,086.79 35,955.40 35,955.40 93,321.60 27.8

Agy 0870 LIBRARY 129,277.00 1,086.79 35,955.40 35,955.40 93,321.60 27.8

Sub 252 LIBRARY GIFTS 129,277.00 1,086.79 35,955.40 35,955.40 93,321.60 27.8

Report Final Totals 3,811,590.00 260,902.90 3,028,716.84 3,028,716.84 782,873.16 79.5

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Period 11 ending November 30, 2022

Transaction status 1

Sub 101 GENERAL FUND Agy 0590 OTHER GENERAL GOVERNMENT Description 2021 Current Mth YTD YTD YTD Total Unobligated MODIFIED Expense Encumbrances Expense Obligations Budgeted Amt Expen Or2 206 LIBRARY - BLDG MAINTENANCE APR 561F MAINT LIBR LVL 1-OPERATIN Cat 920 CONTRACTUAL SERVICES PEST EXTERMINATION 420 00 420 00 Act 2170 Act 2210 WATER/SEWER 40,000.00 38,511.24 38,511.24 1,488.76 96.3 Act 2220 ELECTRIC 37,000.00 3,006.61 33,416.02 33,416.02 3,583.98 90.3 Act 2240 NATURAL/PROPANE GAS 10,000.00 1,157.63 15,783.28 15,783.28 5,783.28-\*\*\* Act 2460 BUILDING SERVICE EQUIP R 3,000.00 3,000.00 5,068.04 Act 2470 BUILDING REPAIRS 1,000.00 910.08 5,068.04 4,068.04-\*\*\* Act 2930 FIRE PROTECTION 300.00 356.03 356.03 56.03-\*\*\* Act 2970 REFUSE COLLECTION 7,300.00 236.31 5,288.77 5,288.77 2,011.23 72.5 Act 2990 SUNDRY CONTRACTUAL SERVI 2,600.00 8.14 2,517.13 2,517.13 82.87 96.8 Cat 930 SUPPLIES & EXPENSE Act 3440 HOUSEHOLD/JANITORIAL SUP 7,000.00 7,000.00 500.00 Act 3460 CLOTHING/UNIFORM 500 00 Act 3550 PLUMBING/ELECTRICAL SUPP 222.06 222.06 277.94 44.4 500.00 Cat 940 BUILDING MATERIALS Act 4250 SMALL HARDWARE/WIRE/NAIL 100.00 5,318.77 APR 561F MAINT LIBR LVL 1-OPERATIN 109,720.00 101,162.57 101,162.57 8.557.43 92.2 \_\_\_\_\_\_ LIBRARY - BLDG MAINTENANCE 109,720.00 5,318.77 101,162.57 Or2 206 101,162.57 \_\_\_\_\_ Agy 0590 OTHER GENERAL GOVERNMENT 109,720.00 5,318.77 101,162.57 101,162.57 8,557.43 92.2 \_\_\_\_\_\_ Sub 101 GENERAL FUND 109.720 00 5,318.77 101,162.57 101,162.57 8.557 43 92 2 \_\_\_\_\_\_ Report Final Totals 109,720.00 5,318.77 101,162.57 101,162.57 8,557.43 92.2

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# **TOTAL CIRCULATION STATISTICAL SUMMARY**

For the month of November 2022

Branch	2021 CURRENT MONTH	2022 CURRENT MONTH	% CHANGE	2021 YEAR-to-DATE	2022 YEAR-to-DATE	% CHANGE
ATHENS	1,163	1,921	65.18%	10,461	15,620	49.32%
EDGAR	1,599	1,576	-1.44%	14,509	17,670	21.79%
HATLEY	1,765	1,702	-3.57%	16,195	19,426	19.95%
MARATHON	2,342	2,740	16.99%	23,454	30,199	28.76%
MOSINEE	2,332	2,384	2.23%	23,294	27,173	16.65%
ROTHSCHILD	7,131	8,050	12.89%	72,368	87,697	21.18%
SPENCER	1,104	1,225	10.96%	8,520	12,909	51.51%
STRATFORD	1,999	1,898	-5.05%	17,070	20,877	22.30%
WAUSAU	24,527	28,033	14.29%	215,811	319,473	48.03%
WAUSAU DRIVE UP	2,147	1,847	-13.97%	12,849	20,695	61.06%
HOMEBOUND	920	911	-0.98%	10,439	9,860	-5.55%
ILL	170	163	-4.12%	1,757	1,938	10.30%
OVERDRIVE	12,922	13,853	7.20%	145,553	154,056	5.84%
GRAND TOTAL	60,121	66,303	10.28%	572,280	737,593	28.89%

<sup>\*\*</sup>MCPL reopened their doors on Tuesday, June 1, 2021

# **ON-SITE CIRC TO NON-RESIDENT CUSTOMERS**

#### November 2022

WVLS- ANGLADE 0 0 0 0 0	WVLS- LINCOLN  0  0  100  0	0 0 0	NFLS- SHAWANO 0 0	<b>WVLS- TAYLOR</b> 528  64  0  24		TOTAL NON- RESIDENT CIRC 601 64	TOTAL CIRC 15,620 17,670 19,426	% of CIRC by BRANCH 3.85% 0.36%
0 0 0 0 0	0 0 100 0		0	64 0	0	64	17,670	0.36%
0 0 0 0	0 100 0		0	0	0			
0 0 0	100				0	0	10 426	
0 0	0		0	24			19,420	0.00%
0		84		24	0	124	30,199	0.41%
0	00	<u> </u>	0	26	0	110	27,173	0.40%
م	20	83	0	1	0	120	87,697	0.14%
0	0	0	0	13	16	904	12,909	7.00%
0	0	0	0	1	0	1	20,877	0.00%
0	2,545	948	0	202	158	4,038	319,473	1.26%
0	152	2	0	1	0	162	20,695	0.78%
							165,854	
0	2,817	1,117	0	860	174	6,124	737,593	0.83%
0.00%	0.38%	0.15%	0.00%	0.12%	0.02%			
								0 2,817 1,117 0 860 174 6,124 737,593

\*MISC=HOMEBOUND,WVLS-D,WVLS-L,III, OVERDRIVE

# **TOTAL MONTHLY CUSTOMER COUNT**

For the month of November 2022

	<b>2021 CURRENT MONTH</b>	2022 CURRENT MONTH	% CHANGE
MARATHON COUNTY			
RESIDENT ADULT	64,946	66,715	2.72%
RESIDENT CHILD	8,295	8,184	-1.34%
HOMEBOUND	165	120	-27.27%
STAFF	62	66	6.45%
TEMPORARY	464	459	-1.08%
TOTAL FOR MARATHON COUNTY	73,932	75,544	2.18%
NON-COUNTY ON SITE BORROWERS			
ADULT	2,918	3,005	2.98%
CHILD	211	230	9.00%
TEMPORARY	24	25	4.17%
TOTAL FOR NON-COUNTY ON SITE BORROWER	3,153	3,260	3.39%
INTERLIBRARY LOAN			
ILL	402	402	0.00%
GRAND TOTAL	77,487	79,206	2.22%



# Marathon County Public Library **Director Report** December 2022

# **Highlights**

# IT Ticketing and Inventory System

Our new web help desk from SolarWinds is up and running and being tested. Once David has all configurations finalized he will deploy it with an email link for staff to submit IT-based tickets. The purpose of this product is to allow for simple issue tracking, building a database of past issues/solutions, and to track the performance of every piece of technology the library manages. The system will achieve this without disrupting existing tech support workflows. Staff will not need to learn a new interface to get help - when there is a technology problem, they will email David (just as before) and the system will integrate the information automatically into its ongoing support database.

This system will not only help our IT Technician track and resolve IT issues at all of our locations, it will be instrumental in the development of a technology plan by identifying and logging devices owned by the library to help determine when they are in need of replacement or upgrade.

#### Recruitment

I am pleased to report that MCPL has successfully filled all recently open positions including a full-time library specialist, a part-time library specialist, a full-time library assistant, and a part-time library assistant (with the exception of one part-time page position who was recently promoted to the full-time library assistant role). While it has increased the time and effort for hiring, in the last year we have prioritized promoting employees internally when warranted, because I strongly believe that internal promotion improves overall job satisfaction and lets us create an upward career path for employees who are dedicated to library work. Special thanks to Heather for tirelessly reviewing applicants, scheduling, and attending each of the many interviews we've had over the past several months!

# **Library Services**

November held both inspirational and aspirational moments for the Library Services team. We sent Tara, our Youth Collection Development Librarian, to the Wisconsin Library Association (WLA) Annual Conference in Lake Geneva on November 1-4. Tara attended many unique sessions, but a favorite was "Firsties: Connecting to Families in your District through First Graders," which outlined an aspirational outreach strategy utilizing monthly videos. Tara will present what she learned at that session and others

to the Library Services staff in early 2023. We are excited to begin implementing new ideas into MCPL programming and services in the new year.

LENA Start graduation was held at the library in November. Participating families and their young children proudly donned graduation caps and accepted their diplomas from Mayor Katie Rosenberg, who gave the commencement speech. Later, participants celebrated their commitment to building language and literacy skills with pizza. The LENA Start program remains an inspirational, family-focused part of our library services, highlighting our commitment to lifelong literacy.

Other highlights for the month of November include: Author Najib Azad speaking at the library about his family's experiences feeling Afghanistan in 2021 and moving to Central Wisconsin; several new works of art added to the library's collection became available for checkout; a new dyslexia-friendly book collection was added to the children's collection; and Tracy Rieger, Outreach Specialist on the Wausau PD, began holding weekly office hours in the library to support patrons experiencing homelessness.

#### **Branches**

Grab and Go craft kits continue to be popular at all locations. In November, we handed out numerous fall leaf mosaic craft kits for kids and clothespin star craft kits for adults. Creative book displays were featured at all locations including ones like "Hungry for a Good Book," "Nordic Noir," and ones featuring books for Veteran's Day and National Picture Book Month.

In Athens, Nikki made a first visit to the assisted living center in Athens, Athenian Living, to bring the residents library information and to showcase some of our large print materials. Nikki will be visiting Athenian Living once a month to do a variation of a book club with the residents as a read aloud.

Hatley hosted an in person craft night where 11 people crafted wine bottle scarecrows. All patrons said they had a lot of fun learning to reuse materials they may have around the house and look forward to more programs like this one.

Heather from Hatley and Sarah from Mosinee attended the 2022 WLA Conference in Lake Geneva and brought back many new and exciting ideas to share with their coworkers. Both attended the conference through a WVLS Scholarship.

The Rothschild branch started hosting artwork from Rothschild Elementary School. We currently have a display of still life painting featuring coffee mugs from the 5th grade. The artwork is beautiful and has really enhanced the warmth and cheeriness of the library.

Wanda W., our new branch assistant, started her work in Rothschild on 11/7. We are excited to welcome Wanda to our team!

Many MCPL staff members have filled in and covered shifts in a variety of locations this month. We greatly appreciate all of the help and teamwork!

# **Library Services Statistics & Activities**

#### News

- Julie had 19 notary appointments in November and proctored one exam
- Jailin created "Once Upon a Book" and "Native Voices" displays in the Young Adult section in November and "Disability Visibility" book display on starting Nov. 30 in the Young Adult section

- ahead of International Day of Disabled Persons on Dec. 3
- Dan, Julie and Jailin created book displays on themes of Native American Heritage Month,
   Adventures and Cozy Cat books in November
- Ben and Chad had four Tech Time appointments in November
- Chad led a programming discussion at the Branch Coordinators meeting on November 18
- Kate began setting up Aspen Purchase Suggestion module
- Second floor study rooms were used 67 times in November
- Tara attended the Wisconsin Library Association Annual Conference in Lake Geneva November 1 4
- The Appeal Committee met to discuss the Reconsideration of Library Materials Appeals in accordance with library policy and procedure
- Taylor, Tara, Rose, Elizabeth and Katelyn attended the monthly Youth Services meeting on November 30
- Katelyn and Library Services staff helped facilitate Wanda's orientation week during the first week of November
- Katelyn held individual rounding with staff throughout the month
- Katelyn, Taylor, and Julie attended the Team Leads meeting on November 9
- Katelyn and Heather W. held interviews for the part-time Library Specialist position open on the Wausau Library Services team on November 10
  - o Allycia S. was the successful candidate and was hired for the Library Specialist position
- Allycia S. began her career at MCPL on November 28<sup>th</sup>; welcome to the team, Allycia!
- Katelyn planned orientation for Allycia
- Katelyn and Library Services staff helped facilitate orientation for Allycia the last week of November
- Katelyn visited the Rothschild branch on November 14 to pick up items for storage at Wausau
- Katelyn met with Stephanie on November 15 to discuss branch library wish lists
- Katelyn attended part of LENA graduation on November 17
- Katelyn met with Tracy Rieger to check in on November 17
- Katelyn held a Branch Coordinators meeting on November 18
- Katelyn attended the Library Board meetings on November 21 and 28

#### **Appointments**

Notary: 19

Tech Time: 19

• Proctoring: 2

#### **Homebound Services**

Interactions with patrons	82
Items sent out	539
Volunteer deliveries completed	16
New (or recently returned) HB patrons	4
"Active" HB accts at the start of the month	84
Reading Slips, notes, or letters received	44
Care facilities in contact	10
Activity packets sent	10

#### Weeding

- Spencer: Easy Readers
- Stratford: Young Adult Fiction and Graphic Novels
- Wausau: Adult Fuction

#### Youth Events

#### **Story Times**

- Nov. 1: Story Time − 12
- Nov. 2: Play & Learn Story Time 38
- Nov. 3: Story Time 32
- Nov. 8: Story Time 12
- Nov. 9: Play & Learn Story Time 44
- Nov. 10: Story Time— 28
- Nov. 16: Play & Learn Story Time 26
- Nov. 17: Story Time—26
- Nov. 22: Story Time—16
- Nov. 23: Play & Learn Story Time—28
- Nov. 29: Story Time—20
- Nov. 30: Play & Learn Story Time—12

#### **Other Programs**

- Nov. 1-30: Grab and Go Leaf Silhouette 324
- Nov. 1-30: Readers are Writers—12
- Nov. 3: LENA—2
- Nov. 9: Pokémon Club—52
- Nov. 10: LENA—2
- Nov. 15: Eric Carle—20
- Nov. 17: LENA—4
- Nov. 20: Eric Carle—26

#### **Number of November Youth Services programs: 20**

**Total attendance for November Youth Services programs: 736** 

# Adults/All Ages Events

- All Month: Adult Grab and Go Clothespin Star 83 kits distributed @ MCPL Wausau
- Nov. 3: MCHS History Chats Wausau's Little German Neighborhood 19 live virtual viewers
- Nov. 3: "Eat This, Not That!" w/Jill Patterson, RDN 3 live virtual viewers
- Nov. 9: Beyond Evacuation with Najib Azad 15 in person viewers
- Nov. 10: MCHS History Chats Wausau's South East Side 17 virtual viewers
- Nov. 12: MCHS History Speaks The Dick Bong Story 36 in person viewers
- Nov. 17: MCHS History Chats Wausau's Near West Side 21 virtual viewers
- Nov. 24: MCHS History Chats Wausau's Second Junior High 24 virtual viewers

#### Number of November programs: 8

Total attendance/participation for November programs: 221

## Media Summary

#### Social Media Statistics

• Facebook (MCPL): 4,751 likes/follows (+25)

Twitter: 1,242 followers (-9)Pinterest: 971 followers (-1)

Goodreads: 324 friends (+2); 1,421 reviews (+2)

Instagram: 1,033 followers (+10)YouTube: 522 subscribers (+7)

#### Hot Happenings in the River District (email newsletter)

November 2- Friends of MCPL Book Sale

- November 9- Beyond Evacuation with Najib Azad
- November 16- Friends of MCPL Members-Only Book Sale
- November 23- Grab & Go Craft for Adults: Clothespin Star
- November 30- Landlord and Tenant Rights and Responsibilities in Wisconsin Law

#### **WAOW Channel 9**

- November 3- County budget meeting discussions turn heated <a href="https://www.waow.com/news/top-stories/county-budget-meeting-discussions-turn-heated/article-fe659768-5bf1-11ed-8f83-4f48bef5957f.html">https://www.waow.com/news/top-stories/county-budget-meeting-discussions-turn-heated/article-fe659768-5bf1-11ed-8f83-4f48bef5957f.html</a>
- November 28- Challenged children's books allowed to stay at Marathon County libraries
   https://www.waow.com/news/challenged-childrens-books-allowed-to-stay-at-marathon-county-libraries/article 166ce626-6f67-11ed-af82-9fe194ecce79.html

#### WSAU 550 AM

- November 27- Newsroom blog: What's coming up for November 28<sup>th</sup> https://wsau.com/2022/11/27/newsroom-blog-whats-coming-up-for-november-28th
- November 28- Marathon County Library Board votes to leave challenged books in juvenile section

https://wsau.com/2022/11/28/marathon-county-library-board-votes-to-leave-challenged-books-in-juvenile-section

#### WSAW Channel 7

- November 16- Grab and Go craft kits offered for adults, children at MCPL (Dan Richter, Library Marketing Specialist)
  - https://www.wsaw.com/video/2022/11/16/grab-go-craft-kits-offered-adults-children-mcpl
- November 28- Marathon County Public Library releases December youth events- All Locations:
   Tween Writing Group, Grab & Go Craft for Kids-Snow Globe; Wausau: Aquarium Anniversary
   Touch Pool and Activities, Pokémon Club; Athens: Snow Slime!
   https://www.wsaw.com/2022/11/28/marathon-public-library-releases-december-youth-events

#### City Pages

 November 3- Metro Briefs- Gender decision-Report: Controversial book will stay in library, moved to adult section

Big Guide- All Locations: History Chats, Grab & Go Craft for Adults-Clothespin Star, Eat This Not That with RDN Jill Patterson, Tween Writing Group, Grab & Go Craft for Kids-Leaf Silhouette; Wausau: Friends of MCPL Book Sale, "Beyond Evacuation" with Najib Azad, Family Story Time,

Play & Learn, Pokémon Club, Celebrate Eric Carle Story Time!; Athens: Book-of-the-Month Club"The Sentence," Book Club-"The Four Winds," Grab & Go Craft for Kids-Pumpkin Pie Craft, Family
Story Time; Edgar: Book Club-"The Kitchen Front," Family Story Time; Hatley: Book Club"Untamed," Wine Bottle Scarecrow Craft; Marathon City: Book Club-"The Sound of Gravel,"
Family Story Time; Mosinee: Book Club-"The Giver of Stars," Family Story Time; Rothschild:
Newberry Medal Book Club-"Holes," Book Club-"The Firekeeper's Daughter," Family Story Time;
Spencer: Cribbage at the Library, Ace of Aces-The Dick Bong Story, As the Page Turns Book Club"Run Rose Run," Family Story Time; Stratford: Book Club-"Maid," Family Story Time

- November 10- All Locations: Grab & Go Craft for Adults-Clothespin Star; Athens: Book-of-the-Month Club-"The Sentence," Book Club-"The Four Winds;" Marathon City: Book Club-"The Sound of Gravel;" Mosinee: Book Club-"The Giver of Stars;" Rothschild: Newberry Medal Book Club-"Holes," Book Club-"The Firekeeper's Daughter;" Spencer: Ace of Aces-The Dick Bong Story, As the Page Turns Book Club-"Run Rose Run;" Stratford: Book Club-"The Maid"
- November 17- Metro Briefs: Budget cutting-Marathon County Board made significant cuts, but many amendments never make it to the floor
   Big Guide- All Locations: Grab & Go Craft for Adults-Clothespin Star, Tween Writing Group, Grab & Go Craft for Kids-Leaf Silhouette; Wausau: Friends of MCPL Members-Only Book Sale, Family Story Time, Play & Learn, Celebrate Eric Carle Story Time!; Athens: Book-of-the-Month Club-"The Sentence," Grab & Go Craft for Kids-Pumpkin Pie Craft, Family Story Time; Marathon City: Family Story Time; Mosinee: Book Club-"The Giver of Stars," Family Story Time; Spencer: As the Page Turns Book Club-"Run Rose Run;" Stratford: Family Story Time
- November 25- Big Guide- All Locations: Grab & Go Craft for Adults-Clothespin Star, Tween
  Writing Group, Grab & Go Craft for Kids-Leaf Silhouette; Wausau: Family Story Time, Play &
  Learn; Athens: Book-of-the-Month Club-"The Sentence," Grab & Go Craft for Kids-Pumpkin Pie
  Craft, Family Story Time; Mosinee: Family Story Time; Stratford: Family Story Time

#### **Mosinee Times**

- November 10- Fighter Pilot Dick Bong subject of author talk at MCL Spencer Branch
- November 17- MCPL Book Clubs, November 2022- Athens: Book-of-the-Month Club-"The Sentence;" Mosinee: Book Club-"The Giver of Stars;" Rothschild Book Club-"The Firekeeper's Daughter;" Spencer: As the Page Turns Book Club-"Run Rose Run;" Stratford Book Club-"The Maid"

#### **Record Review**

- November 2- All Locations: Eat This Not That with RDN Jill Patterson; Wausau: "Beyond Evacuation" with Najib Azad
- November 9- Children's books in county libraries draw complaints (Sharon Hunter, MCPL Board of Trustees President)
- November 16- County cuts \$3.6 million from tax levy
- November 30- Library to keep challenged sex ed books (Library Board Trustee Reid Rayome)

#### Wausau Pilot & Review

- November 1- Marathon County Public Library programs- All Locations: Eat This Not That with RDN Jill Patterson; Wausau: "Beyond Evacuation" with Najib Azad; Hatley: Wine Bottle Scarecrow Craft; Spencer: Cribbage at the Library, "Ace of Aces: The Dick Bong Story" with Mike O'Connor <a href="https://wausaupilotandreview.com/2022/11/01/marathon-county-public-library-programs-18">https://wausaupilotandreview.com/2022/11/01/marathon-county-public-library-programs-18</a>
- November 4- Library funding dominates discussion on Marathon County 2023 budget (Sharon

- Hunter, MCPL Board of Trustees President; Michelle Van Krey, MCPL Board Trustee) <a href="https://wausaupilotandreview.com/2022/11/04/library-funding-dominates-discussion-on-marathon-county-2023-budget">https://wausaupilotandreview.com/2022/11/04/library-funding-dominates-discussion-on-marathon-county-2023-budget</a>
- November 8- 8- Supervisors propose complete cuts to several key Marathon County services
   https://wausaupilotandreview.com/2022/11/08/supervisors-propose-complete-cuts-to-several-key-marathon-county-services
- November 10- Your letters: Community must protect the public library
   https://wausaupilotandreview.com/2022/11/10/your-letters-community-must-protect-the-public-library
- November 11- Marathon Co. overwhelmingly defeats attempt to end funding for nonprofits
   https://wausaupilotandreview.com/2022/11/11/marathon-co-overwhelmingly-defeats-attempt-to-end-funding-for-nonprofits
- November 15- Friends of Library gear up for next book sale https://wausaupilotandreview.com/2022/11/15/friends-of-library-gear-up-for-next-book-sale
- November 28- After review, Library Board votes to retain challenged books in juvenile section <a href="https://wausaupilotandreview.com/2022/11/28/after-review-library-board-votes-to-retain-challenged-books-in-juvenile-section">https://wausaupilotandreview.com/2022/11/28/after-review-library-board-votes-to-retain-challenged-books-in-juvenile-section</a>
- November 29- Marathon County Public Library programs- All Locations: Tween Writing Group, Grab& Go Craft for Kids-Snow Globe, Grab & Go Craft for Adults-Felt Flower Pin; Wausau: Landlord and Tenants Rights and Responsibilities, Aquarium Anniversary Touch Pool and Activities, Pokémon Club; Athens: Snow Slime!; Hatley: Common Scams and Frauds Targeting Seniors; Mosinee: Common Scams and Frauds; Rothschild: Identity Theft-Protect and Prevent <a href="https://wausaupilotandreview.com/2022/11/29/marathon-county-public-library-programs-19">https://wausaupilotandreview.com/2022/11/29/marathon-county-public-library-programs-19</a>
   Your Letters: Writer commends library on principled decision <a href="https://wausaupilotandreview.com/2022/11/29/your-letters-writer-commends-library-on-principled-decision">https://wausaupilotandreview.com/2022/11/29/your-letters-writer-commends-library-on-principled-decision</a>

#### The Wausau Sentinel

- November 4- Afghan refugee author to discuss flight to Wisconsin Wednesday at Wausau's library https://www.wausausentinel.com/p/afghan-discuss-flight-wisconsin-wednesday-wausau
- November 11- In Wausau, a starting over story
   https://www.wausausentinel.com/p/in-wausau-a-starting-over-story-najib-azad
- November 17- ICYMI: Members book sale set for Saturday https://www.wausausentinel.com/p/icymi-members-book-sale-set-for-saturday

#### Wausau Times/Buyers Guide

- November 2- Out & About: History Chats
   MCPL Book Clubs, November 2022: Athens: Book-of-the-Month Club-"The Sentence," Book Club-"The Four Winds;" Edgar: Book Club-"The Kitchen Front;" Hatley: Book Club-"Untamed;"
   Marathon City: Book Club-"The Sound of Gravel;" Mosinee: Book Club-"The Giver of Stars;"
   Rothschild: Newberry Medal Book Club-"Holes," Book Club-"The Firekeeper's Daughter"
- November 9- Marathon County Public Library Youth Events-November 1-30, 2022- All Locations:
   Tween Writing Group, Grab & Go Craft for Kids-Leaf Silhouette; Wausau: Pokémon Club,
   Celebrate Eric Carle Story Time!; Athens: Grab & Go Craft for Kids-Pumpkin Pie Craft
- November 30- Landlord and tenant rights to be discussed at MCPL Wausau event;
   MCPL youth events, December 1-17, 2022- All Locations: Tween Writing Group, Grab & Go Craft

for Kids-Snow Globe; Wausau: Aquarium Anniversary Touch Pool & Activities, Pokémon Club; Athens: Snow Slime!

#### The Wausonian

 November 13- County budget ends lower, but many cuts left on the table https://wausonian.substack.com/p/county-budget-ends-lower-but-many

## Materials

#### Youth

	2022	Rollover					
	Annual	from	Total	Monthly	Free	Spent as of	
	Budget	2021	Appropriation	Allotment	Balance	(12/03/2022)	% Spent
Juvenile							
Audiobooks	\$9,000.00	\$617.26	\$9,617.26	\$750.00	\$5.73	\$9,611.53	100%
Juvenile CDs	\$500.00	\$0.00	\$500.00	\$41.67	\$74.38	\$425.62	85%
Juvenile DVDs	\$7,750.00	\$2,570.51	\$10,320.51	\$645.83	\$82.13	\$10,238.38	99%
Juvenile Video							
Games	\$2,250.00	\$0.00	\$2,250.00	\$187.50	\$18.18	\$2,231.82	99%
Young Adult							
Audio Books	\$1,750.00	\$0.00	\$1,750.00	\$145.83	\$8.22	\$1,741.78	100%
Juvenile ebooks	\$2,500.00	\$0.00	\$2,500.00	\$208.33	\$0.00	\$2,500.00	100%
Youth AV Subtotal	\$23,750.00	\$3,187.77	\$26,937.77	\$1,979.17	\$188.64	\$26,749.13	99%
Juvenile Fiction	\$25,000.00	\$1,043.66	\$26,043.66	\$2,083.33	\$1,185.45	\$24,858.21	95%
Juvenile							
NonFiction	\$27,500.00	\$2,339.34	\$29,839.34	\$2,291.67	\$1,025.79	\$28,813.55	97%
Juvenile Picture							
Books	\$29,250.00	\$568.20	\$29,818.20	\$2,437.50	\$2,739.72	\$27,078.48	91%
Juvenile Spanish	\$1,500.00	\$227.04	\$1,727.04	\$125.00	\$25.21	\$1,701.83	99%
Juvenile Standing Order Print	\$9,000.00	\$0.00	\$8,045.00	\$750.00	\$2,930.20	\$5,114.80	64%
Young Adult	\$5,000.00	\$0.00	70,043.00	\$750.00	72,330.20	75,114.00	0470
Fiction	\$11,500.00	\$0.00	\$11,500.00	\$958.33	\$20.99	\$11,479.01	100%
Young Adult							
<b>Graphic Novels</b>	\$3,750.00	\$126.91	\$3,876.91	\$312.50	\$273.63	\$3,603.28	93%
Young Adult							
NonFiction	\$3,000.00	\$25.70	\$3,025.70	\$250.00	\$62.31	\$2,963.39	98%
Youth Print							
Subtotal	\$110,500.00	\$4,330.85	\$113,875.85	\$9,208.33	\$8,263.30	\$105,612.55	93%
Youth Services TOTAL	\$134,250.00	\$7,518.62	\$140,813.62	\$11,734.47	\$8,451.94	\$132,361.68	94%

<sup>\*</sup>Unable to access TS360 for ordering from 11/19/22 through 11/27/22 due to a network incident that affected several B&T services.

## Adult

		Rollover					
	2022 Annual	from	Total	Monthly	Free	Spent as of	
	Budget	2021	w/carryover	Allotment	Balance	Dec. 5, 2022	% Spent
Adult Audiobooks	\$12,000.00	\$687.43	\$12,687.43	\$1,090.91	-\$99.55	\$12,099.55	100.83%
Adult Music CD	\$6,500.00	\$23.76	\$6,523.76	\$590.91	-\$4.23	\$6,504.23	100.07%
Adult DVD	\$21,600.00	\$312.90	\$21,912.90	\$1,963.64	-\$226.84	\$21,826.84	101.05%
Adult Video							
Games	\$1,650.00	\$0.00	\$1,650.00	\$150.00	-\$66.13	\$1,716.13	104.01%
Adult AV Subtotal	\$41,750.00	\$1,024.09	\$42,774.09	\$3,795.45	-\$396.75	\$42,146.75	100.95%
Adult Paperbacks	\$3,585.00	\$67.22	\$3,652.22	\$325.91	\$956.71	\$2,628.29	73.31%
Adult Paperbacks							
S.O.	\$2,415.00	\$0.00	\$2,415.00	N/A	\$0.00	\$2,415.00	100.00%
Adult Fiction	\$47,900.00	\$1,577.78	\$49,477.78	\$4,354.55	\$274.03	\$47,625.97	99.43%
Adult LT Fiction	\$7,200.00	\$485.38	\$7,685.38	\$654.55	-\$133.44	\$7,333.44	101.85%
***Adult LT S.O.	\$6,568.00	\$0.00	\$6,568.00	\$597.09	\$1,457.38	\$5,110.62	77.81%
					-		
Adult Non-fiction	\$67,000.00	\$4,516.10	\$71,516.10	\$6,090.91	\$1,169.38	\$68,169.38	101.75%
Adult Non-fiction	4	4	4		4	4	
S.O.	\$2,150.00	\$61.18	\$2,211.18	N/A	\$761.72	\$1,388.28	64.57%
Adult Biographies	\$11,500.00	\$144.69	\$11,644.69	\$1,045.45	\$345.84	\$11,154.16	96.99%
Adult Spanish	\$750.00	\$29.55	\$779.55	\$68.18	\$148.16	\$601.84	80.25%
Adult Hmong	\$750.00	\$0.00	\$750.00	\$68.18	\$30.90	\$719.10	95.88%
Overdrive -	4	4	4		4	4	
ebooks	\$7,000.00	\$0.00	\$7,000.00	\$636.36	\$262.92	\$6,737.08	96.24%
Adult Print Subtotal	\$156,818.00	\$6,881.90	\$163,699.90	\$14,256.18	\$2,934.84	\$153,883.16	98.13%
***Freight Cost	\$1,432.00	\$0.00	\$1,432.00	\$130.18	\$0.00	\$1,432.00	100.00%
Adult Services	71,432.00	٥٥.٥٥	\$1, <del>4</del> 32.00	\$130.10	٥٥.٥٥	71,432.00	100.00/0
TOTAL	\$200,000.00	\$7,905.99	\$207,905.99	\$18,181.82	\$2,538.09	\$197,461.91	98.73%
IOIAL	7200,000.00	71,505.55	7201,303.33	710,101.02	72,330.03	7131, <del>1</del> 01.31	30.73/0

Notes: Negative balances will be addressed with other positive balances once ordering for the year is complete. B&T was down in November and orders couldn't be submitted for a week or so. B&T website was down the last two weeks of August and no orders could be submitted.

<sup>\*</sup>Column D numbers are different numbers than December's reports. December's report reflected the money that still hadn't been spent out (some 2021 invoices had not been paid at that point). This month's report Column D represents the amount of money we asked to be rolled over before any 2022 invoices were paid but after all 2021 invoices were paid.

<sup>\*\*</sup>Columns G, H, and I will not accurately reflect the free balance until the 2021 money has been rolled over. It appears we have spent more 2022 money than we have because it is accounting for the 2021 money that has been paid out in invoices in 2022.

<sup>\*\*\*</sup>Large print standing order appropriation has been reduced to cover the freight surcharge now charged

# **Support Services Statistics & Activities**

#### Circulation Team

- The circulation desk staff have begun team meetings as a forum dedicated to discussing how best to meet the team's collective goals.
- Maggie B and Erin Q joined the Circulation Team as new Library Assistants.
- Laura D has departed to continue her library career elsewhere. Ashley H has taken on ILL duties accordingly, and will be training on with WVLS on the relevant Sierra module shortly.
- New library card applications processed by the Circulation Team: 153
- Circulation total for Wausau First Floor: 28,033
- Ashley H received 163 incoming Interlibrary loan items
- Ashley H and Jailin P checked out 911 items for our Homebound patrons.
- November Passports News:
  - 30 Adult Passport Books
  - 16 Minor Passport Books
  - 2 Card and Book

The MCPL Passport team accepted a total of 48 passport applications accepted at \$35.00 each and 59 photos were taken at \$10.00 each for a total of \$2,270.00 recorded. We also assisted with 13 renewal applications.

- Olivia B has reorganized the Main Desk area.
- Kitty R oriented the library's 4 new staff members on how Sierra works.
- Staff offered input on ILS Demonstrations for Koha and CARL.
- Four patrons were banned from the library over the course of the month due to policy violations. Staff have noticed a significant increase in the number of behavior-related issues (that do not necessarily lead to banning) since the weather turned colder.

## **Support Services Team**

- Dawn L joined the team as a new Library Specialist, assisting primarily with vendor communication and invoice processing.
- Stephanie M. and Heather W. assisted with processing of materials invoices, and with onboarding Dawn on related job duties.
- The team has helped to cover various duties due to staff absences.
- Chris L and James B attended portions of the ILS demonstrations.
- The new art acquired at this year's Wausau Festival of Arts is complete, and the art is in circulation.
- Further cost/benefit analysis of materials processing procedures and public service point coverage optimization is underway.
- Baker & Taylor's services were unavailable again to different degrees at different times over the course of the month, disrupting the acquisitions and processing workflow.
- The faded label replacement project has continued.
- Circulation total for Wausau Drive-Through Window: 1,847

## Page Team

- Kali E. went through on our on-hand stock of book displayers and organized everything. A large chunk was put into bins and moved to the third floor for storage.
- Ollie C. got the adult Christmas CDs out from storage and available to our patrons during early November.
- Maria P. and Kali E. pulled books and Ollie C. completed a weeding list from Kate S. for a section of the adult fiction collection.
- Per Tara H.'s request Ollie got the juvenile Thanksgiving collection out from storage and sent out to all the branches.
- The page team has handled receiving the Halloween items, changing their locations and status, and putting them away into storage for the year. The page team will take over the storing and distribution of the seasonal items going forward.
- Ollie, with help from Maria and Kali, divided up the Christmas seasonal materials and sent those out in batches to the branches during mid/late-November.
- The team tackled the large Missing and Missing in Inventory report for 2020. We gave a final search for 236 items and in the end we did find five missing books.
- The page team assisted Support Services throughout the month with re-labeling the adult non-fiction 700's.
- During the month of November the page team shelved approximately 31,265 items.

# Information Technology

- Deleted our old file servers from our host servers after deploying and testing our new file
- New Print Server Group Polices tested in Wausau. Once deployed all Wausau printers will show up for Wausau staff and staff can choose their own default printer based on convenience.
- All MCPL printers have been added to the new print server and are ready for deployment once group policies are tested.
- Web Help Desk Server is up and running and being tested. Once I have all configurations finalized
  I will deploy with an email link for staff to submit IT-based tickets. This will allow for simple issue
  tracking, building a database of past issues/solutions, and tracking the performance of every
  piece of technology the library manages.
- Reconfigured door counter controllers have been deployed at Wausau and the branches and are communicating with the new Traf-Sys server.
- After a database migration by Traf-Sys, the new door counter server is up and running and all
  counters are registering reasonable counts to our new server.
- All branch network racks are updated with new patch cable color code.
- New CASSIE server is up and running waiting for database updates and new software installation before deployment.
- All MCPL computers' anti-virus software has been updated.
- Host Server ESXiO1 has been updated. Each host server is now running its own Domain Controller, DHCP Server, and File Server. This will help ensure that there is limited interruption to our services should one or the other host server go down.
- An additional backup file server is up and running. This NAS (Network Attached Storage) server is an additional device that will be deployed in Hatley as an off-site data backup in the event of a catastrophic event at the Wausau location.
- A new server has been deployed to run the new Ubiquiti Controller. Once configured the older

CloudKey+ controller will be decommissioned.

- Several projects remain ongoing:
  - Map the MCPL network and Servers
  - Continued inventory and logging of technology devices.
  - Continued organization of the IT work area and server areas.
  - Creating technology tutorials for staff.
  - Computer monitor Inventory and pairing with computer inventory.
  - Investigate what needs to be done to continue outdoor Wi-Fi antennae installation at remaining branches.
    - Athens:
    - Edgar: Installed
    - Hatley: Pending install
    - Marathon City:
    - Mosinee: Installed
    - Rothschild: Need written permission to install
    - Spencer:
    - Stratford: Installed
- Several additional projects are on the horizon:
  - Plan a deployment date for Windows 11
  - Investigate moving library to Office 365 licensing instead of the current Office 2013 in use.
  - Create a technology replacement schedule for all MCPL devices.
  - Create a technology budget.

# **Branch Statistics & Activities**

## Athens Monthly Report

#### **Events and Programs**

- Clothespin Star: Adults and teens took and enjoyed 20 kits this month.
- Leaf Silhouette: Children took and enjoyed 21 kits this month.
- Pumpkin Pie: Athens provided an additional craft to take home this month. 17 crafts were taken and enjoyed.
- Book of the Month: Patrons were invited to pick up Athens featured book along with discussion questions. The book of the month for November was *The Sentence* by Louise Erdich. There were 2 adult participants.
- Book Club: This month the Athens Book Club read *The Four Winds* by Kristin Hannah. Nikki led an in-depth discussion on November 15 with 2 patrons who attended.
- Upcoming Programs: The Athens Book Club will be reading Educated by Tara Westover for November. Book Club meets on Tuesday, December 13 at 2:00pm in the Board Room of the Athens Village Hall. The last day for Family Story Time this year is December 12. Story Time will resume in Athens on a weekly basis starting Monday, January 23 from 10:30am-11:00am. On December 8 kids and tweens are invited to come to the library between 3-6pm to make their own snow slime jars!

#### **Circulation Statistics**

- Athens had a total of 1 curbside appointment in the month of November.
- In November, Athens circulated a total of 1,921 items. This is a 65.18% increase from November of 2021. In 2022 year-to-date, Athens has circulated 15,620 items. This is a 49.32% increase from 2021.

#### Library News

- This month's adult displays included "Hungry for a Good Book" featuring a variety of cookbooks, and "Black Friday at the Library" showcasing books with a black cover.
- In the children's section, we are displaying sports books and books about machines.
- We also had a "Give Thanks" display with both adult and children's books about giving.
- Athens has utilized some if its new end shelves to display our Staff Picks.
- Nikki made a first visit to the assisted living center in Athens, Athenian Living, to bring the
  residents crafts, library information, and showcase some of our large print materials. Nikki will be
  visiting Athenian Living once a month to do a variation of a book club with the residents as a read
  aloud.

#### **Facilities**

 David came out to Athens towards the end of this month to install the MCPL Cable Color Code System. Nikki mentioned to David that the Athens computers all shut down on their own overnight, David will look into the policies that might be the reasoning for this.

## **Edgar Monthly Report**

#### **Events and Programs**

- Grab n Go crafts, 12 adult Clothespin Stars, and 12 children Leaf Silhouette.
- Book club discussed the book "The Kitchen Front" with 4 people present.
- Story time was held on the 1<sup>st</sup> with 7 kids and 3 adults and on the 15<sup>th</sup> with 2 kids and 1 adult
- Fall Leaves passive program ended with 21 leaves/apples put up
- There were 0 curbside pickups for the month.

#### Circulation Statistics

• The circulation statistics for the month of July were 1,576 items checked out. This is a 1.44% decrease for the same month last year. A total of 17,670 items have been checked out so far this year. This is a 21.79% increase from 2021.

#### **Library News**

- Hannah attended the branch coordinator meeting on the 18<sup>th</sup>
- Laura did a branch visit on the 28th
- A genre highlight Nordic noir display was set up

#### **Facilities Updates**

• No updates at this time

# Hatley Monthly Report

#### **Events and Programs**

- Book Club "Untamed" by Glennon Doyle had 9 adults in-person and 1 adult join virtually
- Grab N Go programs
  - a. Clothespin Star All 20 kits were taken (14 adults, 3 children, and 3 teens)
  - b. Leaf Silhouette 15 kits were taken (5 adults, 8 children and 2 teen
  - c. We also set out some of the extra kits we had from throughout the year and 10 of those were taken in total.
- Story Time is held the 1<sup>st</sup> and 3<sup>rd</sup> Tuesday of each month
  - a. November 1<sup>st</sup> had 1 adult and 1 child show and we read/sang about Fall!
  - b. November 15<sup>th</sup> had 0 participants show up.
- Wine Bottle Scarecrows had 10 adults and 1 teen come in to create their very own scarecrow
  using recycled wine bottles and various other craft supplies. All patrons said they had a lot of fun
  and look forward to more programs like this one. We are planning at least one wine bottle craft
  for the spring.

#### **Upcoming Programs**

- Book Club on December 8<sup>th</sup> will be "The Deal of a Lifetime"
- Grab N Go Crafts Flower Felt Pins, Snow Globes for the full month. Winter Ornaments for the week of December 7<sup>th</sup> and "Shivers" the Penguin for the week of December 27<sup>th</sup>
- Story Times on December 6<sup>th</sup> and 20<sup>th</sup>
- Escape Rooms the week of December 27<sup>th</sup>
- Common Scams for Seniors December 2<sup>nd</sup>

#### Circulation Statistics

• Hatley circulated 1,702 for the month of November. This is a 3.57% decrease. Year to date is 19,426 items. This is a 19.95% increase from last year.

#### **Library News**

- Thank you to Julie G for helping cover a shift
- Heather attended the 2022 WLA Conference in Lake Geneva
- We continue to send in items to be labeled and cleaned
- Heather watched a Ryan Dowd Webinar
- Laura W visited the branch
- Heather attended the Branch Coordinator meeting

#### **Facilities Updates**

• None to Report

# Marathon City Monthly Report

#### **Events and Programs**

- Book Club: Megan and 9 patrons had a lively discussion of the book *The Sound of Gravel: a memoir* by Ruth Wariner. The book club meets on the second Monday of the month from 5:45-6:45 pm. The next book club session will meet on December 12<sup>th</sup> with a discussion of the book *Are You There God: It's Me, Margaret* by Judy Blume.
- During the month of November, all MCPL branches offered special Grab & Go kits for children, teens and adults. We gave out 60 of the children's Leaf Silhouette kits. The teen/adult kits were

- Clothespin Stars. We distributed 20 of those.
- Story Time: We began offering regular indoor story time beginning October 6, being held every other Thursday at 10:30 am. We have had a slow start, but are hoping families will discover our fun-filled story time again. A total of 2 adults and 10 children attended the 2 story times we offered in November. We hope to grow the attendance into the New Year when we go to a more consistent, weekly event.
- The 4K from St. Mary's School made its second monthly visit of the new school year. Lisa read some fall themed stories and the students got a chance to check out a book by themselves. Two groups of ten students each, along with their teachers came to the library on the second Wednesday and Thursday of the month.
- In the month of December, All branches will again be offering monthly Grab & Go activities for children, teens and adults. Supplies for the Picture Snow Globe and Felt Pins may be picked up at any of the nine libraries during the month of November. More information for all programs is available on the MCPL website.

### **Circulation Statistics**

• Marathon circulated 2,740 items during the month of November which is a 16.99% increase from this time last year. So far in 2022, Marathon has circulated 30,199 items. This is a 28.76% increase over last year.

### **Library News**

• Lisa attended the virtual Branch Coordinators' meeting on November 18.

### **Facilities Updates**

• Hurtis Heating & Cooling did a yearly check of the furnace system. All is well.

## Mosinee Monthly Report

### **Events and Programs**

- Book Club: 7 patrons met with Sarah on the 21st. There will be no December book club.
- This month's Grab and Go craft kits included 50 leaf silhouette kits for children and 20 clothespin snowflake kits for adults handed out throughout the month. We also had an incredibly popular Mosinee specific coaster making craft kit, where all 16 kits ran out within a week.
- On the 30<sup>th</sup> Katie had no participants for Family Story Time.
- Passive Programs: This month we found out that our patrons prefer fiction through our nonfiction versus fiction passive program, where we had a total of 25 participants.
- Upcoming Programs: We will be taking a break from Family Story Time and Adult Book Club during December, but will still have our ever popular craft kits throughout the month.

### **Circulation Statistics**

• Mosinee circulated 2,384 items in December 2022. This is a 2.23% increase. Mosinee has circulated 27,173 items in 2022. This is a 16.65% increase.

### Library News

• Displays: In the children's section we featured books on dinosaurs for "DINOvember", space themed books for a "Reading is out of this world" display, and kept our "read the book then see the movie" display topped up. In the adult section we featured food-themed fiction books for a "Hungry for a good book?" display while a "Gobble up some gourmet reading" display featured

cookbooks. A large "thankful to be stuffed with knowledge" nonfiction display featured books for all ages by the public computers. The display behind our circulation desk encouraged patrons to turn their bedtime into book time. Sarah also started a permanent display full of adoptable pets currently at the Marathon County Humane Society, where she's been given permission to feature pictures and descriptions from the Humane Society along with pictures and comments of the adoptables that she's able to personally experience through volunteering with them. The display also has an updated wish list for patrons who'd like to donate needed items, which Sarah will take to the Humane Society.

- Rounding between Sarah and Katie was completed on the 7<sup>th</sup>. Katie was also trained on the money handling procedure and given a refresher course on the microfilm machine.
- Curbside services continued throughout the month with 4 requests.
- Staff continued sending in items that needed new spine labels, and appreciate all the hard work Support Services is doing!
- We started hosting artwork from the Mosinee School District again and currently have a display
  of artwork from 3<sup>rd</sup> grade, all artwork centered around the artist Piet Mondrian, which features
  primary colors, bold black lines, and shapes. We love how the artwork brightens our children's
  area in the library, and how families come and stop by to see their child's work featured!
- Special thanks to Nikki, Lisa, Lue, Julie Kinney, and Katie for coverage this month!
- Sarah attended the Wisconsin Library Association conference in Lake Geneva, and had a fantastic time, thanks to a generous scholarship from the Wisconsin Valley Library Service.

### **Facilities Updates**

- We are still waiting on A&A Lock Services to redo our entrance locks.
- We are investigating adding handrails to our handicap ramp outside the Second Street entrance, which has been requested by several patrons in our community to help allow access to all into the building.
- We are still waiting to hear on the possibility of getting new windows.
- Our annual fire inspection was completed on the 11<sup>th</sup> with no concerns found.
- OTIS Elevator stopped by at the end of November to look into our elevator button that was
  getting stuck, causing the doors to open and close repeatedly without anyone touching them.
- The ceiling light in the Main Street entrance of the library was replaced on the 29<sup>th</sup>.

# Rothschild Monthly Report

### **Events and Programs**

- We handed out 50 grab-and-go mosaic leaf craft kits for kids and 25 grab-and-go clothespin star craft kits for adults. We also had 55 children decorate turkey feathers and share their favorite food to "gobble."
- Currently, story time in scheduled for every other Tuesday. In November, we had 21 participants.
- Book Club met to discuss The Firekeeper's Daughter by Angeline Boulley. 8 participants attended and had a wonderful time discussing the book. The club will take the month of December off, and will meet again in January to discuss The Rose Code by Kate Quinn. 3 participants attended our Newbery Book Club meeting to discuss Holes by Louis Sachar. In December, the club will discuss Bud, Not Buddy by Christopher Paul Curtis.

### Circulation Statistics

- In November, Rothschild circulated 8,050 items. This is 12.89% increase from last year. In 2022, Rothschild circulated 87,697 items. This is 21.18% increase from last year.
- We had 0 curbside pickups.

### **Library News**

- Many MCPL staff members have filled in and covered shifts in Rothschild this month. We greatly appreciate all of the help! Rothschild staff covered shifts in Hatley and Spencer.
- Laura attended the monthly team leads meeting on 11/9 and the branch coordinator meeting on 11/18. Laura also completed annual visits to all MCPL branches.
- Ersa attended county orientation on 11/1.
- Wanda W., our new branch assistant, started her work in Rothschild on 11/7. We are excited to welcome Wanda to our team!

#### **Facilities Updates**

• None to report.

## Spencer Monthly Report

### **Events and Programs**

- "Cribbage At The Library" was held on November 8<sup>th</sup> with 5 adults enjoying the game.
- Spencer Kindergarten classes came to the library on November 16<sup>th</sup>. Audrey read them a
  Thanksgiving story and it was button day on the 16<sup>th</sup> so a story about buttons was read. They
  were then allowed to check out one book. A total of 37 attended.
- "Run Rose Run" was this month's book club discussion book. The book had mixed reviews from those who attended. Eight adults attended the book club discussion.
- Grab N Go was offered in November for adults. Clothespin Star was the featured craft this month will all 20 crafts handed out.
- Grab N Go for children was also offered. This month Leaf silhouettes was offered with all 17 crafts being handed out to children.
- On November 10<sup>th</sup>, Mike O'Connor author of "Ace of Aces: The Dick Bong Story" was presented.
   Mike did an outstanding job of giving us the history of Wisconsin's very own Dick Bong who in
   WWII had downed 40 planes in the Pacific, the most of any fighter pilot. This presentation was
   enjoyed by 19 adults.
- Thanksgiving word search and coloring pages were available for children. Ten children participated.
- In the month of November, we did 2 curbside deliveries.

### **Circulation Statistics**

• Spencer has circulated 1,225 items in the month of November. This is an increase of 10.96%. Spencer has circulated 12,909 items in 2022. This is an increase of 51.51%.

### Library News

- Audrey wrote a column of upcoming events for the Spencer Library in the local Village Voice.
- Audrey did a book review on the title, "When Life Gives You Lululemons" by Lauren Weisberger.
- Audrey and Lue both completed their Self Appraisals.
- Laura Wood came to Spencer for a branch visit on November 21st.
- David Hahn came to Spencer to work on the door counters.

• Due to lack of participation, Spencer will drop Story Time starting January 1<sup>st</sup>. We will look at the situation again next fall of 2023.

### **Facilities Updates**

Nothing to report

## Stratford Monthly Report

#### **Events and Programs**

- We held three Family Story Times in November, with a total of 28 children and 19 adults attending. The story times included books, songs, flannel board stories, fingerplays, and crafts. Story times were held Nov. 2, Nov. 16, and Nov. 30 at 10:30 a.m.
- Our Book Club met on Nov. 16 to discuss <u>The Maid</u> by Nita Prose. Nine people attended, and many others checked out the book for personal reading.
- Nine children from St. Joe's Pre-K visited the library for a story time and book check-out on Nov. 16.
- St. Joe's 1/2/3<sup>rd</sup> graders visited the library for book check-out on Nov. 7 and 21. A total of 14 students and 2 adults attended.
- St. Joe's 4th and 5th grade classes visited the library and checked out books on Nov. 11 and 18. A total of 2 adults and 12 children visited.
- St. Joe's 6-8th grade classes visited the library and checked out books on Nov. 11. Twelve young adults and one adult visited.
- Forty-nine patrons stopped by the Stratford Branch in November to pick up the *Leaf Silhouette* craft kit for kids offered through MCPL.
- Twenty patrons enjoyed the *Grab & Go: Clothespin Star* craft kit offered for adults and teens through MCPL in November.
- Our Youth Volunteer Team helped us decorate our branch in a Grinch theme for the season. Four students enjoyed a couple hours here on Nov. 29 creating artwork and displays to add some fun trimmings to our library.

### Circulation Statistics

- We circulated 1,898 items in November. This is a 5.05% decrease from last year. So far in 2022, we circulated 20,877 items. This is a 22.30% increase from 2021.
- We had one curbside pick-up in November.

### **Library News**

- We provided two adult book displays for adults. A Veterans Day display featured the stories by
  and about American veterans and their sacrificial service and experiences. A <u>Black Friday Free for</u>
  <u>All</u> book display highlighted all the wonderful books and other materials that are free here every
  day at the library. We also displayed our seasonal material collections for children.
- Darla covered MJ's shift in Stratford so MJ could help as an emergency sub in Mosinee on Monday, Nov. 14.
- MJ attended the Nov. 18 Branch Coordinator Meeting.
- We completed the last sections of inventory for 2022!
- MJ and Darla completed their employee self-evaluations.
- MJ completed Darla's Annual Performance Evaluation, to be delivered in December.

• We sent in books to Support Services for relabeling.

### **Facilities Updates**

- Darla and I switched over our outdoor Frankenstein scarecrow into a Grinch scarecrow. Before we
  did so, we asked our patrons to guess who it would become next. These library scarecrows have
  become popular with our patrons, providing a lot of conversation and humor for all ages the kids
  have even been seen hugging Frank and the Grinch and taking selfies with them!
- David visited our library on Nov. 23 to install our door counter.
- We informed the Village Dept. of Public Works on Nov. 29 that our bike rack is missing/possibly stolen. It is the property of the Village and they are looking into replacing it.
- The Dept. of Public Works inspected our fire extinguishers on Nov. 30.

<sup>\*</sup>Thank you to management, branch coordinators, and other reporting staff for your updates and contributions.

22/12/06-11:50	Marathon County	December 06 2022	Page:	1

GL787 LIB 22 CIP TRANS REV&EXP - SM2 Report Format 511

Period 11 ending November 30, 2022 Transaction status 1

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78,332.93 78,332.93 78,332.93-

Sub 604 LIBRARY CIP PROJECTS

Report Final Totals

Description		2022 MODIFIED		YTD Encumbrances	YTD Expense		Unobligated % Budgeted Amt Ex	kpen
Or2 934 APR 777A Cat 848 Act 8410	CIP PROJECTS  LIBRARY CIP PROJECT  MISCELLANEOUS REVENUE  DONATIONS FROM PRIVATE O				22,085.00	- 22,085.00	- 22,085.00	
Cat 980 Act 8444 APR 777A	CAPITAL OUTLAY LIBR-CUSTOMER SRV AREA LIBRARY CIP PROJECT						615,678.07 14 637,763.07 10	
APR 779A Cat 849 Act 9900	LIBR CAPITAL IMPROVEMENTS OTHER FINANCING SOURCES TRANSFERS FROM FUND BALA	ŕ	·		70,332.33	70,332.33	716,096.00-	
Or2 934	- CIP PROJECTS						78,332.93-	
Sub 604	LIBRARY CIP PROJECTS		54,702.25				78,332.93-	

54,702.25

# WISCONSIN VALLEY LIBRARY SERVICE Board of Trustees Meeting

September 17, 2022 Wausau, Wisconsin NOTE: These minutes are to be regarded as the unofficial record of the meeting until the Board of Trustees has approved them. The next Board meeting is November 19, 2022.

President Tom **Bobrofsky** called the meeting to order at 9:34 AM. Roll call was taken by **Wendt** and a quorum was declared present.

### Present

Tom Bobrofsky, President
Pat Pechura, Vice-President
Mike Otten, Treasurer
Sonja Ackerman, member
Jim Backus, member
Jessica Bernett, member\* left 11:00 AM
Eileen Grunseth, member\* left 11:00 AM
Christy Janczewski, member\*
Paul Knuth, member\* joined 9:38 AM
Louise Olszewski, member
Judy Peterson, member

### **Others Present**

Marla Sepnafski, WVLS Director Anne Hamland, WVLS staff\* Susie Hafemeister, WVLS staff Josh Klingbeil, WVLS staff Jamie Matczak, WVLS staff\* Brenda Walenton, WVLS staff Kris Adams Wendt, WVLS staff\* Katie Zimmermann, WVLS staff

### **Excused**

Kari Sweeney, member Diane Peterson, member Mandy Wright, member

### **Vacant**

Marathon County representative

NOTE: All exhibits may be accessed at https://wvls.org/bot-agenda-exhibits/.

### **CONSENT AGENDA APPROVAL:**

Bobrofsky requested that all items under item 6 (Reports) except the WVLS Director report be moved to the end of the agenda as two members needed to leave at 11:00 AM. It was also noted that there were two items numbered as 9 on the posted agenda. **Pechura/Olszewski motion to approve the agenda as amended. All aye. Motion carried.** 

### **APPROVAL OF MINUTES** (Exhibit 1):

Grunseth/J. Peterson motion to approve minutes from the August 13, 2022 WVLS Board meeting as corrected. All aye. Motion carried.

### FINANCIAL REPORTS AND CURRENT BILLS (Exhibits 2-7):

Pechura/Olszewski motion to approve the financial reports and current bills as presented. All ave. Motion carried.

### WVLS JANUARY-AUGUST 2022 TREASURER'S REPORT (Exhibit 8):

Pechura/Ackerman motion to approve the Treasurer's Report as presented. All aye. Motion carried.

### **REPORTS:**

WVLS Director's Report (Exhibits 11,11a,11b): Sepnafski and other WVLS staff members in attendance took turns reviewing the items in <a href="Exhibit 11">Exhibit 11</a> and <a href="Exhibit 11b">Exhibit 11b</a>, taking comments and questions. More detailed information about state library aid requests in the proposed 2023-2025 biennial budget will be provided in November.

<sup>\*</sup>denotes remote attendance

Per agenda change noted, the following three reports were discussed following agenda item 11.

**Resource Library** (Exhibit 9): The Resource Library Report includes the agenda and Director's Report for the upcoming September 2022 MCPL Board of Trustees meeting, as well as agendas and minutes from August 2022. **Sepnafski** mentioned that inquiries about reconsideration of library materials have been received by MCPL.

**COLAND** (Exhibit 10): **Otten** and **Klingbeil** reported on the September 9, 2022 COLAND meeting held at the UWM School of Information Studies Library. Key discussion items included a report on school libraries, the Governor's Task Force on Broadband Access 2022 Report, review of 2021-2023 COLAND Goals and the DPI budget request for the next biennium.

**V-Cat Council** (Exhibit 12): The V-Cat Council met on September 1, 2022. **Zimmerman** had previously discussed V-Cat and ILS administration projects from pages 4-6 of the Director's Report (Exhibit 11).

### 2023 HEALTH INSURANCE (Exhibit 13):

Walenton guided the board through a comparison of premium information available to WVLS staff. Open enrollment starts in October and runs through December.

Ackerman/Olszewski motion to approve WVLS staff health insurance options as presented. All aye. Motion carried.

### 2023 WVLS PLAN DRAFT (Exhibit 14):

**Sepnafski** reported no changes had been made to the draft 2023 WVLS System Plan draft as presented at the board's August meeting.

Grunseth/Knuth motion to approve the 2023 WVLS System Plan as presented. All aye. Motion carried.

### 2023 WVLS BUDGET DRAFT (Exhibit 15):

**Sepnafski** reported no changes had been made to the draft 2023 WVLS budget draft presented at the board's August meeting.

Pechura/Olszewski motion to approve the 2023 WVLS budget as presented. All aye. Motion carried.

### 2024 WVLS TECHNOLOGY PLANNING GUIDE DRAFT (Exhibit 16):

**Klingbeil** drew the board's attention to minor changes to the draft 2024 Technology Budget Planning Guide which assists WVLS member libraries in their own budget planning.

Backus/Ackerman motion to approve the 2024 Technology Planning Guide as presented. All ave. Motion carried.

**2023 LSTA GRANTS** (Exhibit 17 placeholder): No report.

## CONCERNS, COMMENTS AND REPORTS FROM AREA LIBRARY PERSONNEL AND

**TRUSTEES:** Bobrofsky promoted trustee attendance at WLA Fall Conference on November 1-4. WVLS will provide bus transportation from Wausau to Lake Geneva. He also mentioned changes to the Loyal Public Library Board of Trustees, the 10<sup>th</sup> Anniversary of the Granton Community Library and collaboration between the Loyal and Granton libraries. **Ackerman** promoted the upcoming Central Wisconsin Book Festival, September 21-25. **Olszewski** mentioned the Withee

Public Library now has an Automated External Defibrillator on the premises. **Backus** mentioned refurbishment of the Wisconsin Library Trustees & Friends (WLTF) Facebook page.

## **REQUEST FOR FUTURE AGENDA ITEMS:** None noted.

### Next meeting dates and conferences

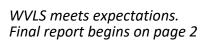
WLA Conference (Lake Geneva) – Tuesday, November 1 – Friday, November 4, 2022 WVLS V-Cat Council – Thursday, November 3, 2022 WVLS Board of Trustees – Saturday, November 19, 2022

ADJOURNMENT: Ackerman/J. Peterson motion to adjourn. All aye. Motion carried. The meeting was adjourned at 11:25 PM.

Respectfully submitted, Kris Adams Wendt, Meeting Recorder

# October - December 2022

# **WVLS EXPECTATIONS & ASSESSMENTS REPORT**





## **COMPLETED PROJECTS**

- WVLS V-Cat ILS Evaluation and Review Committee established a process to review ILS products.
- WVLS surveyed MCPL staff for their continuing education needs
- WVLS completed its 2022 Fiscal Report
- WVLS partnered with the UW-Law School Libraries to produce training videos specific to MCPL professional development requests.
- WVLS and V-Cat Council implemented a weighted voting system.
- WVLS provided system orientations to new MCPL staff members.
- WVLS created a trustee orientation video for new MCPL board members.
- WVLS organized the annual MCPL staff in-service day.
- WVLS invited MCPL to participate on WVLS workgroups and committees.
- WVLS and V-Cat libraries addressed 14,300 database records without subject headings.
- WVLS launched a new user-friendly public catalog.



### **WLA Scholarship**

The WVLS scholarship recipients had a great time learning and networking at the WLA Conference November 1-4 in Lake Geneva.

MCPL-Mosinee Branch Coordinator Sarah Moscatello, MCPL-Hatley Branch

Coordinator Heather Bain, Westboro Public Library Director Melissa Highfill, and Thorp Public Library Director Carsyn Soderstrom are pictured above between sessions at the

In a note about the conference, Sarah said "... this really was such a fantastic experience that made me comfortable and excited to apply for more scholarships going forward!" *Details in Appendix D.* 

WVLS awarded MCPL a \$10,000 Collection Development Grant.

Grand Geneva Resort & Spa.

- WVLS offered MCPL \$2,160 in Summer Library Program Performer Grants.
- WVLS offered MCPL \$11,825 in scholarship opportunities.
- WVLS assisted MCPL in finding and applying for grant opportunities.
- WVLS assisted libraries with weeding outdated materials.
- WVLS met frequently with MCPL staff to discuss service goals.

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# **APPENDICES**

Appendix A - Continuing Education Survey

Appendix B - Youth Service Consulting

Appendix C - Subject Headings Maintenance

**Appendix D** - Continuing Education Opportunities Report

Appendix E - 2022 WVLS Costs and Benefits Fiscal Report

Appendix F – Letter to Marathon County Board of Supervisors

# **ADDITONAL INFORMATION**

WVLS Expectations Report; March 2022

WVLS Expectations Report; June 2022

WVLS Expectations Report; September 2022

WVLS Report to MCPL Board; November 2022

### **EXECUTIVE SUMMARY**

The December 2022 WVLS Expectation Report outlines the projects completed / progress made on recommendations the MCPL Board of Trustees requested WVLS complete in 2022. Following are highlights of the more significant accomplishments and support the WVLS Team has provided to MCPL covering the months of October – December 2022.

## Joint ILS Consortium Exploration Launches

A <u>Joint ILS Consortium Exploration Project</u> collaboration between the Northern Waters Library System and WVLS is now underway. This project, which is now called NICE (<u>Northern Wisconsin ILS Consortium Evaluation</u>), will determine the value and feasibility of merging two integrated library systems and their respective ILS consortia. WiLS will serve as an outside consultant to facilitate and guide the project's process. MCPL will be intimately involved in the process as A. Johnson is on the 10-member NICE Team. The project involves three processes:

- Phase 1: Development of Foundational Principles (November December 2022)
- Phase 2: Information Gathering (December 2022 April 2023)
- Phase 3: Report Creation (May June 2023.

The overarching goals of a joint ILS consortium are to provide increased ILS administrative support to member libraries and improved service to library users.

### **ILS Vendor Demonstrations Underway**

At the September 8 meeting, the V-Cat ILS Evaluation and Review Committee selected three products for demonstrations and further consideration: The Library Corporation's Carl, Koha supported by Bywater Solutions and Innovative's Sierra. During meetings in September and October, the committee set the format and schedule for the demonstrations. Demonstrations of each product will take place over two consecutive days and be broken out by modules. Demonstrations will be recorded to allow as many staff as possible to review the presentations. All library staff using Sierra have been invited to demonstrations or view recordings and provide feedback. Koha and Carl demonstrations are complete, and recordings have been provided. Sierra demonstrations are scheduled for December 14 and 15.

### **Advocacy Support and Consulting Provided**

WVLS provided MCPL with a list for each of its titles recently under reconsideration which showed what libraries in Wisconsin own the titles and where in the libraries' collections the titles are shelved.

On November 9, WVLS submitted a letter and an accompanying infographic to the Marathon County Board of Supervisors requesting that funding for MCPL be preserved in the 2023 county budget. The document is shared as Appendix F at the end of this report.

On October, K. Wendt consulted with MCPL Services Manager K. Sabelko regarding the pros and cons of MCPL staff serving as witnesses for absentee ballot voters under current WI Election Commission rules resulting from recent court cases. It was suggested that K. Sabelko have conversations with the Marathon Co. Clerk and Corporation Counsel as she considers potential implementation of this service in 2023. K. Wendt offered to consult further if additional help was needed.

## WVLS Partners with Wisconsin State Law Library to Produce 5-Part Digital Bytes Series

WVLS and the Wisconsin State Law Library (WSLL) have produced three training videos in a 5-part Digital Byte series since the collaboration began earlier this year. Topics include:

- "Navigating the Legal Reference Interview." In this first video of the series produced in August, WSLL's Web Services Librarian Carol Hassler addresses how to handle legal reference questions.
- "<u>Discovering Legal Resources</u>." Hassler shares quick tips on legal research in the second video of the series.
- "Access to Justice." The third video in the series features WSLL's **Elizabeth Manriquez** discussing the Justice Gap, who it impacts, and how libraries can assist.

*Digital Bytes,* short training sessions produced by WVLS staff and colleagues from other libraries, are available on the WVLS website at <a href="https://wvls.org/digital-bytes/">https://wvls.org/digital-bytes/</a>.

## MCPL Staff In-Service Day

J. Matczak hosted a staff in-service for MCPL staff on Friday, September 16. MCPL locations were closed to the public, and over 40 MCPL employees participated. The event consisted of a morning presentation on safety and security, followed by role playing. Meditation in the afternoon was led by WVLS Trustee Mandy Wright. The events of the day were well received. MCPL Circulation Services Lead/Library Specialist Kitty Roesler said the day was fun and worthwhile. "WVLS did a great job coordinating a full day workshop with Dr. Steve Albrecht, who shared extensive information with us. I thought the role-playing exercises were very helpful with problem solving challenging situations," she said.

### Annual WVLS Youth Services Workshop

Nearly 20 librarians serving youth gathered December 2 at the Marathon County Public Library's Wausau Community Room to celebrate summer programs and listen to guest speakers Argyle Public Library Director Sarah Kyrie and Westboro Public Library Director Melissa Highfill talk about their program successes and creative outreach. The workshop was an excellent opportunity for inspiration and discussion that provided sessions on small group sharing and large group brainstorming. Workshop evaluations indicated that many felt energized, inspired, and encouraged as they left to get lunch in small groups or return to their libraries. "It was really good to get connected to others in person, [there is] value in community connections," said one attendee. Another said, "Seriously, it was a great way to hear what worked well for other libraries and think about how to use those ideas at my library."

### WVLS Offers Scholarships to Attend WEMTA Conference

WVLS scholarships are available to public and K-12 school library staff to attend the 2023 WEMTA (Wisconsin Educational Media and Technology Association) Conference in Rothschild, WI on February 5-7, 2023. Valued at \$1,000, the WVLS 2023 WEMTA Conference Scholarship will cover a one-year WEMTA membership, conference registration, two nights conference lodging, mileage reimbursement, and meals at per diem rates when a conference meal is not provided. Information about the 2023 WEMTA Conference may be found on the WVLS website at WVLS website at wvls.org/scholarships-and-grants/. here. The deadline to submit a scholarship application is December 9.

### **Upcoming Opportunities**

- "The Reluctant Library Advocate" Fall Webinar Series coordinated through the 4-system collaboration of WVLS, IFLS Library System, Southwest Wisconsin Library System, and Northern Waters Library Service focuses on library advocacy is underway. The third session in the series will be held on Wednesday, December 7, 10:00 a.m.
- Wild Wisconsin Winter Web Conference: Fourteen sessions are planned for the 11<sup>th</sup> Annual Conference on January 25-26, 2023. Conference tracks include Management, Marketing, Sustainability and Reference/Reader's Advisory. The 2023 lineup features renowned speakers such as Rebekkah Smith Aldrich (Mid-Hudson Library System, New York), Angela Hursh (Novelist), David Lankes (University of Texas), Trenton Smiley (Capital Area District Libraries, Michigan) Stephanie Sendaula (LibraryLinkNJ) and many more! To learn more about the conference, and to register, visit wildwiscwinterweb.com
- Wisconsin Library Association's Library Legislative Day February 7.

Thank you for allowing WVLS to share ways in which WVLS and MCPL are partnering to support the library and advance its service goals! The WVLS Team appreciates the sincere effort by MCPL Board members, administration and staff contributing to mutually enhanced communication, collaboration, and inter-agency relationships during 2022. We look forward to maintaining a strengthened partnership for the future.

## MCPL and WVLS Staff Guide

# Marathon County Public Library Staff Mentioned in this Report

Bauer, James Library Specialist

Carlson, Ollie Page Team Lead

Giordano, Leah Director

Hahn, David IT Technician

Hetzel, Ashley Library Assistant

Hornbeak, Tara Youth Collection

**Development Specialist** 

Johnson, Alexander Library Support Services

Manager

Johnson, Jailin Library Specialist

Kinney, Julie Adult Services Librarian

Krombholz, Ben IT Technician

Luebbe, Chris Library Specialist

Lutz, Elizabeth Library Specialist

Martell, Stephanie Business Specialist

Moscatello, Sarah Mosinee Branch

Coordinator

Richter, Dan Library Marketing Specialist

Roesler, Kitty Circulation Services Lead

Sabelko, Katelyn Library Services Manager

Schmidt, Pat Former Library Specialist

Stachowiak, Mary Former Support Services

Team Lead

Sullivan, Kate Adult Collection

**Development Specialist** 

Weinfurter, Taylor Youth Services Librarian

Wilde, Heather Administrative Coordinator

Wood, Laura Branch Services Lead

# Wisconsin Valley Library Service Staff Mentioned in this Report

Ben Khalifa, Achraf Former Technology Support

Specialist

Hafemeister, Susie Administrative Assistant

Hamland, Anne Public Library Services

Consultant

Klingbeil, Joshua Chief Information Officer

Machones, Sherry Inclusive Services

Consultant

Matczak, Jamie Education Consultant

Metzler, Rachel ILS and Database Support

Specialist

Sepnafski, Marla Director

Walenton, Brenda Finance and HR Specialist

Wendt, Kris Adams Local and State Advocacy

Consultant

Zimmermann, Katie ILS Administrator

## 2022 WVLS EXPECTATIONS ASSESSMENT WORKSHEET

## **General System Expectations (Wisconsin Statutes 43.24[2])**

### Reference, Referral, and Interlibrary Loan

• Referral or routing of reference and interlibrary loan requests from libraries within the system to libraries within and outside the system.

### **Continuing Education & Consultation**

- o In-service training for participating public library personnel and trustees and professional consultation services to participating public libraries.
- Professional consultant services to participating public libraries.

### Delivery

- o Electronic delivery of information.
- Physical delivery of library materials to participating libraries.

### **Service Agreements**

Service agreements with all adjacent library systems.

### **Other Service Programs**

 Any other service program/s designed to meet the needs of participating public libraries and the residents of the system area, as determined by the public library system board after consultation with participating public libraries.

### **Inclusive Services**

o Promotion and facilitation of library service to users with special needs.

### **Other Types of Libraries**

 Cooperation and continuous planning with other types of libraries in the system area which results in agreements with those libraries for the appropriate sharing of library resources to benefit the clientele of all libraries in the system area.

### **Library Technology and Resource Sharing**

- Planning with the division and with participating public libraries and other types of libraries in the
  area in regard to library technology and the sharing of resources. By January 1, 2000 and every 5th
  January 1 thereafter, the public library system shall submit to the division a written plan for library
  technology and the sharing of resources.
  - Technology/Network
  - ILS Administration

### **Administration**

- Ensure that the library system operates in accordance with Chapter 43 of the Wisconsin Statutes and other related Wisconsin and Federal laws.
- o Continue to participate in the statewide PLSR project.

## MCPL System Task Force Specific Items and Additional Support

## Increase opportunities to collaborate with like-size libraries

 Wisconsin Valley Library Service (WVLS) will work with Marathon County Public Library (MCPL) to create opportunities to collaborate with similar-sized libraries state-wide.

### **ACTIVITIES UPDATE**

### OCTOBER – DECEMBER 2022

J. Matczak connected with H. Bain and S. Moscatello at the Wisconsin Library Association (WLA) Conference in Lake Geneva to ensure conference needs and expectations were met. S. Moscatello indicated to J. Matczak that the WLA Conference had a comfortable atmosphere and that everyone she had met was welcoming. Prior to the conference, Matczak met with all conference scholars virtually to review conference agendas, travel arrangements and final assignments.

### **RESULTS FROM THIRD QUARTER 2022 REPORT**

### JULY – SEPTEMBER 2022

J. Matczak will connect MCPL staff attending the statewide WLA Conference in Lake Geneva on November 1-4 with colleagues from similar-sized libraries.

### **RESULTS FROM SECOND QUARTER 2022 REPORT**

### APRIL – JUNE 2022

On April 29, 2022, J. Matczak connected L. Giordano on ways WVLS can work with MCPL to create opportunities to collaborate with similar-sized libraries state-wide. L. Giordano contacted key MCPL staff members for feedback and shared responses with J. Matczak via an email on May 10, 2022. J. Matczak responded with additional ideas that will be coordinated throughout 2022.

• WVLS will facilitate partnerships between key players and mentors at similar-sized libraries.

# RESULTS FROM THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

On August 31, 2022, J. Matczak facilitated a field trip with MCPL's Youth Services Librarian T. Weinfurter and Branch Services Lead and Rothschild Branch Coordinator L. Wood to the Brown County Library (BCL) in Green Bay. BCL, a member of the Nicolet Federated Library System, is similar to MCPL in that it's also a consolidated county library system with a central location and eight branches. Likewise, BCL is the resource library for its public library system.

- T. Weinfurter and L. Wood received a library tour and met with BCL's Deputy Director E. Rogers and Youth Services Manager K. Guzek. Before the visit, each person was asked to think about responses to several questions, such as:
  - o What is an upcoming project or service you are working on?
  - o Besides not having enough time, what is the most challenging aspect of your job?
  - o What is the most rewarding part of your job?
  - o What tools do you use or have discovered to make your work more efficient?

After lunch, T. Weinfurter and L. Wood received a library tour of the BCL Weyers-Hilliard Branch. J. Matczak sent out a short survey to assess the visit to make necessary adjustments for the next trip with MCPL staff, to take place this fall.

# RESULTS FROM SECOND QUARTER 2022 REPORT APRIL – JUNE 2022

### Introduction to Colleagues at Similar-Sized Libraries

J. Matczak networked with colleagues at the Wisconsin Association of Public Libraries (WAPL) Conference in Pewaukee on May 11-13 on possible partnerships. On May 17, she approached L. Giordano with the idea of WVLS planning a MCPL staff field trip to a library similar in size to MCPL. L. Giordano supported that idea, and implementation will take place sometime in the next couple of months.

# RESULTS FROM FIRST QUARTER 2022 REPORT JANUARY – MARCH 2022 March 2022

A. Hamland connected T. Weinfurter with La Crosse Public Library's Early Literacy Librarian to learn ways in which the La Crosse Public Library is serving Afghan and other underserved, non-English speaking populations. B. Newberry provides outreach services for Afghan refugees at Fort McCoy among other early literacy programs and services.

### Mentorship Opportunity

Upon being hired as the MCPL Director in November 2021, Leah Giordano was invited to participate in the WVLS mentorship program. WVLS paired Giordano with the Brown County Library Director Sarah Sugden. The Brown County Library is like MCPL in that it, too, is a consolidated county library with eight branches (and a bookmobile). Also, Brown County is a resource library for the Nicolet Federated Library System headquartered in Green Bay.

In January 2022, WVLS facilitated an introductory discussion between L. Giordano and S. Sugden that addressed goals for the mentorship. In February, S. Sugden, traveled to Wausau for an inperson meeting with Giordano and to receive a tour of the MCPL Wausau branch.

Resource library directors meet online each month to check in with each other, share newsworthy activities, and respond to each other's questions. As part of the mentorship experience, S. Sugden introduced L. Giordano to this opportunity.

## Improve communication between WVLS & MCPL

Over the years, certain MCPL staff and WVLS staff have maintained generally positive, functional communications via email, interpersonal ad hoc meetings (i.e., "hallway conversations"), and traditional scheduled meetings regarding cooperative projects, service support, and service area consultation. Under the interim and subsequent full direction of L. Giordano, WVLS has observed a marked upturn in the volume of MCPL staff-initiated support requests and consultation inquiries. L. Giordano's leadership has enabled an increase in the reporting of unexpected issues and a corollary increase in the general visibility of those experiences which then has led (and empowered) MCPL and WVLS technology and ILS support teams to engage with each other more closely and regularly. Coupled with the rise in scheduled meetings, there has also been more direct technology support and related consultation occurring ad hoc between help desk communications, office walk-ins (both directions), and emails.

### WVLS will schedule monthly meetings with MCPL to discuss service goals.

## **ACTIVITIES UPDATE**

### Meetings: OCTOBER – DECEMBER 2022

In 2022, J. Matczak reached out to D. Richter monthly to discuss potential MCPL activities and projects to be featured in the WVLS monthly newsletter, which is shared with WVLS members, trustees and public librarians statewide.

During this quarter, M Sepnafski met frequently with L. Giordano to discuss policy, procedures and public messaging regarding the recent requests for reconsideration of library materials received and the library's 2023 budget.

### November 2, 2022

J. Klingbeil reached out to A. Johnson to provide updates regarding the awards of additional ECF support for the Mobile Hotspots project covering existing and some additional devices and service plans through 2023.

### November 13, 2022

J. Matczak reached out to S. Martell to ask if the MCPL branch libraries would prefer to receive delivery service on Friday, November 25, a non-regularly scheduled delivery day. MCPL branches receive delivery service every Monday, Tuesday, and Thursday, and service was closed on Thursday, November 24 due to Thanksgiving.

### November 1, 2022

K. Zimmermann reached out to L. Giordano, A. Johnson, and K. Sabelko to set up an annual listening session where MCPL Team Leads and MCPL Branch Coordinators could share needs and concerns related to the V-Cat Consortium.

## October 27, 2022

J. Klingbeil reached out to A. Johnson to review the status of the ECF supported Mobile Hotspots project and to discuss additional support applications in-process.

## RESULTS FROM THIRD QUARTER 2022 REPORT Scheduled Meetings: JULY - SEPTEMBER 2022 September 12, 2022

J. Klingbeil initiated the technology consultation process to coordinate near and long-range technology services review and planning. Intent is to focus on two tracks: 1) the immediate project and support needs for operations through 2023 [support existing short-term planning]; 2) the long range holistic strategic visioning, operational architecture, and suitable fiscal planning to achieve long range needs and goals for 2024 and beyond.

### September 8, 2022

S. Machones reached out to L. Giordano to enquire about how best to provide an Inclusive Services Orientation for her and/or her staff.

### September 6, 2022

K. Zimmermann provided a V-Cat orientation for K. Sabelko.

### September 5, 2022

M. Sepnafski met with L. Giordano to talk about county library plans, and other administrative matters.

### August 23, 2022

J. Klingbeil published a Mobile Hotspots Request survey asking which libraries might be interested in receiving grant-supported mobile hotspots to lend to underserved patrons. MCPL was allocated 18 of 70 devices (2 per library location within WVLS). Devices were being catalogued and staged for use by member libraries during early September.

### August 16, 2022

A. Hamland met with L. Giordano to provide information regarding WVLS services in Youth, Teen, and Adult Consulting and a tour of the WVLS website as part of the orientation for new public library directors.

### August 11, 2022

K. Zimmermann met with J. Johnson to provide training and an overview of opportunities for featuring library materials through lists, on MCPL's website, online catalog, and via email or social media.

### August 10, 2022

J. Klingbeil shared the initial draft of the 2024 planning guide details for technology budget planning (during the 2024 budget planning season in 2023) with the Library Advisory Committee. J Klingbeil responded to a follow up inquiry from A. Johnson regarding predicted cost changes in an email exchange indicating that the changes were forecasts based on current operational awareness and potential service adjustments between now and 2024. Such changes would likely offset savings by replacing other 3rd-party services.

### July - August, 2022

During July and August, J. Klingbeil worked with D. Hahn and a 3rd party vendor to support network IP address schema and configuration updates coinciding with network equipment replacement/upgrades effected at MCPL Wausau headquarters and all 8 MCPL branch locations.

# RESULTS FROM SECOND QUARTER 2022 REPORT

Scheduled Meetings: APRIL - JUNE 2022

June 2022

J. Klingbeil met with D. Hahn to review MCPL's wireless access point management system and learn more about MCPL's local servers and general IT short term plans. J. Klingbeil is putting together a slate of virtual servers for D. Hahn to utilize with full administrative access for testing or production use. J. Klingbeil will be working to schedule additional short term "immediate need" meetings with D. Hahn and long term "strategic planning and technology budget planning" meetings with MCPL team members during the 3rd quarter of 2022.

A. Hamland met with T. Weinfurter to continue conversation about summer library programming, specifically outdoor programming and virtual programming offered via the Beanstack website and smart device app. The discussion generated a list of ideas to incorporate into 1,000 Books Before Kindergarten and Summer Library Programs in addition to fall or winter reading challenges encouraging visits to the physical library, interacting with the literacy center, and consulting reader's advisory lists for book choices.

### May 2022

M. Sepnafski met with L. Giordano to prepare for the annual cross-border circulation meeting with representatives from the Marshfield Public Library and South Central Library System.

J. Klingbeil sent D. Hahn information on IP address mappings reserved for MCPL within the LEAN WI partnership's Wide Area Network (WAN) to be shared with the 3rd party contractor assisting MCPL with branch and headquarters router replacement and configuration projects. As part of the hardware replacement projects, the contractor is helping MCPL update its IP addressing schema to be more compatible with the City-County IT Commission (CCITC) and WVLS WANs, both to which MCPL's network interconnects.

### April – May 2022

In April and May, K. Zimmermann had multiple telephone and email conversations with B. Krombholz, J. Kinney, and other MCPL staff to improve Aspen Discovery record display, user experience, and website indexing.

### April 2022

M. Sepnafski met with L. Giordano to discuss an orientation for staff and trustees that provides information about WVLS, and to consider additional websites, blogs, and listservs in which to share MCPL employment opportunities.

J. Matczak met with L. Giordano to discuss the staff in-service in September and additional online locations to share MCPL job posts.

Following MCPL Aspen training in March, K. Zimmermann reached out to K. Sullivan and T. Hornbeak with additional information about Aspen Materials Request functionality to meet MCPL goals of streamlining the purchase suggestion process and limiting the number of requests per patron each year. K. Zimmermann included an invitation to set a meeting to begin the setup process.

## RESULTS FROM FIRST QUARTER 2022 REPORT NOVEMBER 2021 - MARCH 2022 March 2022

K. Zimmermann met with J. Kinney, K. Sullivan, T. Hornbeak and other members of the MCPL Library Services team to ensure that the desired collections and materials would be featured in the Aspen interface and provide an overview of opportunities for featuring library materials through lists, browse categories and collection spotlights.

A. Ben Khalifa went onsite to multiple MCPL branches as part of a cooperative networking configuration documentation project detailing local network equipment and connections. D. Hahn was originally planning to travel with A. Ben Khalifa during the initial field visits but was unable to participate. A. Ben Khalifa was able to reach out to Branch Coordinators or available branch staff to coordinate travel and keep the initial schedule on track.

K. Zimmermann facilitated Aspen Materials Request / Purchase Suggestion training. K. Sullivan and T. Hornbeak attended.

### February 2022

K. Zimmermann met with M. Stachowiak to gain a better understanding of handling invoices in Sierra Acquisitions to pursue solutions with Innovative during Acquisitions training sessions in March.

- J. Klingbeil met with S. Martell to further review WiscNet and WCAN memberships and services, the respective needs of MCPL and WVLS as cohabiting organizations with interconnected networks, and options available for future operations and budget planning.
- K. Zimmermann met with A. Johnson and members of the MCPL Support Services and Library Services teams to discuss the MCPL circulation policy and Sierra settings to automate blocks on patron records.
- J. Klingbeil and A. Ben Khalifa met with A. Johnson and D. Hahn to review and discuss MCPL Branch networking (specifically regarding "Charter" branches) in the dual context of general long-term planning and more specifically regarding intermittent network connectivity related issues affecting the functionality of the Sierra Desktop Application (SDA).

D. Hahn sent the WVLS Technology Team copies of the current configuration files for routers at each of the "Charter" branches. WVLS and MCPL will be working together to review the configurations and develop an updated plan for replacing the legacy routers running at the branches with newer equipment and configurations.

K. Zimmermann met with B. Krombholz and J. Kinney eight times in this four-month period to ensure Aspen Discovery was configured to desires of MCPL staff. More information is included later in this report.

### December 2021

J. Klingbeil met with S. Martell, A. Johnson, and D. Hahn to begin the process of review and analysis of technology and networking services utilized by MCPL. This discussion focused primarily on WiscNet (internet transit) and Wausau Community Area Network (WCAN, network transport) memberships and services.

### November 2021

K. Zimmermann met with L. Giordano and MCPL Team leads to discuss MCPL desires for improvements or changes to the Sierra Integrated Library System, WVLS ILS Administration Team, and opportunities to participate in V-Cat Consortium governance and decision-making processes. Following the meeting, K. Sullivan shared a document of ILS related improvement requests. Two of the improvement requests will be completed with the implementation of the Aspen Discovery catalog:

- Filter menu for searches in the public catalog
- Improved sorting of search results with the most relevant results on top
  As a result of concerns raised by MCPL and other V-Cat libraries, the default search in
  Sierra was changed to a keyword search, which enables additional sorting of results
  and eliminating duplicate results. Additional concerns expressed will be taken into
  consideration during the ILS Evaluation and Review process.

K. Zimmermann met with L. Giordano and MCPL Branch Coordinators to discuss MCPL desires for improvement and concerns related to the Sierra Integrated Library System.

• Expectation Complete: MCPL will be invited to participate in WVLS sub-committees and work groups.

### **ACTIVITIES UPDATE**

### OCTOBER - DECEMBER 2022

A. Johnson is participating in the Northern Wisconsin ILS Consortium Exploration (NICE) Team. The purpose of NICE is to determine the value and feasibility of a merger between the Northern Waters Library Service (NWLS) and Wisconsin Valley Library Service (WVLS) Integrated Library System (ILS) implementations and respective ILS consortia. The NICE team will guide the overall exploration project, encourage library staff to participate in the exploration via surveys and focus groups, review survey results and focus group reports, and assist in developing a final recommendation report.

# RESULTS FROM THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

### August 2022

K. Zimmermann reached out to L. Giordano, A. Johnson, and K. Sabelko to collaborate on selection of staff to fill vacant positions on the V-Cat Cooperative Circulation and V-Cat Bibliographic / Interface Committees due to MCPL's recent staffing changes.

### MCPL MEMBERSHIP ON WVLS BOARD-APPOINTED COMMITTEES

### WVLS/V-Cat Steering Committee

**Charge:** A committee of six area public library directors, four WVLS board members and two WVLS staff, that advises on annual V-Cat budget appropriation and member library fees, and drafts changes to by-laws and other operational documents.

Member/s: MCPL Director L. Giordano.

## **WVLS Library Advisory Committee**

**Charge:** A 15-member multitype group, with ten representatives from public libraries, and five representatives from school/academic/special libraries, that advises the WVLS Board on system budget and service priorities.

**Member/s:** MCPL Director L. Giordano. MCPL has a permanent seat on this committee. Meetings were held on April 5 and August 10.

### WVLS V-Cat Council

**Charge:** Establishes standards and operational procedures for V-Cat libraries. It also approves the V-Cat Budget and V-Cat bylaw changes as recommended by the WVLS V-Cat Steering Committee with approval of the WVLS Board of Trustees.

**Member/s:** MCPL Circulation Services Lead/Library Specialist K. Roesler. The V-Cat Council includes one representative from each member library.

Any V-Cat representative may submit items for inclusion on meeting agendas. The V-Cat Council attempts to arrive at decisions by unanimous consent via voice vote. When unanimous consent cannot be reached, decisions will be made via a formal vote.

- For adoption of the order of agenda, adoption of the minutes of previous meetings, and adjournment, when unanimous consent cannot be reached, a simple majority of voting representatives will carry the vote.
- For all other actions, when unanimous consent cannot be reached, a two-thirds majority vote based on weighted representation AND a two-thirds majority of the representatives will carry the vote.

The V-Cat Council met on February 3, April 7, June 2, September 1, and November 10.

Others who attend V-Cat Council meetings include J. Kinney, M. Stachowiak, C. Luebbe, A. Johnson, O. Carlson, K. Sabelko.

## V-Cat Bibliographic and Interface Committee

**Charge:** A group of staff representatives from WVLS and V-Cat libraries that are most actively involved in cataloging library materials, that reviews V-Cat cataloging practices as well as procedures related to bibliographic records, and how they display in the integrated library system and public library catalogs. This committee brings recommendations to the V-Cat Council for approval.

**Member/s:** C. Luebbe and J. Bauer. , P. Schmidt. Also in attendance: J. Kinney. J. Bauer became the new MCPL representative in September 2022.

### **ACTIVITIES UPDATE**

### OCTOBER – DECEMBER 2022

During its October 2022 meeting, the Committee discussed:

- Aspen Discovery Layer topics: larger print and Blu-Ray/DVD combo format display.
- A new name for "temporary" item records.
- New data included in the author field of bibliographic records.

### **RESULTS FROM THIRD QUARTER 2022 REPORT**

### JULY - SEPTEMBER 2022

During its July 2022 meeting, the Committee discussed:

- Aspen Discovery Layer topics: grouping records and forthcoming fiction lists.
- A solution for the French subject headings that OCLC has been adding to their bib records.
- A plan for updating bibliographic records with diacritical errors.

## RESULTS FROM SECOND QUARTER 2022 REPORT

### APRIL – JUNE 2022

During its May 2022 meeting, the Committee discussed:

- Aspen Discovery cataloging information: grouping records, cover images, audience, prepublication information, material types, and discritics
- Overdrive records in Sierra: Because OverDrive records display to patrons in Aspen without them needing to be loaded into our Sierra database, it was decided that WVLS staff should remove OverDrive records from the Sierra database.
- OCLC is now adding French Language subject headings to its bib records. As these are records that are copied into the Sierra database, a process for removal of the French Language was discussed. A process to address this issue will be determined at future meetings.

# RESULTS FROM FIRST QUARTER 2022 REPORT JANUARY – MARCH 2022

Meetings were held in December 2021 and March 2022 to discuss:

- Z39.50 cataloging in system and strengthen the existing recommendation to include language about quality of records, necessary training, and WVLS' ability to turn off the privilege if a library does not choose quality records.
- The need for volume information in magazine item records for proper functionality in the patron catalog and consistency in system.

- Aspen Discovery cataloging information: grouping records, cover images, audience, prepublication information, material types, and discritics
- Reporting circulation of "other" materials for the annual report

## V-Cat Cooperative Circulation Committee

**Charge:** With representation from each county in the WVLS / V-Cat service area, and WVLS staff, this committee is charged with reviewing V-Cat circulation practices and procedures related to resource sharing and patron records. This committee brings recommendations to the V-Cat Council for approval.

Member/s: M. Stachowiak, K. Roesler and O. Carlson. O. Carlson became the new MCPL representative in September 2022.

### **ACTIVITIES UPDATE**

### OCTOBER - DECEMBER 2022

The Committee met in August and October to discuss:

- Reducing the available number of statuses for item records.
- Survey results regarding converting juvenile patrons to adult patrons and handling fines on juvenile patron accounts.
- Library card application standards and recommended application form for all V-Cat libraries.
- Processing fees and streamlining loan rules for all V-Cat libraries.
- Automatic OverDrive patron record merging
- Loan rules for high demand juvenile items
- Create list templates and saved queries.
- Print and email circulation notice templates

The committee will meet again on Friday, December 9.

# RESULTS FROM THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

The Committee met in June and July to discuss:

- Instructions for creating new patron records and definitions for patron record fields.
- Library card application standards for all V-Cat libraries.
- Policies and processes in place for converting juvenile patrons to adult patrons and handling fines on juvenile patron accounts.
- Steps needed to provide templates for the most used/basic searches and reports.
- Streamlining and standardization of how libraries use item status.
- Setting up automatic Overdrive merging of patron records when a new barcode number is assigned.

# RESULTS FROM SECOND QUARTER 2022 REPORT APRIL – MAY 2022

The May 2022 meeting featured discussions on 2022 projects, including library card application and patron record standardization, processing fees, juvenile to adult card conversions, high demand materials practices and item statuses.

# RESULTS FROM FIRST QUARTER 2022 REPORT JANUARY – MARCH 2022

During its March 2022 meeting, the Committee discussed Circulation functionality requirements for the ILS Evaluation and review.

### V-Cat ILS Evaluation and Review Committee

Charge: Created by the V-Cat Council in February 2022, this 10-member committee of colleagues from V-Cat member libraries and members of the WVLS staff is charged with reviewing available Integrated Library Systems / Library Service Platforms and their viability for the V-Cat Consortium. Ultimately the committee will be expected to present a recommendation to V-Cat to either re-negotiate the current contract with Innovative or negotiate a new service contract with another vendor.

Member/s: A. Johnson (Committee Chair) and C. Luebbe.

### **ACTIVITIES UPDATE**

### OCTOBER - DECEMBER 2022

During meetings in September and October, the committee set the format and schedule for ILS Demonstrations. Demonstrations will take place over place two consecutive days and be broken out into modules. Demonstrations will be recorded to allow as many staff as possible to review the presentations. All attendees will be invited to complete a post demonstration survey to provide feedback about the products. The committee discussed questions and format for initial survey, Survey I, and decided on the following evaluation process:

- November December 2022: Demonstrations followed by Attendee Survey 1
- December 8: Committee meets to develop Survey 2
- November 2022 January 2023: Committee reviews Survey 1 results
- January February 2023: Committee meets to discuss demonstrations and Survey 1, and complete Post Results Survey 2 to rate/rank products
- February March 2023: Committee reviews Post Results Survey 2
- March 2023: Committee meets to discuss Survey 2 results and selects vendors for site visits
- April: Committee site visits
- Committee presents final recommendation to the V-Cat Council and WVLS Board of Trustees

Koha and Carl demonstrations are complete, and recordings have been provided. Sierra demonstrations are scheduled for December 14 and 15.

# RESULTS FROM THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

During the September 8 meeting, the Committee selected the following vendors to invite for demonstrations and further consideration: The Library Corporation's Carl, Koha supported by Bywater Solutions, and Innovative's Sierra.

Demonstrations will be scheduled by the end of 2022. Library staff will be invited to attend demonstrations, or view recordings, and provide feedback. The Committee also began to define rating tools to further evaluate the products.

During meetings in June, July, and August, the committee reviewed RFI responses from five vendors to narrow the list of possible products and select vendors to invite for demonstrations.

RFI responses included information about collaboration with NWLS. Northern Waters Library Service ILS staff and the NWLS ILS Exploration Workgroup Chair have been invited to attend ILS Evaluation and Review Committee meetings.

# RESULTS FROM SECOND QUARTER 2022 REPORT APRIL – JUNE 2022

During meetings in April, May and June, the ILS Evaluation and Review Committee completed the RFI. Following the June meeting, the RFI was sent to six potential vendors. The Committee is developing a scoring matrix to evaluate products.

# RESULTS FROM FIRST QUARTER 2022 REPORT JANUARY – MARCH 2022

During its first meeting on March 10, a timeline and process for ILS Evaluation and Review was developed, and work began on drafting a Request for Information (RFI) to be sent out to potential vendors.

• Expectation Complete: A representative from WVLS will attend MCPL board meetings on a quarterly basis and give updates on expectations progress.

### **ACTIVITIES UPDATE**

### OCTOBER – DECEMBER 2022

### December 19, 2022 MCPL Board of Trustees Meeting

WVLS will share its final report on the expectations outlined in the WVLS Expectations Assessment worksheet, and provide a brief presentation on the WVLS Fiscal Report (see Appendix E).

### November 21, 2022 MCPL Board of Trustees Meeting

WVLS prepared an interim summary of the 45-page July – September 2022 third quarter WVLS Expectations & Assessments Report that WVLS shared with the MCPL on September 19 and solicited comments and questions.

# RESULTS FROM THIRD QUARTER 2022 REPORT AUGUST – SEPTEMBER 2022

### September 19, 2022 MCPL Board of Trustees Meeting

WVLS attended this meeting to report its progress on the expectations outlined in the WVLS Expectations Assessment worksheet and provided a brief presentation on the WVLS Continuing Education and Training Program.

## RESULTS FROM SECOND QUARTER 2022 REPORT RESULTS FROM MARCH – JULY 2022 July 18, 2022 MCPL Board of Trustees Meeting

WVLS attended this meeting to report its progress on the expectations outlined in the WVLS Expectations Assessment worksheet and provided a brief presentation on the WVLS Summer Library Performer Grant, Beanstack, and virtual and in-person meetings of youth services staff hosted by library services consultants from WVLS and IFLS Library System.

# RESULTS FROM FIRST QUARTER 2022 REPORT JANUARY – MARCH 2022

### March 21, 2022 MCPL Board of Trustees Meeting

WVLS attended this meeting to report its progress on the expectations outlined in the WVLS Expectations Assessment worksheet, and to provide a demonstration on the new Aspen Discovery online catalog made available to Marathon County library users in early March.

• Expectation Complete: WVLS will help MCPL create an "onboarding" in-person/virtual training for new MCPL Board Members.

# RESULTS FROM THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

In August J. Matczak, with assistance from WVLS staff, created the video "Introduction to WVLS." In this video, viewers learn:

- How public library systems started
- The purpose of public library systems
- How public library systems are governed
- The unique history between Marathon County and WVLS
- Service highlights of WVLS to its member libraries

The video is just under 7 minutes in length and can be found at <a href="https://www.wvls.org/about-wvls/">https://www.wvls.org/about-wvls/</a>.

# RESULTS FROM SECOND QUARTER 2022 REPORT APRIL – JUNE 2022

In April, M. Sepnafski and J. Matczak met with L. Giordano to review expectations for this goal. L. Giordano suggested that a helpful tool to share with new MCPL Board members and staff would be a *Digital Byte* (WVLS digital training video) on WVLS, its operation, and how it supports member libraries. An outline for the training video was developed in May.

 WVLS will work with our Adult Services Librarian to come up with a viable plan for MCPL to digitize their Wisconsin collection and assist with any relevant grants needed (Project ION).

### **ACTIVITIES UPDATE**

### OCTOBER – DECEMBER 2022

### November 2022

On November 28, A. Hamland and J. Kinney discussed copyright statements for interviewees and interviewing organizations use during oral history interviews. MCPL is also looking into an Oral History Metadata Synchronizer for adding timestamps to oral history video and transcripts while LEAN WI evaluates Content DM as an option for digitization, metadata generation, and access software.

### October 2022

On October 19, A. Hamland and J. Kinney discussed content for the MCPL oral histories digitization project. The email exchange focused on privacy protocol for persons mentioned during an oral history interview, representation of formerly incorporated towns, and transcription services to transcribe the group of interviews that do not have transcriptions.

### September 2022

Central Wisconsin Digital Project (CWDP) archives were made available on the WVLS Aspen site. J. Kinney was invited to provide feedback about how collections, including MCPL's digitized yearbooks, are displayed. Adjustments will be made once WVLS receives feedback from MCPL and the T. B. Scott library, who have added most of the content to the CWDP archive. Once adjustments are complete the archive will be made available on the MCPL Aspen site.

K. Zimmermann began working with J. Kinney to convert the current MCPL index to the Wausau Daily Herald to a format compatible with Aspen so that indexes can be sideloaded into the Aspen genealogy and obituaries interface. This will make the archive much more accessible to MCPL patrons.

# RESULTS FROM THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

### September 2022

On September 7, J. Kinney notified WVLS that she was awarded a \$1,000 grant from WiLS to support work on one of MCPL's digitization projects.

Aspen Genealogy and Local History training requested by MCPL staff is scheduled for Wednesday, September 28. Attendees will learn how to use Aspen's built-in genealogy records tool to record and share obituaries and other genealogical information. Attendees will also learn how to increase discovery of local archives by adding digital copies of local history materials into Aspen or linking out to local history archives.

### July 2022

Conversations between A. Hamland and J. Kinney focused on narrative writing for a National Endowment for the Humanities (NEH) grant and others. J. Kinney completed the WiLS Ideas to Action Grant process with award notifications expected in late August or early September. J. Kinney and A. Hamland will use feedback on WiLS application to fine tune MCPL Oral History Digitization project narrative for future grant opportunities.

# RESULTS FROM SECOND QUARTER 2022 REPORT APRIL - JUNE 2022

On June 29, A. Hamland met with J. Kinney to discuss progress made on MCPL digitization projects and grant opportunities for each project. MCPL has hired a part-time librarian who is assisting in the project. J. Kinney is working through applications for digitization volunteers in preparation for the fall. The next digitization meeting date is set for July 20.

On May 18 and June 8, A. Hamland and K. Zimmermann connected with J. Kinney to discuss the development on MCPL's digitization projects, explored solutions to access, connections to partner organizations and libraries and grant opportunities.

K. Zimmermann discussed opportunities for integrating local history materials into the Aspen Discovery Catalog with J. Kinney and B. Krombholz. Options for training sessions and mentoring relationships with other Aspen Libraries that have integrated digitized materials into their Aspen Discovery catalogs are being investigated.

### April 2022

- J. Kinney consulted with A. Hamland on April 19 regarding MCPL digitization projects, copyright issues, and grant opportunities.
- WVLS will increase communication about the IDEA team (<a href="https://nwls.wislib.org/join-the-idea-team/">https://nwls.wislib.org/join-the-idea-team/</a>) and what the team is currently working on to help reach our goal of a more inclusive library environment.

### **ACTIVITIES UPDATE**

### OCTOBER – DECEMBER 2022

NWLS and WVLS Inclusive Services Consultant S. Machones will provide an inclusive services orientation for MCPL staff on December 9.

S. Machones shared an *Inclusive Services Update* with each system's member libraries each month in the last quarter of 2022.

The October *Update* highlighted 2022 WLA Annual Conference sessions planned on inclusive topics and on the W.J. Niederkorn Library's newly launched accessibility app for its Port Washington area patrons. Several links to continuing education were shared as well as links to stories about misconceptions regarding deafness, libraries helping water crises, and successful multilingual storytimes.

The November *Update* featured resources and dialogue about Native American Heritage Month, the Wisconsin Historical Society's traveling kits and the new WVLS *Digital Byte* on the Justice Gap. Continuing education opportunities including several in-depth classes were also shared.

The December *Update* reminded readers to consider how to make their services and spaces inclusive and accessible during this holiday season for those who might not celebrate holidays or birthdays. It also shared Summer Library Program inclusion resources; considerations for the ways we talk about and teach Native American heritage and Native American history, present and future; reminders on upcoming inclusive services webinars and classes from UW-Madison's iSchool; and a listing of diverse holidays in December.

Links to "Inclusive Services Updates" are shared in WVLS Monday Mentions the first week of the month.

# RESULTS FROM THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

Links to the August and September "Inclusive Services Updates" were shared in *WVLS Monday Mentions* during the first week of those months. *Monday Mentions* is a weekly email from WVLS that alerts member colleagues to regional- and state-level news and service announcements for the week.

On September 8, S. Machones reached out to L. Giordano to enquire about how best to provide an Inclusive Services Orientation for her and/or her staff.

# RESULTS FROM SECOND QUARTER 2022 REPORT APRIL – JUNE 2022

Public library directors in Northern Waters Library Service and Wisconsin Valley Library Service are emailed a monthly *Inclusive Services Update* from Inclusive Services Consultant for WVLS and Northern Waters Library Service, Sherry Machones. The update shares activities of the IDEA Team, and highlights continuing education opportunities, topical news stories, lists of holidays and resources related to inclusion, diversity, equity, and accessibility.

Beginning in June, WVLS Monday Mentions, a weekly email that alerts WVLS members to news and service announcements for the week, will promote this publication as well.

## Improved integrated library system (ILS) functionality

Expectation Complete: Improved record subject headings.

### **ACTIVITIES UPDATE**

### OCTOBER - DECEMBER 2022

Monthly queries have occurred in the Sierra database during September, October, and November to search for records without subject headings. Only a handful of such records were discovered each month. Catalogers that brought in those records have been alerted, additional training and support was offered, and records have been updated with correct subject headings.

# RESULTS FROM THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

During the July 18, 2022 MCPL Board of Trustees meeting, WVLS was asked what steps were being taken to monitor and address bibliographic records identified without subject headings. The response to this question is shared in this report as Appendix C.

# RESULTS FROM SECOND QUARTER 2022 REPORT APRIL – JUNE 2022

In 2020, there were 14,302 bibliographic records identified without subject headings in the V-Cat database.

Number of records without subject headings in 2020	14,302
Number of records cleaned up by libraries	8,964
Number of records sent for outsourcing	5,338
Number of records received from outsourcing with a	4,539
"perfect" match and have been upload to V-Cat	
Number of records with an "acceptable" match that	561
were reviewed before uploading to V-Cat	
Number of records with no matches	238
Number of records that need local headings added	70

R. Metzler met frequently with WVLS member library catalogers to provide guidance on how to improve these records. Once library staff completed their individual library lists, WVLS sent the remaining records to Backstage Library Works, a vendor that assists WVLS with updating bibliographic records in the V-Cat catalog. Bibliographic records received from Backstage with perfect matches were uploaded into the V-Cat database. A file of acceptable matches was also sent from Backstage. R. Metzler reviewed this file, edited when necessary, and then uploaded it into the V-Cat database. The remaining 308 records were reviewed by R. Metzler and M. Pregler, a WVLS cataloging partner from Antigo Public Library. This project was completed in early June 2022.

## • Expectation Complete: More user-friendly interface for the public.

### **Aspen Discovery Product**

### **ACTIVITIES UPDATE**

### OCTOBER - DECEMBER 2022

### November 2022

Aspen Discovery maintenance and improvements are ongoing. On November 2 the V-Cat Classic catalog URL was changed to point to the WVLS Aspen IP address.

### October 2022

On October 27, K. Zimmermann met with K. Sullivan to work on configuring the Aspen purchase suggestion interface for MCPL. K. Sullivan is planning to transition to the new workflow in January 2023. On October 20, K. Zimmermann met with J. Johnson and A. Hetzel to review features of Sierra and Aspen beneficial for service to Homebound patrons. As a result of this meeting the Sierra Homebound reports feature was enabled for MCPL.

### September 2022

Archives from the Central Wisconsin Digitization project are now linked in the WVLS Aspen site and will be added to the MCPL Aspen site once adjustments are made based on MCPL and T. B. Scott library preferences.

# RESULTS FROM THE THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

## August 2022

An Aspen Record Grouping work group is making record changes to combine multiple formats of titles into the same Aspen record. J. Kinney and T. Hornbeak and staff from Antigo, Loyal, Minocqua, and Rhinelander have volunteered to assist. An Aspen Forthcoming Fiction work group is curating monthly lists of upcoming titles. J. Johnson and staff from Antigo and Rhinelander have volunteered to assist.

### July 2022

EBSCOhost integration was completed to provide access to articles and databases within Aspen. An instructional video is available for library staff.

# RESULTS FROM SECOND QUARTER 2022 REPORT APRIL - JUNE 2022

Library staff are now able to submit cover images to WVLS to be uploaded in the case that an image is missing or incorrect. Instructions have been developed with copyright law and fair use guidelines in mind and were shared at the June V-Cat Council meeting.

Zimmermann had multiple telephone and email conversations with B. Krombholz, J. Kinney and other MCPL staff to improve Aspen Discovery record display, user experience, and website indexing.

On April 14, K. Zimmermann shared a modification for the public catalog computers in the MCPL Wausau children's department to automatically default to the children's browse categories.

## RESULTS FROM FIRST QUARTER 2022 NOVEMBER 2021 – MARCH 2022

K. Zimmermann led efforts to implement a new Aspen Discovery library catalog interface for each V-Cat Consortium member library. MCPL's Aspen Discovery catalog was made available to its users the week of March 14, 2022. MCPL now has its own custom-tailored catalog site to highlight new materials and special collections will still allowing library users to access the wide variety of materials available throughout the V-Cat Consortium.

K. Zimmermann worked with B. Krombholz to configure new discovery layer to work with MCPL's website to create a seamless transition with maximum functionality. During that same period, the WVLS Aspen Implementation Team worked with the MCPL Library Services Team to ensure the new Aspen Discovery library catalog would be configured to MCPL's expectations to best serve Marathon County library users.

## • Biennial review of new ILS products.

## **ACTIVITIES UPDATE**

### OCTOBER - DECEMBER 2022

Product demonstrations scheduled for November and December 2022 include:

- Innovative's Sierra Wednesday, December 14 Thursday, December 15
- TLC's Carl Tuesday, November 29 Wednesday, November 30
- Koha supported by Bywater Solutions Wednesday, November 16 Thursday, November 17

Demonstrations will be broken out into modules and will be recorded to allow as many staff as possible to attend. All attendees will be invited to complete a post demonstration survey to provide feedback about the products.

The committee discussed the survey questions and format. The V-Cat ILS Evaluation and Review Committee plans on the following process for evaluating and recommending products:

- November December 2022: Demonstrations followed by Attendee Survey 1
- December 8: Committee meets to develop Survey 2
- November 2022 January 2023: Committee reviews Survey 1 results
- January February 2023: Committee meets to discuss demonstrations and Survey 1, and complete Post Results Survey 2 to rate/rank products

- February March 2023: Committee reviews Post Results Survey 2
- March 2023: Committee meets to discuss Survey 2 results and selects vendors for site visits
- April: Committee site visits
- Committee presents final recommendation to the V-Cat Council and WVLS Board of Trustees

# RESULTS FROM THIRD QUARTER 2022 REPORT JULY - SEPTEMBER 2022

During the September 8 meeting, the V-Cat ILS Evaluation and Review Committee selected the following vendors to invite for demonstrations and further consideration: The Library Corporation's Carl, Koha supported by Bywater Solutions, and Innovative's Sierra.

Demonstrations will be scheduled by the end of 2022. Library staff will be invited to attend demonstrations, or view recordings, and provide feedback. The Committee also began to define rating tools to further evaluate the products.

During meetings in June, July, and August, the committee reviewed RFI responses from five vendors to narrow the list of possible products and select vendors to invite for demonstrations.

RFI responses included information about collaboration with NWLS. Northern Waters Library Service ILS staff and the NWLS ILS Exploration Workgroup Chair have been invited to attend ILS Evaluation and Review Committee meetings.

The Committee's tentative timeline is to provide a recommendation to the V- Cat Council in the third quarter of 2023 with a final decision in the fourth quarter of 2023 and a potential migration to a new product in the second quarter of 2024.

# RESULTS FROM SECOND QUARTER 2022 REPORT APRIL - JUNE 2022

The ILS Evaluation and Review Committee met in April, May, and June to compete a Request for Information (RFI) document to send to ILS vendors. On June 3, 2022 the RFI document was submitted to 6 vendors, including Innovative Interfaces, Inc. for its Sierra product, the vendor currently used by the V-Cat Consortium. The Committee is developing a scoring matrix to evaluate products.

# RESULTS FROM FIRST QUARTER 2022 REPORT JANUARY - MARCH 2022

The V-Cat Council created an ILS Evaluation and Review Committee charged with reviewing available Integrated Library Systems / Library Service Platforms and their viability for the V-Cat Consortium. The committee will ultimately be expected to present a recommendation to the V-Cat Council, either to re-negotiate the current contract with Innovative or to negotiate a new service contract with another vendor.

As part of its charge, the Committee began drafting an RFP to send to select Integrated Library System vendors.

• Expectation Complete: Work with ILS product developers to fix the issue of missing cover images in the catalog.

# RESULTS FROM SECOND QUARTER 2022 REPORT APRIL – JUNE 2022

The new Aspen Discovery Catalog pulls in cover images from multiple sources and greatly improves cover image availability for non-book formats. However, cover images are not available for all items. As part of its investigation on the legalities of uploading cover images from other areas in April and May, WVLS met with Dr. Tomas Lipinski, professor, librarian, lawyer, and author of several works on the topic of libraries and copyright. He advised WVLS that uploading our own cover images into Aspen for display in the catalog would be within Fair Use. With assistance from MCPL staff, WVLS was able to upload generic cover images of MCPL artwork into the library's new Aspen library catalog.

A process to submit images was shared with the V-Cat Council on June 2.

• Expectation Complete: Create weighted voting system to accurately represent our service population.

#### **ACTIVITIES UPDATE**

#### OCTOBER – DECEMBER 2022

At its meeting in November, the V-Cat Council received the weighted vote calculations for 2023.

# RESULTS FROM FIRST QUARTER 2022 REPORT JANUARY – MARCH 2022

In 2021, the WVLS Board of Trustees passed V-Cat By-laws changes, reviewed in 2020 by the V-Cat Steering Committee, to institute a dual voting model including both representative voting and weighted voting. The weighted vote is calculated based on collection size, circulation transactions, and net lending to other libraries. In 2022, MCPL's weighted vote is 34 out of 110 votes, and representative vote is 1 out of 25 votes.

### Additional support for improved integrated library system (ILS) functionality

#### **Examples of Support Provided**

#### **ACTIVITIES UPDATE**

OCTOBER – DECEMBER 2022

#### November 2022

K. Zimmermann provided historical ILS data for invoices and values to S. Martell for Marathon County's Internal Control questionnaire. K. Zimmermann worked with J. Bauer and C. Luebbe to set up individual logins for cataloging and acquisitions activities.

#### October 2022

The <u>Joint ILS Consortium Exploration Project</u> collaboration between the Northern Waters Library System and WVLS began. WiLS was selected as a consultant to assist with the process, an exploration team has been formed and met for the first time on October 25. The project has been named <u>Northern Wisconsin ILS Consortium Evaluation (NICE)</u>. MCPL will be intimately involved in the process as A. Johnson is a member of the NICE Team.

In October K. Zimmermann submitted a Sierra ILS development request to Innovative to improve the functionality of patron blocks based on item types. The improvement was requested because of a functionality request from MCPL staff. The request has progressed through multiple review phases and is now considered a future possibility for software development.

# RESULTS FROM THIRD QUARTER 2022 REPORT JULY - SEPTEMBER 2022

LSTA Grant applications have been pre-approved to fund two projects.

A <u>Cooperative Cataloging Exploration Project</u> submitted by the Northern Waters Library System, will use grant funds to develop a report on cataloging practices and opportunities for statewide standardization of records. Seven library systems are participating in the grant.

Preliminary outcomes for the Cooperative Cataloging Exploration Project include the following:

- Compile what cataloging practices we already have in common.
- Develop best practices in our systems for system cooperative cataloging, and any best practices for centralized cataloging.
- Develop best cataloging practices and standards, perhaps with a very basic/base level that includes what we are already all doing, secondary levels, and aspirational goals.
- Compile suggestions from discovery layer vendors on what they might need from record data.

A <u>Joint ILS Consortium Exploration Project</u> collaboration between the Northern Waters Library System and WVLS will use grant funds to determine value and feasibility of merging two integrated library systems and respective ILS consortia. The overarching goals of a joint ILS consortium are to provide increased ILS administrative support to member libraries and improved service to library users.

Preliminary outcomes for the Joint ILS Consortium Exploration Project include:

- Identify concerns, barriers, and benefits of a merged ILS and consortia.
- Identify conditions that make a merged system desirable
- Design policies and governance structure
- Determine joint consortium overall budget and calculation method for membership shares
- Create potential timeline for migration including an implementation plan, logistics, and steps needed for a unified ILS

In August K. Zimmermann worked with H. Wilde and A. Johnson to begin rolling out individual username and password credentials for Sierra access to increase security.

On July 25, K. Zimmermann offered to meet with A. Johnson to discuss setting up MCPL circulation notices to be automatically sent out to library patrons instead of being sent manually by MCPL staff.

On July 22, K. Zimmermann invited A. Johnson to select an MCPL staff member to attend Sierra Technical Services Training hosted by Innovative along with a WVLS staff person in October. This will help MCPL with training new staff on the MCPL Technical Services Team.

In June and July K. Zimmermann and J. Klingbeil worked with MCPL to offer multiple workaround options when Baker and Taylor's usual file transfer protocol (FTP) service failed multiple times. FTP is an essential acquisitions process that is necessary for MCPL to order new materials from Baker and Taylor, as well as receive and process related invoices.

### RESULTS FROM SECOND QUARTER 2022 REPORT APRIL - JUNE 2022 June 2022

On June 17, a change in Baker & Taylor's servers behind their ordering service disrupted ordering functionality for many customers. J. Klingbeil and K. Zimmermann worked with MCPL staff and vendor support from Baker & Taylor and Innovative to identify the root cause of Baker & Taylor service level issues preventing successful ordering from the Sierra Acquisitions module. It was determined that Baker & Taylor's new server was misconfigured (affecting customers globally). Innovative was able to adjust a configuration setting on our "customer" side as a temporary solution, which worked for MCPL's case since Baker & Taylor is the only service provider MCPL currently connects to via this mechanism. Soon after, Baker & Taylor resolved the root issue on their side.

On June 8, K. Zimmermann met with S. Martell to discuss ILS fine payment reporting.

#### May 2022

D. Hahn consulted with K. Zimmermann regarding Sierra and printing at MCPL branches. With information Zimmermann shared in March and in May, D. Hahn was able to successfully resolve printing issues. K. Zimmermann followed up with M. Stachowiak regarding Sierra invoicing and acquisitions and met with H. Wilde to review ILS reports and statistics regularly gathered by MCPL and WVLS.

#### April – May 2022

K. Zimmermann had multiple telephone and email conversations with B. Krombholz, J. Kinney and other MCPL staff to improve Aspen Discovery record display, user experience, and website indexing.

K. Zimmermann had several meetings and conversations with A. Johnson, MCPL IT Technician D. Hahn and MCPL Mosinee Branch Coordinator S. Moscatello to roll out Sierra Web Application access as an alternative to Sierra Offline Circulation. MCPL branches experiencing high latency with network connectivity are occasionally unable to access Sierra Desktop Application. The addition of Sierra Web Application for these branch locations allows branch staff to offer more services to patrons than Sierra Offline Circulation, including the ability to create new patron records, edit patron records, take fine payments and check in items.

# RESULTS FROM FIRST QUARTER 2022 REPORT DECEMBER 2021 - MARCH 2022

Following a conversation with D. Hahn addressing shared concerns with MCPL's current suite of self-check, sorting machine, and RFID products, WVLS offered to support MCPL in determining ILS compatibility with alternative self-check, sorting machine, and RFID vendors.

In January, WVLS shared information with D. Hahn to support MCPL branch libraries with printing paging lists from Sierra.

In December 2021 and January 2022, WVLS worked with MCPL Library Business Specialist H. Wilde and K. Roesler to ensure that WVLS and MCPL practices for gathering patron record statistics gathering is accurate and consistent.

WVLS worked with K. Roesler, L. Wood and K. Sullivan to add the 'Merge Patrons' function to MCPL's Sierra logins, and to develop a training document outlining the use of the function.

WVLS helped K. Roesler, L. Wood and D. Hahn to install Sierra Offline Circulation on MCPL workstations and to train staff to use the product during network interruptions. This feature enables libraries to efficiently check out materials to patrons when they are unable to access the usual Sierra Desktop Application. Branch libraries received assistance in testing the Sierra Offline Circulation product and using it during one outage in January and another in February.

MCPL received WVLS troubleshooting and support following an unusually high number of dropped email notifications to patrons.

# Collaborative collection development to encourage a timely, broad, and extensive collection

• Expectation Complete: Continue annual grant to provide MCPL with additional funding for physical holdings to broaden the scope of the fiction and nonfiction collections.

### RESULTS FROM FIRST QUARTER 2022 REPORT JANUARY – MARCH 2022

The WVLS Board of Trustees approved a \$10,000 collection development grant to MCPL to enhance its specialized collections. The grant was given to MCPL in March 2022. MCPL has been the recipient of this grant from WVLS since 2015.

 Increase communication between member libraries to collaborate on collection development in order to work towards a less repetitive catalog and work together to provide complementary collections.

#### **ACTIVITIES UPDATE**

OCTOBER – DECEMBER 2022

December 2022

WVLS prepared a collection inventory / review list of the oldest and least used titles at each V-Cat library for use as a weeding advisory tool.

#### September 2022

WVLS hosted a V-Cat Collection Development Meet Up on Thursday, September 29. The group reviewed the results of the V-Cat Collection Development Practices Survey, and shared resources for selecting new materials and weeding materials. Notes and slides were shared with all V-Cat staff participating in collection development.

The group identified a number of possible projects for collection development collaborations and identified the following as high priority:

- Participants were encouraged to connect with other library staff working on collection development via an email group established by WVLS.
- Developing a list of staff at V-Cat libraries that are willing to serve as subject experts to recommend titles or answer questions. WVLS created a shared document for this purpose.
- A collection inventory / review list of the oldest and least used titles at each V-Cat libraries for use as a weeding advisory tool.
- Sierra Decision Center reports training

The group plans to meet again in late February or early March 2023.

### RESULTS FROM THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

A WVLS Collection Development meeting, slated for Thursday, September 29, WVLS will present the results of the V-Cat Collection Development Survey. Attendees will talk about opportunities for collaboration and how WVLS can support member libraries' collection development processes.

### RESULTS FROM SECOND QUARTER 2022 REPORT APRIL – JUNE 2022

In May, WVLS created a collection development email listserv to increase communication among member library staff involved in collection development. In addition, K. Zimmermann conducted a survey of library staff involved in collection development to determine needs for collection development support and opportunities for collaboration.

### Help libraries collaborate to create services and collections that respond to needs of underserved populations.

### RESULTS FROM THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

An email was sent in September sharing the WPLC Collection Development Committee's Diverse Collection Toolkit to the WPLC WVLS Advantage selectors. This toolkit provides useful tips and information for selecting titles that are representative of all readers and users in Wisconsin.

Through frequent communications with colleagues, WVLS provides resources for libraries to consult as they work to build, maintain, diversify, and evaluate their library collections. Resources developed and shared includes Starred Reviews Monthly Digest, material concerns and challenge articles and resources, topic areas in the V-Cat online catalog, as well as professional journals, reviews, blogs, and websites. WVLS also offers online and in-person opportunities for librarians to discuss specific items and collections as a whole, and to share their collection development expertise and offer support.

### RESULTS FROM FIRST QUARTER 2022 REPORT JANUARY – MARCH 2022

A. Hamland and T. Weinfurter discussed the creation of curated book and materials lists for Hmong, Afghani, and Spanish speakers as well as a parent resource feature for the MCPL website and for library users in need. Project is ongoing.

 Assist in the weeding of outdated materials at member libraries to maintain a healthy collection across the system and to prevent outdated and superseded materials from overloading the catalog and confusing patrons.

#### **ACTIVITIES UPDATE**

#### OCTOBER – DECEMBER 2022

On October 19, J. Matczak sent an email to the WVLS Director's listserv announcing a webinar called "It's a Nice Day for a Light Weeding," presented by the Southwest Wisconsin Library System. The webinar covered creating, implementing, and maintaining a weeding plan that works for all libraires.

### RESULTS FROM THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

In September, libraries with magazines older than 5 years were contacted and encouraged to inventory those holdings. Library staff have been encouraged to weed those titles if no longer on the shelf or no longer relevant.

In July, the WVLS *Monday Mentions* announced a webinar opportunity on the topic of weeding outdated materials. Hosted by OCLC, a global library organization that provides shared technology services, original research, and community programs for its membership and the library community at large, the webinar "Weed 'Em and Reap: Getting Your Collection from Awful to Awesome" was held on July 14.

# RESULTS FROM SECOND QUARTER 2022 REPORT APRIL – JUNE 2022

In May, WVLS created a collection development email listserv to increase communication among member library staff involved in collection development. In addition, K. Zimmermann conducted a survey of library staff involved in collection development to gather information on weeding practices and gauge needs for weeding support.

### RESULTS FROM FIRST QUARTER 2022 REPORT JANUARY – MARCH 2022

WVLS offers training to libraries to create their own lists of materials to consider for weeding. Lists are also provided to libraries upon request. To date, one list has been requested in 2022.

Additionally, WVLS assists libraries with completing an inventory of their collections. To date, one library has requested assistance.

During the bibliographic records without subject headings project (update provided above), many libraries used their list of bibliographic records to do an inventory and to weed collections. This project assisted library staff in finding missing items that were still in the V-Cat database as well as outdated or damaged items.

# • Work with MCPL to find a solution for preserving our community's paper of record, the Wausau Daily Herald.

#### **ACTIVITIES UPDATE**

Digitization projects are unique to each community, depending on the nature of each project, and format of items to be digitized. WVLS consultants assist member libraries in developing a plan for each digitization project, as well as identifying grant opportunities suited for project needs, grantor eligibility factors, and grant timelines.

#### OCTOBER - DECEMBER 2022

On October 24, A Hamland emailed J. Kinney regarding the ALA Carnegie – Whitney Grants (deadline November 4, 2022, awarded annually) and the NEH National Digital Newspaper Program (deadline January 12, 2023).

# RESULTS FROM THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

On September 7, J. Kinney notified WVLS that she was awarded a \$1,000 grant from WiLS to support work on one of MCPL's digitization projects.

A. Hamland and J. Kinney continued conversations regarding narrative writing for the National Endowment for the Humanities (NEH) National Digital Newspaper Program (NDNP) and other grant opportunities. J. Kinney completed the WiLS Ideas to Action Grant process with award notifications expected in late August or early September.

J. Kinney and A. Hamland will use feedback on WiLS application to fine tune the MCPL Wausau Daily Herald Digitization Project narrative for the NDNP grant deadline of January 12, 2023.

# RESULTS FROM SECOND QUARTER 2022 REPORT APRIL - JUNE 2022

J. Kinney consulted with A. Hamland and K. Zimmermann on April 19, May 18, and June 8 to discuss the development on MCPL's digitization projects, explored solutions to access, connections partner organizations and libraries, and finally grant opportunities. The Wausau area yearbooks project likely will require fewer decisions regarding digitization, metadata, copyright, and platform than the digitization of oral histories, Wausau Daily Herald, and genealogical materials.

#### Increased continuing education & professional development geared for larger libraries

 Expectation Complete: WVLS should survey MCPL staff on continuing education needs and desires.

#### **ACTIVITIES UPDATE**

#### SEPTEMBER – DECEMBER 2022

The October 10 and October 17 issues of *Monday Mentions* communicated the opportunity for MCPL staff to participate in a statewide professional development survey that will help shape continuing education offerings in the region and state in 2023-24. Results of the survey will be made available in January 2023.

### RESULTS FROM SECOND QUARTER 2022 REPORT

#### APRIL – JUNE 2022

During the March 21, 2022 MCPL Board of Trustees meeting, WVLS was asked to share the results of the continuing education and training survey sent to member libraries in January 2022. The survey results are shared at the end of this report as Exhibit A.

Survey results were used to develop topics for a Spring 2022 Webinar series and will be used to drive upcoming workshop and training opportunities. Continuing education webinars are offered by WVLS in collaboration with the IFLS Library System, Northern Waters Library Service, and Southwest Wisconsin Library System.

# RESULTS FROM FIRST QUARTER 2022 REPORT JANUARY – MARCH 2022

To identify area libraries' continuing education and training needs, public library directors were asked to complete a survey sent to them on January 31, 2022. On February 1, L. Giordano and H. Wilde were asked to forward the survey to MCPL staff for their feedback.

 WVLS will host an annual in-service day for MCPL staff covering continuing education programming that is relevant to MCPL staff members with specialized knowledge and roles.

#### **ACTIVITIES UPDATE**

#### OCTOBER – DECEMBER 2022

On Friday, September 16, over 40 Marathon County Public Library employees participated in an all-staff in-service day, coordinated by J. Matczak. MCPL locations were closed to the public so that employees could attend the event, which consisted of a morning presentation on safety and security, followed by role playing. Meditation in the afternoon was led by WVLS Board of Trustee Mandy Wright. The events of the day were well received.

# RESULTS FROM THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

On July 11, 2022, J. Matczak presented an in-service day schedule to L. Giordano, which included an agenda, speaker description, and registration link. The in-service day is scheduled for Friday, September 16. J. Matczak will arrange speaker needs with S. Albrecht and M. Wright, manage refreshments, order lunch, and coordinate the room set up. MCPL staff started registering for the in-service day on August 25, 2022.

#### **AGENDA**

8 - 8:30 am 8:30 am 8:35 am – 12:00 pm	Refreshments and Conversation Introduction and Housekeeping The Challenging Patron Workshop: Library Security, Safety, and Service at the Moments of Truth with Dr. Steve Albrecht (There will be a 15-minute morning break.) Dr. Steve Albrecht (from Springfield, MO) has trained thousands of library employees on the do's and don'ts of handling challenging, entitled, odd, or even threatening patrons who may want to disrupt the library. His popular program offers practical and realistic tools which will make your facility a better, safer place to work.
12 - 12:45 pm	Lunch
12:45 - 2:45 pm	Security Scenarios with Dr. Steve
	Based on the morning workshop, take a deeper dive into security scenarios specific to MCPL and its branch locations.
2:45 - 3:00 pm	Break
3 - 3:30 pm	Team Building Exercises with Jamie Matczak
	WVLS Education Consultant Jamie Matczak will lead small groups into fun and collaborative team-building exercises.
3:30 - 4:15 pm	Meditation and Relaxation with Mandy Wright
	End the day relaxed and refreshed! Certified mediation and yoga instructor Mandy Wright will guide the group on breathwork, gentle movement, and mindful connection.
4:15 - 4:30 pm	Wrap Up

# RESULTS FROM SECOND QUARTER 2022 REPORT APRIL – JUNE 2022

On May 11, 2022, J. Matczak and L. Giordano spoke on the phone about a potential keynote speaker located in California. On May 19, 2022, J. Matczak presented a tentative schedule for the annual in-service day. L. Giordano approved the schedule. J. Matczak reached out to Wausau Mayor and former MCPL/WVSL board member K. Rosenberg on local leaders who could serve as presenters in the afternoon segment of the in-service.

### RESULTS FROM FIRST QUARTER 2022 REPORT

#### JANUARY - MARCH 2022

An MCPL staff in-service is scheduled for Friday, September 16, 2022. J. Matczak and L. Giordano planned to meet over the next few months to decide topics and speakers.

 WVLS will create a system orientation for new MCPL employees to improve awareness of WVLS services, staff and assistance that can be given to each staff member based on their role.

#### **ACTIVITIES UPDATE**

#### OCTOBER – DECEMBER 2022

#### December 2022

An in-person orientation is scheduled for new MCPL employees on Tuesday, December 13.

NWLS and WVLS Inclusive Services Consultant S. Machones will provide an inclusive services orientation for MCPL staff on Friday, December 9.

#### November 2022

A. Hetzel, who will be taking on MCPL's interlibrary loan work, attended training with Innovative to learn the Sierra Interlibrary Module on November 28. R. Metzler assisted A. Hetzel in getting in contact with DPI WISCAT representative Christine Barth to receive training on WISCAT. This training occurred on November 30.

# RESULTS FROM THIRD QUARTER 2022 REPORT JULY - SEPTEMBER 2022

On September 8, S. Machones reached out to L. Giordano to enquire about how best to provide an Inclusive Services Orientation for her and/or her staff.

On September 6, K. Zimmermann provided V-Cat orientation for K. Sabelko.

On August 16, A. Hamland met with L. Giordano to provide information regarding WVLS services in Youth, Teen, and Adult Consulting and a tour of the WVLS website as part of the orientation for new public library directors.

In early fall, WVLS produced a 7-minute "Introduction to WVLS" video in which viewers learn:

- How public library systems started
- The purpose of public library systems
- How public library systems are governed
- The unique history between Marathon County Public Library and WVLS
- Some of the ways WVLS supports its member libraries

The link to the "Introduction to WVLS" video was shared with the WVLS community in early September, and may also be found on the WVLS website at <a href="https://www.wvls.org/about-wvls/">https://www.wvls.org/about-wvls/</a> and viewed here.

### RESULTS FROM SECOND QUARTER 2022 REPORT APRIL - JUNE 2022

On April 5, K. Zimmermann provided L. Giordano a brief V-Cat Orientation refresher. During the discussion, Giordano shared her experiences with V-Cat, and the needs of MCPL staff. K. Zimmermann welcomed feedback and further communication from MCPL team members as needs and concerns arise. Three items for follow up were noted: 1. cross county payments (follow up by M. Sepnafski); 2. possible duplication of effort in reports run by MCPL staff and WVLS staff (follow up by K. Zimmermann); and 3. WVLS and MCPL Overdrive Advantage Collections (follow up by R. Metzler).

In April, M. Sepnafski and J. Matczak met with L. Giordano to review expectations for this goal. L. Giordano suggested that a helpful tool to share with new MCPL Board members and staff would be a Digital Byte (WVLS digital training video) on WVLS, its operation, and how it supports member libraries. An outline for the training video was developed in May.

### RESULTS FROM FIRST QUARTER 2022 REPORT DECEMBER 2021 - MARCH 2022

In January 2022, WVLS Director M. Sepnafski and WVLS Administrative Assistant S. Hafemeister met with L. Giordano, to provide an introductory orientation about Wisconsin's library landscape and the system's operation and services.

In December 2021, J. Matczak met with L. Giordano to review the WVLS orientation process. J. Matczak shared information about public library certification processes and requisite documentation, including a WVLS *Digital Byte* training video that reviewed forms for public library certification.

Also in December 2021, K. Zimmermann provided a V-Cat orientation for A. Johnson.

# • WVLS will create *Digital Byte* training videos specific to MCPL professional development requests.

#### **ACTIVITIES UPDATE**

#### OCTOBER – DECEMBER 2022

In October, WVLS produced, <u>Access to Justice</u>, a training video developed through a collaboration with Elizabeth Manriquez from the UW-Wisconsin Law School Library. The third in a five-part series, this webinar discusses the Justice Gap, who it effects, and how libraries can assist.

In September, WVLS produced "<u>Discovering Legal Resources</u>," a training video developed through a collaboration with the Wisconsin State Law Library (WSLL). The second in a five-part series, this training features WSLL's Web Services Librarian Carol Hassler addressing quick tips on legal research.

# RESULTS FROM THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

In August, WVLS produced "Navigating the Legal Reference Interview," a training video developed through a collaboration with the Wisconsin State Law Library (WSLL). The first in a five-part series, training features WSLL's Web Services Librarian Carol Hassler addressing how to handle legal reference questions.

In July, J. Matczak published a Digital Byte training called "<u>Tools for People with Disabilities</u>," in which she reviews five mobile tools that MCPL staff can recommend to library patrons.

Additional training videos developed in July include "<u>Finding Books By Grade Level</u>," which offers tips from Katie Zimmermann on finding books at a particular reading level, and more specifically, how to search Aspen for books using Accelerated Reader book level and Accelerated Reader interest level filters; and "<u>Breaking the Binary</u>," in which Sarah Wargin from Northern Waters Library Service discusses pronouns, gender identity, gender expression, and more.

# RESULTS FROM SECOND QUARTER 2022 REPORT APRIL – JUNE 2022

On April 29, 2022, J. Matczak connected with L. Giordano on *Digital Byte* training videos specific to MCPL professional development requests. L. Giordano contacted key MCPL staff members on feedback. Feedback was shared with J. Matczak via email on May 10, 2022. Topics for *Digital Byte* trainings include audio/video editing software tips and tricks, digitizing materials, storing local materials/archives, emerging technology/apps, free and easy software for publishing, and accessibility apps.

#### **Technology & website support**

• Expectation Complete: WVLS should work with MCPL's Library Services IT Technician to configure new discovery layer to work with MCPL's website to create a seamless transition with maximum functionality.

### RESULTS FROM FIRST QUARTER 2022 REPORT JANUARY – MARCH 2022

K. Zimmermann met with B. Krombholz, J. Kinney and A. Johnson as well as representatives from the MCPL Library Services Team to ensure the new Aspen Discovery library catalog would be configured to MCPL's expectations to best serve Marathon County library users. As part of this effort, K. Zimmermann met with B. Krombholz and J. Kinney eight times between November 2021 and March 2022 (11/23, 12/1, 1/19, 2/2, 2/9, 2/15, 3/2,3/9). Note that most WVLS libraries received one or two Aspen discovery consultations. Additional permissions were granted, and settings enabled as desired for MCPL customization.

On March 7, K. Zimmermann met with J. Kinney, K. Sullivan, T. Hornbeak, and other members of the MCPL Library Services Team to ensure that the desired collections and materials would be featured in the Aspen interface and provide an overview of opportunities for featuring library materials through lists, browse categories and collection spotlights.

Multiple training sessions were provided for staff, and recordings offered, to familiarize staff on how to use and configure the Aspen Discovery catalog, and ways in which library patrons will experience the catalog while searching, placing and managing holds, using patron account features, and paying fines. A month-long soft launch for MCPL staff began on February 14 so that staff could become comfortable with the interface before rolling it out to patrons.

WVLS Aspen Discovery staff created customizable promotional material and tutorial videos for library staff and patrons. A. Hamland created placards to promote online resources and special collections that display when library users search related keywords. For example, when a person searches "ancestry" or "family tree," an image and link for genealogy resources appears offering access to Ancestry Library Edition, Heritage Quest, historic and local newspapers, etc. Likewise, if someone searches "engine," links to online resources for auto-repair display.

#### **Fiscal**

• Expectation Complete: Annual cost-benefit analysis presented to MCPL's Board describing the services provided and the associated costs.

#### **ACTIVITIES UPDATE**

OCTOBER – DECEMBER 2022

The **2022 WVLS Costs and Benefits Fiscal Report** is shared as **Appendix E** at the end of this report. WVLS will provide highlights of the report as part of its presentation to the MCPL Board on December 19.

Assist MCPL in finding and applying for grant opportunities as applicable.

#### **ACTIVITIES UPDATE**

#### OCTOBER - DECEMBER 2022

In the November 14 issue of *Monday Mentions*, WVLS announced the opportunity for MCPL staff to apply for scholarship grants to attend the WEMTA (Wisconsin Educational Media and Technology Association) Conference in Rothschild in February 2023. This edition of *Monday Mentions* also shared the following grant opportunities:

- Wisconsin Humanities Grants (awards between \$2,000-10,000)
- Libraries Transforming Communities Grants (awards between \$10,000-20,000)
- Penguin Random House Grants (awards up to \$1,000)

In September, WVLS awarded H. Bain and S. Moscatello scholarships to attend the Wisconsin Library Association (WLA) Conference in Lake Geneva on November 1-4. J. Matczak was available in October to answer recipients' questions and advise them on how the conference could best meet their needs.

### RESULTS FROM THIRD QUARTER 2022 REPORT

**JULY - SEPTEMBER 2022** 

WVLS WLA Conference Scholarship; November 1-4

On September 5, 2022, member libraries were notified of the availability of full conference scholarships to attend the 2022 Wisconsin Library Association (WLA) Conference, that will be held in Lake Geneva on November 1-4. Valued at \$1,200, the scholarship will cover conference registration, transportation, three nights of lodging, and meal reimbursement.

### Emergency Connectivity Fund (ECF) and American Rescue Plan Act (ARPA) Supported Projects

Two large technology service projects began during 2022 with ECF and ARPA support:

MOBILE HOTSPOTS: LEAN WI technology resource sharing partners IFLS, NWLS, and WVLS received notification of award for an application for 240 mobile hotspot devices and data plans. MCPL is allocated at least 18 devices and service plans (funded through 2022) valued at \$3,100. These devices are entering service during August and September. Additional devices may become available to allocate to MCPL during 2022 or 2023 depending on overall usage throughout WVLS and the LEANWI partnership, and if our third-round request for additional hotspots is awarded.

**PUBLIC PRINTING MANAGEMENT:** LEAN WI partners are supporting a large multi-site implementation of Princh Mobile Printing services, currently in progress. BYOD and Public Printing services valued at \$34,200 are available to MCPL, covering the Wausau location and all branches through at least the first quarter of 2027.

#### **RESULTS FROM SECOND QUARTER 2022 REPORT**

#### **APRIL - JUNE 2022**

#### **WVLS Summer Performer Grant**

The WVLS Board of Trustees approved a \$240 grant for each member public library and branch to apply toward contracts with summer library program performers. Public library directors and youth service librarians were notified of this opportunity in December 2021, February 1, and February 21, 2022. This year's WVLS grant opportunity will support 21 performances across the WVLS area throughout the summer.

Specifically, the grant will support a performance at seven MCPL locations for a total grant benefit of \$1,680.

#### Digitization Grants (see also p. 27)

Digitization projects are unique to each community, depending on the nature of each project, and format of items to be digitized. WVLS consultants assist member libraries in developing a plan for each digitization project and finding grant opportunities suited for project needs, grantor eligibility factors, and grant timelines.

A. Hamland and J. Kinney continued conversations in July and August regarding narrative writing for the National Endowment for the Humanities (NEH) National Digital Newspaper Program (NDNP) and other grant opportunities. J. Kinney completed the WiLS Ideas to Action Grant process with award notifications expected in late August or early September.

A. Hamland and K. Zimmerman met with MCPL Adult Services Librarian J. Kinney on April 19, May 18, and June 8 to outline the needs and progression for each digitization project she is leading. The Wausau area yearbooks project likely will require fewer decisions regarding digitization, metadata, copyright, and platform than the digitization of oral histories, Wausau Daily Herald, and genealogical materials.

#### WVLS WAPL Conference Scholarship; May 11-13

On April 6, member libraries were notified of the availability of full conference scholarships to attend the 2022 Wisconsin Association of Public Libraries (WAPL) Conference, held in Pewaukee on May 11-13. With a theme of INFINITE POSSIBILITIES, the goal of this year's WAPL conference was for attendees to leave empowered to explore possibilities beyond their library and community.

Valued at \$800, the scholarship covered conference registration, transportation, two nights of lodging, and meal reimbursement. Interested recipients were asked to notify WVLS on April 13, and applications were due May 6.

#### Ideas to Action Fund (see also p. 27)

On Monday, May 16, WVLS notified member libraries about the WiLS Ideas to Action Fund. This fund provides grants of up to \$5,000, so all types of libraries can bring their project ideas to life. The Fund encourages partnerships and collaborations among WiLS members and with community partners, supports innovative and exploratory new work within the Wisconsin library community, and seeds the development of processes, methods, or resources that can be used by other libraries and cultural organizations. Proposals were accepted until June 6.

#### PLA Digital Literacy Workshop Incentive

On Monday, May 25, WVLS notified member libraries about the Public Library Association (PLA) Digital Literacy Workshop Training Incentive, supported by AT&T. The incentive program is designed to support library adoption of new digital literacy courses and training materials, which are freely available in English and Spanish at DigitalLearn.org. All public libraries in the U.S. were eligible to apply for one of two incentive amounts. Tier 1 incentive recipients will receive \$4,000 and be required to conduct a minimum of three workshops reaching a total of 18 learners. Tier 2 Incentive recipients will receive \$7,000 and be required to conduct a minimum of five workshops reaching a minimum of 50 learners. The application deadline was Friday, June 10, and recipients will be announced in August.

#### WVLS ARSL Conference Scholarship; September 14-17, 2022

On Monday, May 2, WVLS notified member libraries about the availability of full conference scholarships to attend the national 2022 Association of Rural and Small Libraries (ARSL) Conference. The 2022 ARSL Conference will be held in Chattanooga, TN, and will run from September 14-17. This conference is specifically designed for rural library staff. Previous conference topics have included building community advocacy, effective trustee recruitment, safety procedures, inexpensive programming ideas, innovative web services, customer service, and more.

Valued at \$1,800, the scholarship will cover conference registration, round-trip airfare, four nights of lodging, meal reimbursement, and more. The scholarship application deadline closed on Friday, May 20.

# RESULTS FROM FIRST QUARTER 2022 REPORT JANUARY – MARCH 2022

#### WVLS PLA Conference Scholarship; March 23-25, 2022

In November 2021, WVLS announced the availability of scholarships to attend the National Public Library Association Conference in Portland, Oregon on March 23-25. The scholarship offered \$3,000 toward travel and conference expenses for selected applicants. In December 2021, WVLS notified D. Richter and J. Kinney and 4 other area colleagues that their applications were selected for scholarships. A conference report from each of the PLA Conference scholars was shared with the WVLS Board of Trustees in May 2022 and is available <a href="here">here</a>.



WVLS PLA Conference Scholarship Recipients (L to R): Jennifer Davis, Minocqua Public Library; Laurie Ollhoff, T.B. Scott Free Library – Merrill; Elisha Sheffer, Rhinelander District Library; Dan Richter and Julie Kinney, Marathon County Public Library; and Ashley Polinski, Rhinelander District Library.

#### WVLS Library Legislative Day Scholarship; February 3, 2022

A WVLS scholarship to participate in the 2022 Wisconsin Library Legislative Day (LLD) was offered to member public library staff. Sponsored by the Wisconsin Library Association, LLD was held on February 3 in Madison. (See also mention below under Additional Items of Information)



Library Legislative Day: Mike Otten and Sonja Ackerman (WVLS Trustees from Marathon County), Laurie Ollhoff (Marathon Co. resident and Assistant Director at T.B. Scott Free Library – Merrill), Senator Jerry Petrowski, Angela Bodzislaw (Spooner Public Library Director), and Sherry Machones (Northern Waters Library Service Director)

#### **Additional Activities**

### Library Advocacy

#### **ACTIVITIES UPDATE**

#### OCTOBER – DECEMBER 2022

K. Zimmerman provided MCPL with a list for each of the titles under reconsideration at MCPL showing what libraries in Wisconsin own the titles and where in the libraries' collections the titles are shelved.

WVLS submitted a letter and an accompanying infographic to the Marathon County Board of Supervisors requesting that funding for MCPL be preserved in the 2023 county budget. A copy of the document is shared in Appendix F.

# RESULTS FROM THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

On August 23, K. Zimmermann provided reports detailing the value of library materials to the community similar to the "You just saved \$\_\_\_.\_\_ by using your library card!" message that appears on patron receipts. Two sets of data and reports were prepared. The first detailed the value of items owned by MCPL circulated at any V-Cat location. The second gave the estimated value of V-Cat items circulated at MCPL locations (regardless of ownership). The reports are valuable for library advocacy during the Marathon County budgeting season and were provided within a quick turnaround time as requested by A. Johnson.

#### WVLS Promotes Library Card Sign-Up Month

On August 15, WVLS added its member libraries to the statewide <u>getyourlibrarycard.org</u> website that directs Wisconsin residents to sign up for digital library cards for their county and library. To help promote this resource during Library Card Sign-Up Month in September and beyond, public library system marketing consultants designed high-quality, vinyl, die-cut stickers that can be placed on water bottles, laptops, phone cases and more. In early September, all MCPL locations received stickers to hand out to library patrons and community members.

# RESULTS FROM SECOND QUARTER 2022 REPORT APRIL – JUNE 2022

#### WVLS 2021 System Information & Public Library Statistics

Produced annually, the *WVLS 2021 System Information & Public Library Statistics* booklet presents member library service trends from data recorded in members' annual reports and highlights how libraries benefited their communities in 2021. The booklet also shares the benefits of the system/member library partnership and mentions some of the system's key accomplishments in 2021 The booklet is distributed to member public library directors and library board Presidents, county library board chairs, municipal and county clerks, and area legislators.

### RESULTS FROM FIRST QUARTER 2022 REPORT

#### JANUARY – MARCH 2022

#### WVLS Advocates for Libraries at WLA's Library Legislative Day

Two of the five attendees from WVLS counties at 2022 Library Legislative Day on February 8 were appointed to the WVLS Board of Trustees by the Marathon County Board to represent Marathon County. In addition to WVLS Trustees Mike Otten and Sonja Ackerman, Laurie Ollhoff (Wausau resident and Assistant Director at TB Scott Free Library, Merrill) also attended from Marathon County. Ackerman reached out to L. Giordano prior to the event to inquire whether there were specific MCPL services, programs, stories, or concerns that she could carry into the appointments with six area legislators visited by herself and Otten. Information about LENA Start, virtual content, grab-and-go STEAM theme craft kits and value-added services provided by MCPL during the pandemic was shared.

### **Continuing Education and Consultation**

#### **ACTIVITIES UPDATE**

#### OCTOBER - DECEMBER 2022

On October 7, K. Wendt consulted with MCPL Services Manager K. Sabelko regarding the pros and cons of MCPL staff serving as witnesses for absentee ballot voters under current WI Election Commission rules resulting from recent court cases. K. Wendt offered to have further conversation with anybody else from MCPL who had questions. It was suggested that K. Sabelko have conversations with the Marathon Co. Clerk and Corporation Counsel as she considers potential implementation of this service in 2023.

# RESULTS FROM FIRST QUARTER 2022 REPORT JANUARY – MARCH 2022

In late 2021, WVLS consulted with MCPL Youth Services staff about virtual storytime and MCPL virtual programming technologies, and on planning in-person programming using COVID-19 safety precautions.

WVLS also consulted on recommended processes when receiving material concerns from the public and recent intellectual freedom challenges occurring in schools and libraries nationally.

### Collection Development and Readers Advisory

#### **ACTIVITIES UPDATE**

OCTOBER - DECEMBER 2022

#### December 2022

WVLS prepared a collection inventory / review list of the oldest and least used titles at each V-Cat library for use as a weeding advisory tool.

#### November 2022

Reader's Advisory tools in Aspen were highlighted during the November V-Cat Council meeting.

#### September 2022

WVLS hosted a V-Cat Collection Development meet up on Thursday, September 29. The group reviewed the results of the V-Cat Collection Development Practices Survey, and shared resources for selecting new materials and weeding materials. Notes and slides were shared with all V-Cat staff participating in collection development.

The group identified a number of possible projects for collection development collaborations and identified the following as high priority:

- Encouraging participants to connect with other library staff working on collection development via an email group established by WVLS.
- Developing a list of staff at V-Cat libraries that are willing to serve as subject experts to recommend titles or answer questions. WVLS created a shared document for this purpose.
- A collection inventory / review list of the oldest and least used titles at each V-Cat libraries for use as a weeding advisory tool.
- Sierra Decision Center reports training

The group plans to meet again in late February or early March 2023.

### RESULTS FROM THIRD QUARTER 2022 REPORT JULY – AUGUST 2022

In September, training information for creating and sharing lists within Aspen was shared at the V-Cat Council Meeting.

In August, training information for creating and sharing lists within Aspen was provided to J. Peterson, and E. Lutz.

#### **RESULTS FROM FIRST QUARTER 2022 REPORT**

To highlight and promote library collections, A. Hamland and K. Zimmermann work with member libraries to incorporate curated book and other material lists they wish to market into the new Aspen Discovery catalog. This includes displays of book covers or other materials in a browsable display on websites.

#### Administration

#### **ACTIVITIES UPDATE**

#### OCTOBER – DECEMBER 2022

M. Sepnafski and J. Matczak attended a November 15 meeting with DPI and colleagues from the IFLS, Northern Waters, Nicolet and Outagamie-Waupaca systems to review the PLSR (Public Library System Redesign) recommendations, discuss our courier operations and consider ways to make our operations more efficient and cost effective.

# RESULTS FROM THIRD QUARTER 2022 REPORT JULY – SEPTEMBER 2022

In August, M. Sepnafski began collecting county plans from other consolidated county library systems to prepare a draft MCPL Plan to share with L. Giordano.

# RESULTS FROM SECOND QUARTER 2022 REPORT APRIL – JUNE 2022

In May, M. Sepnafski provided L. Giordano with salary information from other system resource libraries, libraries with service populations comparable to MCPL, other consolidated county libraries and libraries having an annual revenue similar to MCPL. The list of peer library data was requested for Marathon County's classification and compensation study.

# RESULTS FROM FIRST QUARTER 2022 REPORT JANUARY – MARCH 2022

WVLS monitors the Department of Public Instruction's Public Library System Redesign (PLSR) activities and participates in PLSR-related activities and discussions. Most recently, staff participated in a Wisconsin Library System Directors meeting with DPI to learn about grant opportunities for collaboration among library systems in areas of discovery and resource sharing over the next five years.

#### **APPENDIX A: WVLS Continuing Education Survey Analysis**

WVLS is partnering with the IFLS Library System (IFLS), Northern Waters Library Service (NWLS) and the Southwest Wisconsin Library System (SWLS) to plan and host a series of webinars for our member libraries in 2022. In the area of continuing education and professional development, several library systems across the state have multi-system partnerships for this purpose.

To drive the direction for webinar topics, member libraries in WVLS and partnering systems are asked to share their continuing education priorities through an annual survey sent to all library staff early in the year. The January 31, 2022, survey elicited responses from 14 MCPL staff members. Results from this recent survey, follow.

#### 1) Which general topic areas would be helpful as a 60-minute webinar in February - May 2022?

There were 12 topic choices in this question, decided by trends and feedback from librarians in WVLS, IFLS, NWLS and SWLS. Respondents were asked to select their top six.

**Countering Misinformation** 

Positive Work Culture

Local Advocacy

Improving Access/Removing Barriers

**Inclusive Weeding** 

Materials Challenges

**Time Management** 

**Dementia Friendly Customer Service** 

Promoting and Engaging in Civic Dialogue

**Developing Board Members** 

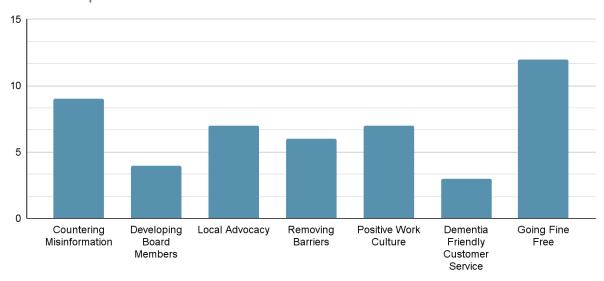
**Removing Barriers** 

Starting a Friend's Group

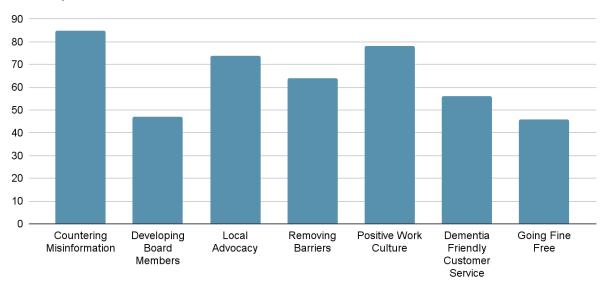
Following is a graph of the top preferences of MCPL staff followed by a graph showing the top choices from all staff from libraries in the system partnership.

The topic "Going Fine Free" scored high among MCPL survey recipients; overall it was ranked #10 out of the 12 topic choices. Countering Misinformation, Positive Work Culture, and Local Advocacy also scored high.

### MCPL Responses



### All Responses



The top responses from libraries in WVLS IFLS, NWLS and SWLS were Countering Misinformation, Positive Work Culture, and Local Advocacy.

Based on this survey feedback, the following topics were selected for the "Spring Webinar Series" presented in April-May 2022.

April 19: Enhancing Your Workplace Culture

April 28: Where Does the Money Come From? Public Library Funding in Wisconsin

May 5: Public Libraries and Fake News

Because some librarians have limited time to take surveys, a question about youth service topic areas was included in this year's survey.

#### 2) Which youth services areas would be helpful as a 60-minute webinar in February - May 2022?

There were 7 topic choices in this question, decided by trends and feedback from librarians in WVLS, IFLS, NWLS and SWLS. Respondents were asked to select their top three choices.

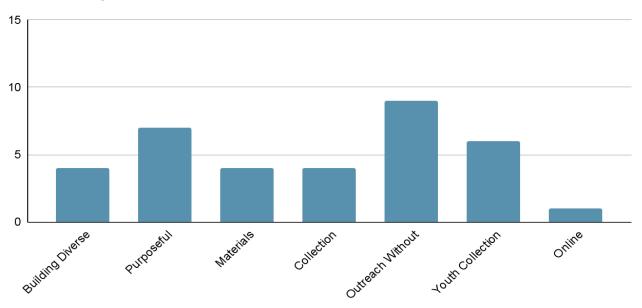
Building Diverse Collections
Collection Management Basics
Materials Challenges
Online Registration for Summer Programming

Outreach without Overextending Purposeful Program Idea Slam

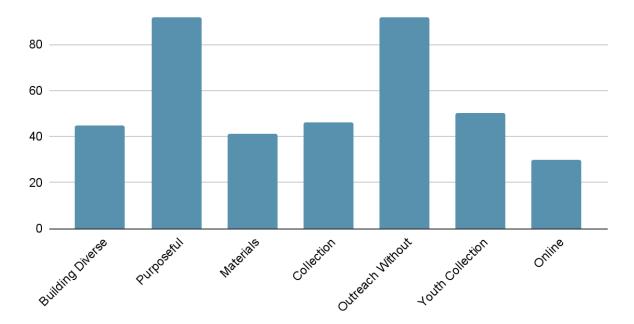
Youth Collection Shelving Systems

The topics of Outreach without Overextending, Purposeful Program Idea Slam, and Youth Collection Shelving Systems were the top choices for MCPL.

### MCPL Responses



### All Responses



Above are the responses from librarians in WVLS, IFLS, NWLS and SWLS. Similar to the responses from MCPL, the topics of Outreach without Overextending, Purposeful Program Idea Slam, and Youth Collection Shelving Systems scored the highest.

The WVLS system plan states that WVLS will "sponsor a minimum of nine (9) contact hours annually of continuing education opportunities relating to youth and young adult services." Librarians serving youth benefit from all webinars even if the content is not directly related to youth services and programs.

In addition to guiding the focus for the annual WVLS Youth Services Workshop held in December, topics selected by librarians serving youth are incorporated into WVLS Youth Services Information Exchange (YSIE) discussions scheduled throughout the year.





### **Youth Services Meetups**

- · Programs & Services
- Professional Topics
- In-person: opportunities for conversation, bonding, mentorship
- Virtual: Inclusive opportunity for small staff, no travel necessary



Anne Hamland Public Library Services Consultant

### **Personal Consultation**

- · On demand confidential assistance
- Recent topics: material challenges & concerns, planning a summer program, building a successful storytime, evaluating programs & services



### **Tools & Templates**

- Youth Services Facebook Group, Email Listserv, and Resource Webpages: communications are duplicated to offer access for any communication preference
- Collaborative Performer Booking Sheet
- Take & Make Idea Sharing
- Summer Library Program Social Media Marketing Templates
- Summer Library Program Print Reading Log Templates



# Youth Librarian Professional Opportunities

- WLA Membership and Conference Professional Scholarship
- Library Legislative Day, Wisconsin Association of Public Libraries, Wisconsin Educational Media & Technology Association, Association for Rural and Small Libraries, Public Library Association, American Library Association.
- WVLS Innovation and Collaboration Literacy Grant

# **Beanstack**

The Wisconsin Department of Public Instruction's Division for Libraries and Technology issued a \$327,000 grant to WVLS in May 2020 and a second grant in August 2021 for \$277,000 to serve as the as fiscal agent for a three-year contract with Beanstack, on behalf of all public and school libraries across Wisconsin.

Beanstack makes it easy for patrons to register, track reading, and earn incentives while libraries gain data-driven insights.



# **FEATURES**

- · Online platform and mobile app
- Specializes in reading challenges for all ages, all year long
- Customizable for every library
- · Enhances virtual connections with users
- Complements offline programs
- Accessible via individual library webpages and mobile devices
- Simple and effective report and statistical dashboard for librarians

### **Marathon County Public Library**

\*\* mcpl.us/research/online/virtual-reading-club-beanstack



web access Apple iOS app Google Play app

Use Beanstack to track your reading and participate in a variety of reading challenges, such as 1,000 Books Before Kindergarten, 100 Books Before Graduation and our Summer Reading Club!

#### To get started:

- 1. Use the links on this page to install the Beanstack app on your smartphone or tablet, or use the "Web Access" link on your computer.
- 2. Register yourself and/or your family members that want to participate.
- 3. Review the available reading challenges, and start logging your accomplishments.
- 4. As you earn rewards, please follow the instructions to pick them up.

Please note: Not all age groups will have challenges available year-round, but you can still use the app to track your reading on your own.

If you have any questions or experience difficulty, please contact us!







#### **APPENDIX C: Subject Headings Maintenance**

#### Question raised during the July 18, 2022 MCPL Board of Trustees meeting:

How does WVLS ensure that bibliographic records have subject headings?

#### WVLS Response from WVLS Cataloger Rachel Metzler:

Cataloging work is an effort that is ongoing. Bibliographic records are improved over time by the collaborative effort of all V-Cat member library catalogers working with WVLS staff responsible for V-Cat administration and maintenance.

Following are the steps taken for ongoing maintenance of subject headings in bibliographic records.

**GOAL:** Ensure all V-Cat catalogers are saving the most complete records into the V-Cat database. The V-Cat database contains two main types of bibliographic records: temporary and full. This effort is to monitor and maintain the quality of the full records.

#### **ACTION STEPS:**

- 1) V-Cat Cataloging training is offered twice a year to all V-Cat cataloging staff in the consortium. These trainings continue to emphasize the importance of subject headings to the patron search experience. Additional training is offered to member library staff upon request or when WVLS sees a need.
- 2) A <u>resource document</u> has been provided to all libraries in the V-Cat ILS consortium that clearly states what is required in a full bibliographic record before it can be saved to the database. This document states that no bibliographic record should be saved as a full record into the V-Cat database if it does not contain Library of Congress subject headings.
- 3) A <u>V-Cat Recommendation</u> details that all V-Cat catalogers must be trained by a WVLS staff member and that cataloging privileges can be removed if standards are not met.

GOAL: Ensure WVLS remains aware of records that do not have subject headings and expedites clean-up when necessary.

#### **ACTION STEPS:**

- 1) WVLS staff will monitor full bibliographic records with monthly queries of the database. This query will seek out bibliographic records without subject headings that are not marked as temporary.
- 2) WVLS staff will follow up with V-Cat catalogers to alert them to the error and request that the records be cleaned up.



MCPL Board Meeting
September 19, 2022
WVLS Expectations Quarterly Update
Jamie Matczak

#### **Continuing Education(CE) Opportunities**

- 7 public library system CE Consultants; meet monthly
- In 2021, WVLS offered 61 hours of CE opportunities
- 3 annual webinar series: Wild Wisconsin Winter Web Conference, Wisconsin Trustee Training Week, Tech Days Webinars
- Spring and Fall webinar series with the IFLS Library System, Northern Waters Library Service and the Southwest Wisconsin Library System; with the DPI or from other library systems
- MCPL Staff Inservice Day (2021 and 2022)
- 250 webinars announced in *Monday Mentions*
- Full conference scholarships for 20 of our members: Association of Rural and Small Libraries Conference, Public Library Association Conference, Wisconsin Library Association Conference
- Full scholarships available for the WLA Conference, Nov. 1-4 in Lake Geneva. Application deadline is Friday, Sept. 23.

#### **Training**

- Digital Bytes: prerecorded and captioned digital trainings that are no more than 30 minutes long
  - 90 Digital Bytes have been created and archived
  - Examples of topics include: what to include in a library job posting, tools for people with disabilities, tips for unpleasant conversations, and more
  - Currently partnering with the Wisconsin State Law Library to create a series on law and legal reference
  - Webinar and in-person presentations for the Marquette University Library, the Door County Library (part of the Nicolet Federated Library System), Beloit Public Library (part of the Arrowhead Library System), Somerset County Library System in New Jersey, and the Portage County Public Library (part of the South Central Library System)
  - o Teach classes offered through UW-Madison's Ischool

#### Ways that WVLS has Connected MCPL Staff with Colleagues from Similar-sized Libraries

- WVLS paired MCPL Director Leah Giordano with Sarah Sugden, the director of the Brown County Library (BCL)
- Networking Opportunity: MCPL's Youth Services Librarian Taylor Weinfurter and Rothschild Branch Coordinator Laura Wood met with their counterparts at BCL, Youth Services Manager Katie Guzek and Deputy Director Emily Rogers

### **Processes for Learning What Topics are Most Needed**

- Discussions of the WVLS Library Advisory Committee and V-Cat Council
- Annual surveys
- Conversations
- Monitoring professional blogs, listservs, and journals
- Brainstorming ideas with the 6 other CE Consultants
- Recommendations from the MCPL Staff and Board are appreciated and welcome

#### **APPENDIX E: 2022 WVLS Costs and Benefits Fiscal Report**

In November 2021 the Marathon County Public Library (MCPL) Board adopted the 2022 WVLS Expectations Assessment Worksheet, asking Wisconsin Valley Library Service (WVLS) to help develop an annual cost-benefit analysis measuring the benefits of services provided and the associated costs. WVLS provides many system membership benefits with no fees or charges to libraries and a number of resource sharing management and support benefits for third party licensing and services shared by libraries. Most of the costs associated with WVLS services are passed through directly or indirectly from their respective vendors.

A cost benefit analysis answers two questions: "What is the cost?" and "What is the benefit?" This report addresses each question though it does not delineate each of the benefits or reflect alternative options with comparative projections. This report generally reflects tangible benefits with measurable and quantifiable amounts and does not include more complex analysis strategies like sensitivity analysis for most sections.

#### **Findings**

WVLS provided MCPL with tangible benefits of not less than \$349,434 in 2022. Additional unquantified benefits for various services such as Consulting are noted but not measured. The overall cost realized by MCPL was \$96,309. Details on how these amounts are derived are provided in this Fiscal Report.

#### **Fiscal Report**

The services provided by WVLS are available to all twenty-five member public libraries. Most services are available at no charge. Some are supported in full or in part by member libraries through cost sharing models or direct cost passthroughs. This Fiscal Report is a deep summary of the costs and offsets of service elements provided, managed, or supported by WVLS. It reflects the minimum readily quantifiable value of WVLS membership benefits available to MCPL during 2022.

WVLS Consulting and some other system membership benefits (services provided at no cost to libraries) included in this report represent a combination of tangible and intangible benefits to MCPL but do not include a valuation. Additionally, this report does not include sensitivity analysis to determine estimated cost-of-service differences between shared and stand-alone strategies for shared resources. Therefore, while the total quantified value of MCPL's costs is complete and accurate, the total quantified value of benefits reflected in the Findings above is under-reported in this initial iteration of annual costs and benefits reporting.

The services listed in Categories A-J correlate with system service mandates outlined in Wisconsin Stat. 43.24[2] and in the 2022 WVLS Plan of Service. Within each service, a chart is provided that summarizes fiscal exchange and measurable values of benefits between MCPL and WVLS. The charts only reflect amounts for any given service element when quantifiable values are known. The four columns in which data is reported as expenses and revenue include:

#### **WVLS Columns**

- **WVLS Receipts:** this column reflects the actual amount WVLS receives from MCPL for a product or service. The amounts in this column are offset by the amounts reported in the MCPL Expense column.
- WVLS Expense: this column reflects the actual amount WVLS paid to MCPL, the actual amount available to MCPL for a service or product, the measured financial benefit of a service WVLS offered to MCPL, the actual amount WVLS paid to a third party for a direct pass-through action, or the resource sharing formula-adjusted amount of the actual amount WVLS paid to a third party for licensing or services shared by member libraries. The amounts in this column are offset by the amounts reported in the MCPL Benefit column.

#### **MCPL Columns**

- MCPL Benefit: this column reflects the actual amount MCPL received from WVLS, the measured
  financial benefit of a service WVLS offered to MCPL, or the measurable minimum cost offset benefit of
  MCPL's support of a shared resource. The amounts reported in this column are offset by the amounts
  reported in the WVLS Expense column.
- MCPL Expense: this column reflects the actual amount MCPL paid to WVLS for a product or service. The amounts reported in this column are inverse to the amounts reported in the WVLS Revenue from the Library column.

#### A. Reference, Referral, and Interlibrary Loan

WVLS maintains the catalogs of 25 member libraries aggregated in an online database known as "V-Cat." This resource serves as the primary vehicle for interlibrary loan (ILL) directly among WVLS public libraries. All public library systems in Wisconsin maintain similar databases for their respective member libraries. The Wisconsin Department of Public Instruction (DPI) maintains an online database known as "WISCAT" which serves as the ILL mechanism enabling public and nonpublic libraries in other public library systems throughout Wisconsin to fill requests from patrons of WVLS member libraries for items not found or available in V-Cat. WVLS does not charge for ILL related consultation or direct ILL training and support services.

	WVLS				MCPL			
Services	Receipts		Expense		Benefit		Expense	
Coordination with DPI's RL&LL Team	\$	-	\$	-	\$	-	\$	-
WISCAT ILL Training	\$	-	\$	-	\$	-	\$	-
Promotion of DPI's BadgerLink Databases	\$	-	\$	-	\$	-	\$	-

#### Coordinate with RL&LL and Libraries:

WVLS coordinates with the Resources for Libraries and Lifelong Learning (RL&LL) team at DPI to empower member libraries and maximize the utility of ILL practices and mechanisms. Major efforts include:

- Participating in state-sponsored ILL meetings and training sessions
- Ensuring relevant information and data is forwarded to ILL staff at member libraries
- Assisting appropriate member library staff to locate and subscribe to interlibrary loan communication channels
- Helping all participating ILL libraries to understand and follow interlibrary loan best practices
- Working toward full participation in interlibrary loan services by all member libraries.

#### **Provide WISCAT ILL Training:**

WVLS provides training upon request or as issues arise that indicate training would be meaningful.

#### **Promote DPI's BadgerLink Databases:**

WVLS shares annual usage data with member libraries, provides authentication services for BadgerLink and WVLS databases, promotes BadgerLink training from DPI, and offers training upon request.

#### B. Continuing Education

WVLS provides in-service training for participating public library personnel and trustees. To support this commitment, WVLS attends DPI-sponsored Continuing Education Consultants meetings on behalf of members; surveys member libraries to assess the continuing education and training needs of their staff and trustees; sponsors/co-sponsors workshops and webinars; markets continuing education opportunities available from other systems, library associations and businesses; monitors certification processes of member library directors and validates their continuing education activities; offers orientations for new library staff and trustees; and provides a mentorship program. WVLS does not charge member libraries for continuing education services.

	WVLS					MCPL			
Services	Red	eipts		Expense	l	Benefit	Exp	ense	
WVLS Mentorship Program; Travel	\$	-	\$	(115)	\$	115	\$	-	
WVLS Sponsored Trip to Peer Library	\$	-	\$	(119)	\$	119	\$	-	
Workshops and Webinar Opportunities	\$	-	\$	(3,349)	\$	3,349	\$	-	
Digital Byte Training Videos	\$	-	\$	-	\$	-	\$	-	
Scholarship Opportunities	\$	-	\$	(11,825)	\$	11,825	\$	_	
Support for MCPL Trustee on WVLS Board	\$	-	\$	(2,550)	\$	2,550	\$	-	
	\$	-	\$	(17,958)	\$	17,958	\$	-	

# Mentorship Program and WVLS Sponsored Trip to Peer Library:

WVLS provides a peer-to-peer mentoring program for new public library staff. In 2022, WVLS paired the new MCPL Director with the Brown County Library Director. The WVLS subsidy of \$115 reimbursed the Brown County Library Director's visit with the MCPL Director in Wausau. WVLS partially covered the MCPL staff visit to the Brown County Library at a cost of \$119.

# **Workshop and Webinar Opportunities:**

WVLS plans all continuing education opportunities in accordance with requirements set forth in the Certification Manual for Public Library Directors published by DPI's Division for Libraries and Technology. In 2022, WVLS partnered with the IFLS Library System, Northern Waters Library Service and Southwest Library Service to plan a series of webinars in the spring and fall. WVLS coordinated and hosted the nationally renowned Wild Wisconsin Winter Web Conference with funding from DPI and a \$230 contribution from each public library system. WVLS co-sponsored the annual Trustee Training Week and Tech Days webinars at a cost of \$114 per system. In addition, a WVLS subsidy of \$3,349 supported a speaker for MCPL's staff development day. WVLS will provide a total of 40.5 hours of continuing education hours in 2022 through 35 webinars and 2 in-person workshops.

### **Digital Byte Training Videos:**

Each year, WVLS produces and captions digital training videos for member colleagues to view at their convenience. Usually less than 30 minutes in length, over 90 of these "bite-sized" trainings have been produced by WVLS thus far, with 12 new trainings developed in 2022. Topics range from "Discovering Legal Resources" to "Tools for People with Disabilities" to "Free Stock Photos" to "The Role of Positive Body Language."

Scholarship Opportunities: Several scholarships have been offered to MCPL in 2022: A \$125 class registration for the MCPL Director, a \$500 scholarship to participate in WLA's Library Legislative Day, two \$3,000 scholarships to attend the Public Library Association Conference, one \$800 scholarship to attend the Wisconsin Association of Public Libraries Conference, one \$2,000 scholarship to attend the Association of Rural and Small Libraries Conference, and two \$1,200 scholarships to attend the Wisconsin Library Association Fall Conference.

Support for MCPL Trustee on WVLS Board: The WVLS Board of Trustees supports the continuing education needs of staff and board members. As part of this commitment, WVLS pays for annual WLA memberships for trustees (\$50) and offers reimbursements to attend WLA's Library Legislative Day (\$500), WAPL Conference (\$800) and WLA Conference (\$1,200).

# C. Consulting

WVLS staff freely consults with colleagues with specialized knowledge at other systems across the state and with DPI when assisting member libraries with problem solving and innovative planning. MCPL has direct access not only to the full WVLS team but also access through the team to a collaborative network of expertise that is both broad and deep. Topics covered include: adult services, readers advisory, reference services and community outreach; local, county and state library advocacy; collection development, including selection, weeding, policy development, recommended practices and intellectual freedom; grant writing and fundraising; library administration, including budget development, salary comparisons, policy development, managing staff, strategic planning; library law; marketing, infographics, website design, library card sign-up month toolkit, WVLS Statistics Booklet; and library space planning. WVLS does not charge member libraries for consulting services.

		W	/VLS	MCPL				
Services	Rec	Receipts Expense		Benefit		Expense		
Adult Services	\$	-	\$	-	\$	-	\$	-
Advocacy; Municipal, County, State	\$	-	\$	-	\$	-	\$	-
Collection Development	\$	-	\$	-	\$	-	\$	-
Library Administration	\$	-	\$	-	\$	-	\$	-
Library Law	\$	-	\$	-	\$	-	\$	-
Marketing	\$	-	\$	-	\$	-	\$	-
Space Planning	\$	-	\$	-	\$	-	\$	-
Technology Planning	\$	-	\$		\$		\$	-

# D. Delivery

WVLS is responsible for the electronic delivery of information and physical delivery of library materials to participating libraries. **There is no charge to member libraries for delivery services.** 

	WVLS					MCPL			
Services	Rec	Receipts Expense		Benefit		Expense			
Electronic Delivery of Information	\$	-	\$	-	\$	-	\$	-	
Physical Delivery of Information									
Delivery Supplies	\$	-	\$	-	\$	-	\$	-	
Regional Delivery	\$	-	\$	(48,006)	\$	48,006	\$	-	
State Delivery	\$	-	\$	(556)	\$	556	\$	-	
	\$	-	\$	(48,562)	\$	48,562	\$	-	

# **Electronic Delivery of Information:**

Guided by a communications and marketing plan that outlines processes for communications to/from member library staff and trustees, WVLS publishes a weekly *Monday Mentions* email; a monthly newsletter, and a biweekly *Digital Lites* blog post. We also maintain a website, a general Facebook page as well as one for librarians who serve youth, and 12 email lists for library staff and trustees on services/topics of interest.

# **Delivery Supplies:**

WVLS purchases delivery supplies such as bins, totes, label holders and packing tape on behalf of member libraries.

# **Regional Delivery:**

WVLS fully subsidizes three courier stops per week for each public library location using Waltco, Inc. for regional delivery. The monthly fee includes three charges: courier stops, fuel surcharge and a flat fee for sorting materials into bins. In 2022, WVLS anticipates it will pay Waltco \$186,684. This amount divided by 35 locations equals \$5,334. \$5,334 x 9 MCPL locations equals a benefit of \$48,006. Note: This estimate gives each location equal weight and does not consider volume. Additional customized courier stops are available at a reduced cost.

#### **State Delivery:**

WVLS fully subsidizes three stops per week for the statewide delivery service to cover materials member libraries either receive from other libraries or are loaning to other libraries via DPI's WISCAT interlibrary loan program. In 2022, the cost for this delivery service was \$13,900. This amount divided equally by 25 public libraries equals \$556 each.

# E. Collection Development

WVLS purchases resources to support the information needs of our member libraries and the communities they serve. The list of resources purchased includes online databases, materials for the WVLS professional collection, subscriptions to professional journals that are routed to libraries upon request, and items for the specialized makerspace collection. Further, WVLS offers guidance on digitization projects (best practices, grant opportunities and developing community partnerships), policy development, weeding and inventory projects, readers' advisory and reference collection resources, collaborative collection development, promotion and marketing efforts including website and Aspen support. There is no charge to member libraries for the collection resources WVLS purchases.

	WVLS					M	CPL			
Services	Red	Receipts Expense		Benefit		Expense				
Collection Development Grant	\$	-	\$	(10,000)	\$	10,000	\$	-		
Databases	\$	-	\$	(28,171)	\$	28,171	\$	-		
Makerspace and Programming Kits	\$	-	\$	(38,587)	\$	38,587	\$	-		
Wisconsin Public Library Consortium (WPLC)	\$	-	\$	(1,692)	\$	1,692	\$	-		
WPLC OverDrive Collection	\$		\$	-	\$	-	\$			
WVLS OverDrive Advantage Collection	\$	-	\$	(69,402)	\$	69,402	\$	-		
	\$		\$	(147,852)	\$	147,852	\$			

### **Collection Development Grant:**

As part of the MCPL/WVLS Resource Library Agreement, WVLS offers MCPL an annual \$10,000 grant to expand the breadth and scope of its fiction and nonfiction collections.

### **Databases:**

WVLS subscribes to several databases on behalf of member libraries. Resources include Ancestry, \$6,688; Foundations in Wisconsin, \$155; Gale Courses, \$23,800; and Novelist Plus and Novelist Select, \$9,289. WVLS contacted product vendors and learned that if MCPL were to purchase the aforementioned products, database

costs would be Ancestry, \$6,560; Foundations in Wisconsin; \$155; Gale Courses, \$13,466; Novelist Plus, \$4,131; Novelist Select, \$3,859. Total cost: \$28,171.

### **Makerspace and Programming Kits:**

A unique collection of makerspace and programming kits is available to member libraries in a 3-system collaboration. The collection includes makerspace and equipment from WVLS; literacy kits (board book kits, large motor skills kits, and story kits) from the IFLS Library System, and memory kits from the Northern Waters Library Service. Looking at cataloging records where costs are included, the combined cost of all materials in the collection when purchased is \$38,587 – the WVLS collection is \$20,691 for 73 items, the IFLS collection is \$7,396 for 72 items, and the NWLS is \$10,500 for 68 items.

# **Wisconsin Public Library Consortium (WPLC):**

The WPLC member shares budget is used to provide support and funding for WPLC including such things as project management, the consortium's website, platform fees for the Wisconsin Digital Collection, and designated funds for reserves, research and development. In 2022, the total amount of member shares was \$105,376, with \$6,586 for WVLS. \$6,586 divided by 35 locations = \$188. \$188 x 9 locations = \$1,692.

#### WPLC OverDrive Collection of eBooks and eAudiobooks:

This collection is available to all library cardholders in Wisconsin and is administered by the Wisconsin Public Library Consortium (WPLC). Library systems are assessed an annual fee to support this collection. The amount assessed MCPL in 2022 is reported in the Pass-Through Section later in this report.

### **WVLS OverDrive Advantage Collection:**

Administered by WVLS with funding from WVLS, member libraries, grants and donations, the WVLS OverDrive Advantage Collection is only available to WVLS member library cardholders. This division between the state OverDrive Collection and the WVLS OverDrive Collection is invisible to users who are logged into Overdrive. This collection has received \$69,402 in donations and offers 30,319 unique e-book and e-audio titles.

# F. Youth Services

WVLS provides member libraries with access to expertise and consulting to assist them in planning, developing, and evaluating youth and young adult services. There is no charge to member libraries for services provided in this category.

	WVLS					M	CPL	
Services	Receipts Expense		Benefit		Expense			
Consult on Youth Services Matters	\$	-	\$	-	\$	-	\$	-
Summer Library Performer Grants	\$	-	\$	(2,160)	\$	2,160	\$	-
	\$	-	\$	(2,160)	\$	2,160	\$	-

Consult on Youth Services Matters: WVLS attends DPI-sponsored Youth Services Consultants meetings and serves on the Connecting Wisconsin Libraries: Public and School Library Collaborations Committee on behalf of its members; hosts virtual and in-person group discussion opportunities; plans webinars and workshops; maintains a system-wide movie licensing agreement to enable discounted public performance movie programming; collaborates with IFLS Library System Youth Services Consultant to provide monthly Starred Reviews for youth materials; maintains a WVLS Youth Services Information Exchange (YSIE) Facebook page and WVLS Youth Services email listserv for librarians serving youth to ask questions of and share advice with their peers; assists in the development of coding and STEM/STEAM/STREAM programs for children and teens; provides scholarships to support professional development of librarians who serve youth; shares grant

opportunities; consults on design of literacy spaces; and assists with program development and designing marketing materials.

Summer Library Performer Grants: WVLS provides a \$240 grant to each member library location to subsidize a performer for a summer program. MCPL receives a grant for each of its 9 locations x \$240 = \$2,160. In 2023, the grant to member libraries will increase to \$300.

### G. Inclusive Services

In partnership with NWLS, WVLS provides its member libraries with access to expertise and consulting to assist them in planning, developing, and evaluating inclusive services, guided by "What Does it Mean to Be Inclusive?" - a statement from the Division for Libraries and Technology and DPI's Inclusive Services Assessment and Guide. The Inclusive Services Consultant attends DPI-sponsored Inclusive Services Consultants meetings and serves on a team of library system consultants named "The IDEA (Inclusion, Diversity, and Equity in Action) Team." Its purpose is to facilitate and organize statewide professional learning on topics related to diversity, equity, and inclusion for Wisconsin library staff. The WVLS consultant also ensures that additional continuing education and training opportunities are offered to member libraries. There is no charge to member libraries for services provided in this category.

		W	<b>VLS</b>			M	ICPL		
Services	Rec	eipts	Exp	ense	Be	nefit	Ехр	ense	
Consult on Inclusive Services Matters	\$	-	\$	-	\$	-	\$	-	

### H. Other Types of Libraries

WVLS engages with nonpublic libraries in the system area resulting in agreements with K-12, academic and special libraries for the appropriate sharing of library resources to benefit the clientele of all libraries in the system area. Activities include hosting multitype Library Advisory Committee meetings, maintaining a WVLS K-12 email list, serving on the Connecting Wisconsin Libraries: Public and School Library Collaborations Committee, acting as interlibrary loan clearinghouse for those school and academic libraries that use WISCAT, and partnering with all types of libraries to provide workshop, training, discussion, and resource sharing opportunities. **There is no charge to member libraries for services provided in this category.** 

		W	/VLS		MCPL			
Services	Rec	Receipts Expense B				nefit	Exp	ense
Engage with Other Types of Libraries	\$	-	\$	-	\$	-	\$	-

### I. Library Technology

WVLS is a co-founder of the Libraries and Enterprise Applications Nexus of Wisconsin (LEANWI). This multi-system resource-sharing partnership leverages the principles of scale and resource deduplication to achieve greater operational efficiency and effectiveness than any partner is capable of independently. The collective tech team expertise enables partnering systems to experience a wider breadth of skills and adds depth to core and frontline operational support. Public libraries within LEANWI partner library systems benefit from a robust network and computing infrastructure serving over 100 libraries across 25 counties at a fraction of the cost.

As a system member benefit (no cost), consultation and strategic planning services are available to all WVLS member libraries. WVLS does not charge for these consultation services irrespective of consultation time.

	WVLS					MCPL			
Services	R	eceipts	eipts Expense		Benefit		Expense		
Libraries Win Custom Core Services	\$	6,900	\$	(8,580)	\$	8,580	\$	(6,900)	
Technology Support Assistance	\$	-	\$	-	\$	-	\$	-	
	\$	6,900	\$	(8,580)	\$	8,580	\$	(6,900)	

### **Libraries Win Custom Core Services:**

Libraries Win Core Services includes wide area network (WAN) infrastructure maintenance and support required for ILS network access and licensing for standards based centralized computer security and management services. WAN infrastructure maintenance and support includes Local Area Networking (LAN) equipment at member libraries and aggregation resources at the LEANWI datacenter hosted at the Chippewa Valley Technical College's Regional Data Center in Eau Claire. Licensing is inclusive of the primary centralized services utilized by member libraries for public or staff PCs: Deep Freeze, Antivirus, Session Management, Print Management, PC Updates Maintenance and Management, Microsoft Office, Active Directory services, File Server and Data Backup services, Website Hosting and Development services, PC and Peripherals Procurement and Support services, and more.

MCPL and several other public libraries in WVLS historically managed much of their own independent networking, server, and computer environments. WVLS continued to support this model for MCPL in 2022, reducing the base main and branch site cost shares to \$6,900 to support WAN maintenance and removing the per-PC software licensing cost sharing component. WVLS will continue to support this model for MCPL through 2023 as well. All other WVLS members have adopted the full services model including those which still self-host some server services or self-mange varying degrees of local technology management and support.

### **Technology Support Assistance:**

Of the available services in the full Libraries Win model listed above, technology support may be the most valuable overall as it encompasses all the other services. WVLS has been increasing guarantees of support for libraries utilizing core services and reducing support for custom needs or use of non-standard networking and computer resources. WVLS does not expressly track support time provided per library over time, but utilizing the help desk system to estimate, approximately 68 hours of non-consultation, non-ILS specific, computer and networking technical support hours were provided to MCPL in 2022 at no additional cost.

# J. Resource Sharing / ILS Administration

Administering the V-Cat Program includes developing and monitoring an annual budget; managing the database; providing training opportunities; offering library profile customization services; and planning and hosting meetings of the V-Cat Council, V-Cat Bibliographic Control and Interface Committee, Cooperative Circulation Committee and V-Cat Migration Committee.

It also requires active engagement in two collaborative projects, the 8-system Cooperative Cataloging Project and Joint ILS Consortium Exploration Project with the Northern Waters Library Service. With funding from 2022 LSTA Improved Discovery Solutions Grants, these projects have potential to improve V-Cat processes and services offered to member libraries.

Additional responsibilities include ongoing research of new technologies and implementing enhancements to the automated system that benefit area library staff and patrons; ongoing investigation of organizational structures and funding mechanisms of other ILS consortia for optimized practices and governance; ongoing exploration of collaborative options with other systems to improve ILS services and support; ensuring members have access to reports to assist with managing their patron, collection, and bibliographic data; assessing and evaluating member libraries' satisfaction with ILS support, the online catalog and discovery products, and training opportunities; conducting user surveys to evaluate effectiveness of V-Cat from the user's perspective and to support continuous improvement of V-Cat; and monitoring unmediated interloan among member libraries.

			MCPL					
Services		Services Receipts Expense		Benefit		Expense		
Administer V-Cat (ILS) Services								
Administrative Support	\$	26,802	\$	(38,289)	\$	38,289	\$	(26,802)
Application Services Framework	\$	41,480	\$	(41,480)	\$	41,480	\$	(41,480)
Other ILS Project Expenses	\$	2,400	\$	(2,400)	\$	2,400	\$	(2,400)
ILS Enhancement/Migration/Replacement	\$	-	\$	-	\$	-	\$	-
Materials Sharing	\$	-	\$	-	\$	-	\$	-
	\$	70,682	\$	(82,169)	\$	82,169	\$	(70,682)

# Administer V-Cat (ILS) Services:

Maintenance fees for V-Cat are based on each library's percentage of items owned and circulations relative to the total items owned and circulations at V-Cat member libraries. Calculations use metrics from the most recent full calendar year (for example, library data from 2020 was used to determine each library's share of the 2022 maintenance fee). MCPL's 2022 rounded percentage was 31.91% (\$70,682) of the total \$221,525 V-Cat maintenance cost.

### **ILS Administrative Support**

In 2022 V-Cat member libraries supported \$84,000 of \$120,000 in ILS administration support costs. WVLS provided \$36,000 in ILS administration support. Using MCPL's 2022 percentage this adds \$11,487 to the benefit for MCPL. Using MCPL's 2022 percentage, MCPL's share of ILS administration support is \$26,802. MCPL benefits realized from ILS administration and support services provided by a team of experts are undeniably greater than the percent that MCPL supports with their V-Cat Maintenance share.

**ILS Application Services Framework:** WVLS member libraries generally benefit from lower overhead by operating in a shared services consortium and from a reduction in cost shares directly related to V-Cat's relatively low cost per unit of service. This is a result of WVLS' aggressive and effective negotiations for major service contracts. In 2022 the primary ILS application and platform services along with 3<sup>rd</sup> party contracted services totaled \$130,000. MCPL's cost share of the application services was \$41,480 and is safely considered a minimum cost offsetting benefit.

# **Other ILS Project Expenses:**

Other ILS project expenses including training, supplies, and membership fees total \$7,525. MCPL's 2022 percentage of these costs is \$2,400.

# **ILS Enhancement/Migration/Replacement:**

WVLS stewards approximately \$450,000 in ILS enhancement, migration, and/or replacement funds for the V-Cat Council. Though the various direct and indirect benefits realized over time from collaborative management of these resources are not easily quantified, it should be noted that WVLS and V-Cat leadership have developed a strategic position of fiscal strength which significantly empowers the consortium and system during negotiations for regular maintenance and services terms. New major project expenses including one-time upgrade/migration expenses would generally be shared by members using the same V-Cat maintenance formula. Such expenses are covered by the ILS Special Projects and ILS Migration/Replacement funds first thus these funds represent a standing tangible benefit of V-Cat Membership, portions of which may be realized in any given year. MCPL's share of this benefit by 2022 formula is approximately \$143,500.

# Materials Sharing; Net Lending/Net Borrowing:

MCPL benefits from membership in V-Cat by receiving materials from other V-Cat libraries. In 2021, MCPL library users received approximately 1.6 items from other V-Cat libraries for every one item loaned to users of other V-Cat libraries. In 2021 MCPL circulation of items received from other V-Cat libraries was 68,583, and circulation of items sent to other V-Cat libraries was 42,881.

#### K. Administration

WVLS comprises the strongest, most productive, and expansive leadership team among Wisconsin Public Library Systems. Our service capacity and quality are products of cohesive relationships formed with other high-quality leading professionals in partner and collaborator institutions.

- The WVLS leadership team is highly engaged with the Wisconsin Library community.
- The WVLS leadership has built a robust professional resource network spanning many other systems and extending beyond Wisconsin boundaries.
- WVLS offers a comprehensive range of services greater than any library system in Wisconsin has the capacity to achieve in isolation.

WVLS has modeled its regional leadership on the guiding principle that no library or system of libraries prospers as an island unto itself. With a strong sense of responsibility to serve our diverse communities, WVLS provides innovative and impactful leadership and empowers libraries in their pursuit of excellence. The WVLS team is constantly challenged to critically assess our system services and suggest improvements, identify new resources needed to implement those improvements, make programs that are working well even better, and think outside the box to inspire our member libraries.

To address needs, roll out new services, and improve existing ones, WVLS builds incredible cohorts of professionals with similar goals. WVLS values the leadership of our collaborators. Some of the collaborative efforts initiated by WVLS leadership include the LEAN WI Technology Partnership, Shared Makerspace Collection, State Marketing Cohort, Wisconsin Trustee Training Week, Wild Wisconsin Winter Web Conference, and Libraries Activating Workforce Development Skills (LAWDS) Project Outreach. Recently, WVLS engaged with a network of ILS cataloging experts to share information and ideas to improve service and support facets within ILS management.

In addition, WVLS prioritizes attendance at system directors and consultants hosted by the Department of Public Instruction, attending state and national conferences, and maintaining a network of library colleagues across the nation to stay abreast of system and library service trends. WVLS has representation on COLAND (Council for Libraries and Network Development), WLA's Library Development and Legislation Committee, SRLAAW (System and Resource Library Administrators Association of Wisconsin), and SOMBAAW (System Office Managers and Business Administrators Association of Wisconsin). In 2023, a WVLS staff member will serve as Chair of the 2023 WLA Fall Conference.

	WVLS					MCPL			
Services	Receipts Expense		1	Benefit	Expense				
Operated in Accordance with									
Chapter 43 of Wisconsin Statutes	\$	-	\$	-	\$	-	\$	-	
Participate in PLSR Project	\$	-	\$	-	\$	-	\$	-	
County Appropriation	\$	18,727	\$	-	\$	-	\$	(18,727)	
Rent for Office Space	\$	-	\$	(42,153)	\$	42,153	\$	-	
	\$	18,727	\$	(42,153)	\$	42,153	\$	(18,727)	

**Operates in Accordance with Chapter 43 of Wisconsin Statutes:** Aid to WVLS is contingent DPI's review of the WVLS annual plan of service, which details the system's goals for services required in Chapter 43 in the coming year; the system annual report that itemizes WVLS's accomplishments on the annual plan goals for the previous year; and annual financial audit which details WVLS' fiscal activities in the most recent fiscal year completed.

Continue to Participate in Statewide PLSR Project: WVLS continues to be active participants in processes spearheaded by DPI. Most recently, in a collaborative partnership brought forth through needs addressed during the Public Library System Redesign (PLSR) process, the DPI Library Services Team and the Wisconsin Public Library Systems announced a new Wisconsin Libraries Professional Learning Calendar. Hosted by DPI using the Team Up platform and curated by the Public Library Systems, the calendar gathers learning events from Wisconsin library systems, associations, DPI Library Services, and other groups all in one public place. Public library staff and trustees are now able to find relevant profession learning without searching multiple calendars and websites.

WVLS also attends meetings with the DPI Library Services Team and other Wisconsin Public Library Systems to discuss recommendations for efficient and affordable courier services that were developed during the PLSR process.

WVLS and the Northern Waters Library Service are engaged in a comprehensive joint exploration project to determine the value and feasibility of a merger between our two Integrated Library Systems and respective ILS consortia. The PLSR process and final recommendations supported the creation of larger units of service and

pooling of resources to benefit sharing of resources, generating economies of scale, and developing depth and breadth of support and services available to member libraries.

**County Appropriation:** In 2022, appropriations from member counties to WVLS totaled \$41,185. This amount represents approximately 2.70% of WVLS revenue not including funds received through state and federal grants.

According to Wis. Statutes 43.15(4)(b)(2), a county may participate in a federated public library system if it provides the financial support for library services required by the plan of library service for the county [Wis. Statutes 43.11(3) and 43.13(1)]. WVLS has been able to keep flat the amount of support Marathon County provides, \$18,726, with no increases since 2011.

Rent for Office Space: WVLS has cohabited with Marathon County Public Library since its inception in 1961 as a federally funded pilot project to prove that reference service could be provided over a large rural area using one resource library. This report does not quantify the benefits of proximate access to consultants and service supporting personnel, but it does quantify the measurable rental income benefit. WVLS rents 2,594 square feet of office space at \$16.25/square foot and paid MCPL \$42,153 for rent in 2022.

# **Pass-through Charges to MCPL**

To ensure all expenses recorded from MCPL to WVLS in 2022 are accounted for, this report includes the list of direct Pass-through transactions for which MCPL reimbursed WVLS for invoices WVLS had paid on MCPL's behalf. As these are direct pass-through transactions, the benefits realized by MCPL are reported as exact offsets to each line item's expense for a neutral overall net balance. The values in this table are for the sake of completeness of expense information and are not reflected in the totals mentioned in the Findings summary at the beginning of this report.

		WVLS					MCPL		
Services	Receipts Expense		Expense	Benefit		Expense			
Cases of Paper	\$	1,580	\$	(1,580)	\$	1,580	\$	(1,580)	
Barcodes	\$	438	\$	(438)	\$	438	\$	(438)	
E-Commerce	\$	17,695	\$	(17,695)	\$	17,695	\$	(17,695)	
MCPL Staff Day	\$	763	\$	(763)	\$	763	\$	(763)	
WPLC OverDrive Collection	\$	29,506	\$	(29,506)	\$	29,506	\$	(29,506)	
	\$	48,402	\$	(48,402)	\$	48,402	\$	(48,402)	

# **APPENDIX F: Letter to Marathon County Board of Supervisors**



November 8, 2022

Dear Marathon County Board of Supervisors,

I am writing to you as the Director of the Wisconsin Valley Library Service (WVLS), a 7-county regional public library network that operates under Wisconsin Statute to facilitate cooperation among our 25 member libraries, including the Marathon County Public Library. WVLS advocates for resource sharing and cost-effective use of available funds and assists libraries in implementing and utilizing current and evolving technologies to ensure optimal library service to residents throughout northcentral Wisconsin. My WVLS experience as reference librarian, public library consultant, and Director spans nearly 40 years and includes supporting the Marathon County Public Library's service goals as the area resource library. I am also a lifelong resident of Marathon County. My husband and I raised three children here, and my siblings – one sister and two brothers – have families and own businesses here.

Today, I am asking you to fully support the Marathon County Public Library's 2023 budget request as approved by the MCPL Board in September and presented to the Marathon County Finance Committee in October.

The library provides a tremendous return for each taxpayer dollar invested. County residents of all ages and backgrounds, life-long learners and students, are users of the library. They count on the library to provide them with educational and recreational resources. Our neighbors and their families use it to not only access materials in the library's collection, but also for informative programs, homework help, Internet searching, wireless access and technology support, resume and job-seeking assistance, digital content, early literacy support, and research assistance in such areas as genealogy, business development and scholarship opportunities. The library's services are robust, and their staff are intelligent, professional, caring, and diligent in their service to the community.

MCPL's nine locations, particularly those in rural settings, are community anchors. They provide vital technology and broadband access, are a hub of activities and programs for young and old, and a welcoming place to find information, learn, and socialize with others.

In recent months, Marathon County citizens, including a few County Supervisors, have expressed concerns regarding certain titles in the library's collection. In line with standard public library best practices, MCPL welcomes thoughtful community conversations and has library board approved policies and procedures for both collection development and reconsideration of materials. While attending the September and October MCPL Board meetings, I have found it disconcerting to hear County Supervisors comment on the potential for library budget cuts as a way to pressure for the removal of library

materials rather than let thorough vetting of those materials take place through the established library reconsideration process.

I also fail to understand what will be accomplished by disinvesting in the public library. Defunding the library as a method to remove a few specific titles from the collection is reactionary and short-sighted and has potential for far greater harm to county residents than any perceived greater good. A library without sufficient funds to maintain its collection effectively bans every item that cannot be added to the shelf – whether purchasing new or replacement titles - any one of which might be deemed controversial or helpful by any library user at any time.

As MCPL is already operating under very tight budget constraints blasting its capital improvement fund and/or nickel and diming its operational budget will have an impact on the library's ability to excel. I anticipate that a significant reduction in county support could lead to difficult library board discussions and decisions – not only about collection development, but also regarding reductions to library service hours at one or more library sites, a reduction/elimination of library staff who either directly serve the public or work behind the scenes in support roles, or closure of one or more branches.

Per Wis. Statute 43.16, MCPL also serves as the resource library for the 7-county Wisconsin Valley Library Service area. The 24 public libraries in Clark, Forest, Langlade, Lincoln, Oneida and Taylor Counties view MCPL as a valued partner and collaborator. Its collection offers a depth and breadth of materials that benefit Marathon County residents and all northcentral Wisconsin residents alike. The leadership and support provided by MCPL staff to their colleagues in neighboring libraries has been invaluable. Their engagement in WVLS strategic planning has helped to make our regional library network one of the most efficient and effective in the state. Defunding the resource library will sabotage a 60-year investment into a vigorous regional resource sharing consortium and collaborative efforts to provide the best library services possible to citizens in small, rural communities as well as larger municipalities across this library network.

I recognize and appreciate that you, as county leaders, are making a number of incredibly challenging decisions right now, and that allocating Marathon County tax dollars in the most impactful and efficient way possible is a daunting task. As you think about how best to support county services and allocate resources in the 2023 budget, I urge you to think broadly and impartially about the benefits that the nine library sites provide to all residents across Marathon County, and to do all you can to protect and preserve funding for the Marathon County Public Library.

Thank you.

Respectfully,

Marla Sepnafski, Director

WISCONSIN VALLEY LIBRARY SERVICE

# MARATHON COUNTY PUBLIC LIBRARY

welcoming, accessible, relevant, innovative





# Welcoming

MCPL is open to all. The library connects people in Marathon County with the information they need, the stories they want, and resources their community provides.



# Relevant

MCPL provides high-speed internet access in rural communities, and accurate database information to job seekers, businesses, genealogists, realtors, mechanics, students and parents.



















# Accessible

MCPL offers many access points for services: homebound delivery, digital library access 24/7, drive-up windows, plus assistance by phone, online chat, email, or in person.



# Innovative

MCPL leads the annual Central Wisconsin Book Festival with a committee of literary groups and library partners across central Wisconsin.

# Reading Readiness

The free MCPL program LENA Start helps build strong families using interactive technology to support parents as their Pre-K child's first teachers.



# MARATHON COUNTY PUBLIC LIBRARY

expertise, collection, collaborative, resources



Expertise
MCPL staff share
knowledge in cataloging,
collection development,
marketing, and readers'
advisory with 24 partner
libraries.

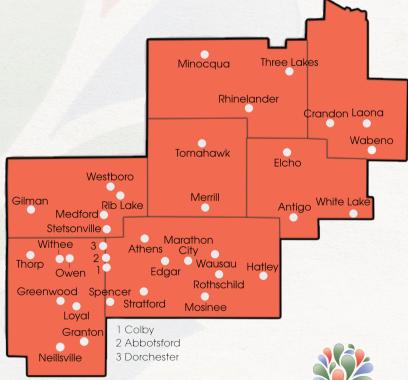


Resources
MCPL and partner
libraries mutually benefit
by leveraging their
collective size to achieve
increased economies of
scale in purchase
negotiations.



Collection
MCPL owns one third of
the materials in the
regional catalog. Items
are shared with member
libraries via a WVLS
delivery service.







Collaborative MCPL staff chair two committees and provide leadership while serving on all WVLS consortium committees and workgroups. To: Marathon County Public Library Board of Trustees

From: Library System Task Force

Re: Recommendation to the Library Board

Date: 11 January 2021

In 2019 the Marathon County Public Library (MCPL) Library Board established a task force to examine whether the Library should remain a member of the Wisconsin Valley Library Service (WVLS) or become a member of the South Central Library System (SCLS). While the needs of other WVLS member libraries and the library community as a whole was considered, the Task Force's goal was to determine what was best for MCPL and the people it serves.

At their meeting on 21 December 2020 the Task Force voted 3 to 1 (with one abstention) to recommend to the Library Board that the Library should leave WVLS and become a member of SCLS. The remainder of this memo will explain the process the Task Force used and their reasons for this decision.

### **Task Force**

The following persons were appointed to the Task Force by the Library Board:

- Sharon Hunter, Library Board President
- Gary Beastrom, Library trustee and Marathon Co. Supervisor
- Scott Winch, Library trustee and Stratford School District Administrator
- Rebecca Frisch, Director, Marathon County Conservation, Planning, & Zoning Department (retired)
- Shannon Schultz, Public Library Administration Consultant, Wisconsin Department of Public Instruction Division for Libraries & Technology
- Mark Arend, Assistant Director, Winnefox Library System (retired), Task Force Chair Beginning in January 2020 the Task Force met monthly, except for April.

# **Process**

The Charge from the MCPL Board was to prepare a "comprehensive list of pros and cons regarding whether the Marathon County Public Library should move to the South Central Library System or remain with the Wisconsin Valley Library Service. The Task Force shall also assess the pros and cons and shall formulate a final recommendation to the Library Board regarding the ultimate question."

Among the factors the Task force examined were:

- <u>Employee Attraction and Retention:</u> When looking at library systems, does system membership impact MCPL's ability to attract and retain exceptional employees?
- <u>Technology:</u> What are the capacities of each system for identifying, promoting, and supporting existing and emerging technologies to ensure that MCPL is positioned to be an industry leader in Wisconsin.
- Financial: What is the Cost/Benefit for MCPL for each choice.
- Institutional Culture
- Innovation (Organizational Excellence).
- System Governance, including organization and decision-making.
- Service to Customers (Internal)/SWOT analysis/summary.

Extensive information was provided by both systems, for which the Task Force gives warm thanks. The Task Force also thanks the many library directors, trustees, system staff, and others who provided information and comments.

### **Reasons for Moving to SCLS**

After examining all factors, the Task Force concluded that MCPL would be better-served by joining SCLS than by staying with WVLS for these reasons:

- SCLS would be more cost-effective than WVLS. Although the stated cost would be greater, this would be offset by savings elsewhere in the library budget.
- SCLS has a larger, more specialized staff for MCPL to call on.
- Because of its larger staff, SCLS is able to offer more services of use to MCPL than WVLS does.
- Unlike WVLS, SCLS contains several other county libraries and other similar-sized libraries, offering more chances for collaboration.
- SCLS offered more continuing education and professional development opportunities relevant to the size of MCPL
- The SCLS catalog contains a larger collection of library materials.
- The SCLS ILS (shared library catalog, patron database, and system for checking items in and out) would serve MCPL better.
- The organizational culture of SCLS aligns more closely with that of MPLC and Marathon County.

# **Task Force Documents**

The documents listed below had significant influence on the Task Force's decision.

- Final analysis of fees charged by systems (Included in July meeting packet)
   <a href="https://www.mcpl.us/sites/default/files/attachments/mcpl\_task\_force\_library\_system\_inquiry\_packet\_2020-07.pdf">https://www.mcpl.us/sites/default/files/attachments/mcpl\_task\_force\_library\_system\_inquiry\_packet\_2020-07.pdf</a>
- Advantages and disadvantages of staying with WVLS or moving to SCLS, as identified by Task Force members <a href="https://wvls.org/wp-content/uploads/2020/11/Advantages-and-">https://wvls.org/wp-content/uploads/2020/11/Advantages-and-</a>
   Disadvantages.docx
- SWOT Analysis by the Task Force https://www.mcpl.us/sites/default/files/attachments/swot\_analysis\_2020-10.pdf
- Marathon County Public Library Attributes and Outcomes as approved by the Library
- Board, to be used for strategic planning purposes. (included in February meeting packet)
   <a href="https://www.mcpl.us/sites/default/files/attachments/mcpl\_task\_force\_library\_system\_inquiry\_packet\_2020-02.pdf">https://www.mcpl.us/sites/default/files/attachments/mcpl\_task\_force\_library\_system\_inquiry\_packet\_2020-02.pdf</a>
- Organizational charts and information on key staff for SCLS and WVLS (included in February meeting packet)
   <a href="https://www.mcpl.us/sites/default/files/attachments/mcpl\_task\_force\_library\_system\_inquiry\_packet\_2020-02.pdf">https://www.mcpl.us/sites/default/files/attachments/mcpl\_task\_force\_library\_system\_inquiry\_packet\_2020-02.pdf</a>
- Revised organizational charts for both systems (Included in July meeting packet)
   <a href="https://www.mcpl.us/sites/default/files/attachments/mcpl\_task\_force\_library\_system\_inquiry\_packet\_2020-07.pdf">https://www.mcpl.us/sites/default/files/attachments/mcpl\_task\_force\_library\_system\_inquiry\_packet\_2020-07.pdf</a>
- Analysis of each systems' decision-making process (Included in July meeting packet)
   https://www.mcpl.us/sites/default/files/attachments/mcpl\_task\_force\_library\_system\_inquiry\_packet\_2020-07.pdf

- Statements from MCPL staff (Included in September meeting packet)
   <a href="https://www.mcpl.us/sites/default/files/attachments/mcpl\_task\_force\_library\_system\_inquiry\_packet\_2020-09.pdf">https://www.mcpl.us/sites/default/files/attachments/mcpl\_task\_force\_library\_system\_inquiry\_packet\_2020-09.pdf</a>
- Report from Shannon Schultz (included in November meeting packet)
   <a href="https://www.mcpl.us/sites/default/files/attachments/mcpl\_task\_force\_library\_system\_inquiry\_packet\_2020-11.pdf">https://www.mcpl.us/sites/default/files/attachments/mcpl\_task\_force\_library\_system\_inquiry\_packet\_2020-11.pdf</a>
- Summary of comments received from WVLS library directors and trustees (included in November meeting packet)
   <a href="https://www.mcpl.us/sites/default/files/attachments/mcpl\_task\_force\_library\_system\_inquiry\_packet\_2020-11.pdf">https://www.mcpl.us/sites/default/files/attachments/mcpl\_task\_force\_library\_system\_inquiry\_packet\_2020-11.pdf</a>

All documents relating to the Task Force can be found at <a href="https://wvls.org/mcpl-system-exploration/">https://wvls.org/mcpl-system-exploration/</a> and <a href="https://www.mcpl.us/about/board/library-system-task-force">https://www.mcpl.us/about/board/library-system-task-force</a>

<b>Advantages to Mov</b>	/ing to	) SC	LLS
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Larger collection of materials for patrons to access

Weighted voting system

Ala cart pricing

More continuing education and professional development opportunities that pertain to the size of MCPL

Opportunity for more collaboration with like size libraries

Specialized staff to assist MCPL to achieve its goal of becoming a premier library

Joining a system that MCPL has a positive working relationship

ILS System that is more conducive to the needs of MCPL

MCPL would be a member/peer of similar sized libraries leading to improved collaboration, opportunities, and services offered which would transcend MCPL to the next level and beyond.

MCPL would have the opportunity to restructure staff responsibilities/positions to take advantage of SCLS services offered and to shift funding to offset the increased membership cost of the new system.

MCPL customers would be better served by increased access to materials, programs, and services.

Larger inventory of available materials

More services available and support staff

Opportunity to network with "like size" libraries

Member libraries more similar in size

# **Advantages to Staying with WVLS**

Proximity - close by and rental income

Deliveries more often and less wait time for materials

Service as Resource Library to Central and Northeast WI

Definite financial benefit—strong return on investment; good value, especially considering lack of evidence of poor service

Leadership—MCPL is a respected and valued leader, can assert a lot of influence within the system both professionally and financially

Disadvantages to Moving to SCLS	Disadvantages to Staying with WVLS
the number of holds on a item would be larger in SCLS	Somewhat limited service offerings and staff Less broad scope of available materials
MCPL will have transition costs and transition challenges to deal with for a few years.	The potential for "bad blood" after this experience—if they stay they may want to consider some facilitated
MCPL staff (and potentially customers) will need to learn a new system beyond what they are knowledgeable about or comfortable with.	discussions to improve their relationship
Effectiveness of being heard at Board meetings (comparative sizes of member libraries)	
Deliveries less often and longer wait times for requested materials	
Loss of Resource Library to Central and Northeast WI	
Loss of rental revenue and initial cost of startup	
Far more expensive—MCPL was cutting services because \$80,000 was too much. How can they justify paying \$200,000? What are they going to get for the taxpayers to explain that decision?	
Lack of demonstrated patron support—we have not seen any evidence that the residents/users of MCPL want this. This will change their everyday interactions with the library. It sounds like only specific staff want this, and library service should focus on residents and library users, not staff.	

# **SCLS**

STRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
Larger collection of materials	Voting system?	Continuing education and professional development more relevant to the size of our library	Smaller libraries who rely on MCPL for resources will need to find other resources
Weighted voting system	Smaller fish in a bigger bowl?	Chance to collaborate with like size libraries	Loss of revenue from WVLS rental space
A la cart pricing	Deliveries less often	MCPL can reorganize to do services offered by being involved with SCLS such as ILS database and collection and patron list	Does this eliminate MCPL as a resource library?
Larger resource staff for MPLS to approach with questions and get ideas	Physical distance from Wausau	MCPL could be a resource library for the northern part of the state	More expensive initially?
Specialized staff	Staff not located in the same building	Chance for MCPL to enhance its services and programming with support of SCLS	Does northeast Wisconsin lose the service of a resource library?
Size of area and organization	They are large enough that some have questioned whether they are already too large	More materials available to all patrons.	Larger system with more members
More services are available.	The geographical shape of SCLS is undesirable, and that will be magnified if MCPL joins.	Resources available provides MCPL the ability to reorganize/ restructure to eliminate existing staff positions resulting in short and long term savings	Transitioning
Volume of materials available	Long wait time for high- demand materials and SCLS patrons are very active at placing holds - MCPL patrons will not expect this and it may take a lot of PR to justify it	New people = new ideas and innovation	Building new relationships
Members include representation from vibrant, growing urban centers	Expensive - I would estimate MCPL member fees to be somewhere around \$300K	Increased training options	Limited understanding of MCPL operations, functions, needs

Leader in the state with excellent reputation and strong relationships	Systemwide decisions may be based on concerns relevant to Dane County in particular, and south central WI in general, which may not suit the needs of a county so far outside that region	Collaboration with staff from similar size libraries and with similar skill sets and experience (or more)	The PLSR recommendation of greatest priority right now is the recommendation for a new statewide delivery model. When statewide delivery coordination goes out for bid, the role that SCLS plays in statewide delivery may change.
Diverse	MCPL will have much less say in system affairs than it currently has.	Voting structure allows for fair representation of MCPL size library	An ILS migration takes a significant amount of staff time from all departments, not just those managing the ILS.
Innovative		SCLS would stand to get a lot more money from a new member.	An ILS migration will be disruptive for library patrons.
Resources for support of administrative and operational functions of member libraries are robust			
Organizational culture appears to be consistent with Marathon County government's strong, positive organizational culture			
Resources for customer service needs are plentiful			
A lot of resources; full cadre of services Skilled and talented			
consultants  Member libraries of varying sizes allows for connections with "like" libraries			

# WVLS

STRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
Located at MPLS	Paying for services MPLC does not use or need	Restructuring and merging with other systems might be more cost effective for WVLS and provide opportunities for the other libraries in its system	ILS limitations
Close by - ease of contact and delivery	Communication between WVLS & MCPL	Resource library for northeast Wisconsin	Loss of MCPL as a resource library
Big fish in a smaller bowl.	Relationship between the two have deteriorated	Staff understand how MCPL works and potential to improve relationships/communicati ons/service	Loss of largest library in WVLS.
Existing system with known staff and resources	MCPL is the largest library so no peer libraries	MCPL is a net borrower and has been for years. This means they utilize collections from the smaller libraries to fill their own holds, rather than supplying their materials to the smaller libraries (which is the opposite of what nonlibrary professionals would expect).	A MCPL departure would force WVLS to reduce its offering of services and probably lay off staff. This will widen the inequity of library service to WI residents that the state has spent years trying to fix (through the PLSR effort). This is a significant setback from a statewide perspective
Support of smaller member libraries	Specialized staff to enhance MCPL programming	Having the system located in the library building allows for a close working relationship that can be advantageous for both organizations.	Decreasing financial support from member counties with limited resources now and in the future
The location of the system and its relatively compact geographical structure allows for truly regional focus.	Apparent difficulty of accessing some services		Smaller system does not allow MCPL to transcend its mission to transform lives, be on the cutting edge, innovate
Skilled and talented consultants	Some services no available.		MCPL departure will take money and jobs away from Marathon County.

Smaller size allows for more personalized service	Lack of members who represent vibrant growing urban centers	
Very short wait for high- demand materials	Limited resources for customers	
While fewer items in the	Limited resources for	
collection, also fewer users to borrow them.	member county's administrative,	
WVLS has more items per capita than SCLS.	operational, and service needs	
Much more affordable, particularly since MCPL has been steadily reducing services, which implies budgetary issues. MCPL member fees are around \$80K	Existing members have limited resources/ staff/capacity and depend heavily on financial support of larger member counties	
MCPL's large size compared with other WVLS libraries means it can exercise significant influence on system services and culture.	Not as large of a staff or as diverse of services as with SCLS	
	There is a considerable degree of distrust between administration and staff of MCPL and WVLS.	

# Wisconsin Valley Library Service System Services costs for MCPL (6/9/20)

<u>Item</u>	<b>WVLS Cost</b>	<u>Notes</u>
		See cost breakdown in additional document.
		Covers the costs of providing WAN network access to ILS and infrastructure support for MCPL
		locations. MCPL receives a single, discounted port rate for all branches as it self-manages its WAN
		interconnections. WVLS managed antivirus software (Faronics Antivirus) is also included. Other ILS
Libraries Win Technology	1	network related costs are included in the ILS amount above. MCPL opts out of additional Libraries Win
Services (Network)	\$6,900	technology services and fees.
Technology Consultation	and No Cost.	Technology long range and project planning consultation, help desk support, captital procurement
Support	Included in	services, direct onsite technical support, and other aspects of technology servicing are available to all
	WVLS services.	public library members in WVLS as a System Membership Benefit. The use of these services is optional
		and all member libraries, including MCPL, regularly utilize them to varying degrees.
Delivery	\$2,200	Optional two stops per week for MCPL Wausau
Overdrive (State and syst	em	
advantage collections)		
State Collection	\$28,751	
	No Cost.	
	Included in	
System Advantage Collec	tion WVLS services.	WVLS does not require libraries to pay additional fees for OverDrive Advantage shares.
-		
<b>Total System Fees and Co</b>	osts \$112,589	

# 2020 Grants and other Funding Available to MCPL from Wisconsin Valley Library Service (6/9/20)

	<b>WVLS Direct</b>		
Item	Funding	<b>Cost Benefit</b>	Notes
Youth Literacy Grants	\$2,160		WVLS Summer Performer Grant: MCPL 9 locations at \$240 each
			MCPL is eligible for reimbursement up to this amount each year for the following conferences/events:
			Association for Rural and Small Libraries Conference, WI Library Association Membership, Wiscionsin
			Library Association Conference, Wisconsin Association of Public Libraries Conference, Library
CE Grants	\$4,700		Legislative Day
Collaboration Grant	\$10,000		WVLS Innovation & Collaboration Grant: MCPL is eligible for up to \$20,000 every other year
WiLS Membership		\$199	Through WVLS membership, libraries may receive discounts on products and databases.
Resource Library Collection			
Development Grant	\$10,000		
Rent paid to MCPL for WVLS			
Office Space	\$42,153		
Delivery - Standard		\$35,200	Direct cost benefit to MCPL for 32 weekly stops paid for by WVLS.
Paid to MCPL for Telephone			
notices line	\$2,200		
			Gale Courses, Small Engine Repair Reference Center, Ancestry Library Edition, NoveList Plus, NoveList
Databases*		\$40,184	Select, Foundations in Wisconsin
	\$69,053	\$75,583	

<sup>\*</sup>Actual cost replacement value for MCPL may be different depending on minimum costs for service, loss of pre-negotiated terms, and additional FTE required to maintain. Using 2018 data, MCPL had 131,743 for an extended county population of the total WVLS service population 282,999. A percentage of 46.55%

# South Central Library System Estimates of MCPL 2020 Costs for System Services (6/10/20)

Item	SCLS Cost	Notes
ILS	\$105,03	37 See cost breakdown in additional document.
	, ,	SCLS headquarters technology infrastructure (servers, broadband, security) required to support
		LINKcat; system administration staff; reports dashboard; after hours emergency support during
Network	\$25,76	58 library open hours.
		SCLS provides a data dashboard, email service (Office 365), web site hosting and support, and
		database authentication to all SCLS member libraries at no cost. SCLS will purchase DELL PCs and
		peripherals for any SCLS member library, allowing them to participate in greater discounts
		through the state-wide purchasing pool. SCLS provides long-range technology planning consulting
		to any SCLS library requesting it. SCLS offers professional Network support and cradle-to-grave PC
Technology Consultation and Support		support (including all software) to any SCLS member library for a fee.
recimology consultation and support		5-day for Wausau, Mosinee, and Rothschild. 3-day for Athens, Edgar, Hatley, Marathon City,
Delivery	\$18 8 <sup>-</sup>	70 Spencer, and Stratford
Delivery	710,0	This is a flexible number based on estimated costs to rent a garage and how much space SCLS
		might use for delivery on site at MCPL.Facility: \$39,000
		In kind use of Wausau library location ~\$24,000
		Estimated garage annual rental ~15,000
		This was a best quess and a conversation starter to estimate the cost of SCLS use of spaces at the
		Marathon County Public Library (Wausau) space for sorting and storing vehicles nearby. Tom
		O'Neill felt he had a possible source who could supply a realistic storage facility rent figure. Corey
		Baumann put out the \$15,000 rent as a placeholder pending a more accurate number and
		location
Overdrive (Both state and system advantage		iocution
collections)	\$20.10	06 \$1,897 is MCPL's share of \$20,000 dedicated to SCLS Advantage
Conections	<b>Ψ</b> 23,10	\$27,209 is MCPL's share of \$286,789 WPLC charges to SCLS for statewide OverDrive
Total System fees and costs	\$178,78	•
Estimated one-time ILS migration fees	\$63,67	75 See cost breakdown in additional document.

# Estimated 2020 Grant and other Funding Available to MCPL from South Central Library Services (6/10/20)

Item	SCLS	SCLS Notes	
Youth Literacy Grants	\$4,050 Reimbursementlibrary is eligible for up to this amount		
CE grants	\$2,500 Reimbursementlibrary is eligible for up to this amount		
	SCLS pays for memb	per libraries. WiLS membership makes libraries eligible for vendor discounts,	
WiLS Membership	\$199 grants, and other W	/iLS services.	
Collection development grant			
Rent paid to MCPL for SCLS delivery space	See note under deli	ivery	
Total Grants and Other Funds	\$6,749		

ITEM NUMBER: 13.01 a-c CHAPTER 13: Collection

Development

CODE: Policy COMPUTER ID: CD-1

Title: Collection Development Policy

Effective Date: 11-24-86

Authorized By: Library Board of Trustees/Library Director

Date of Last Revision: 6-2013

# **Collection Development Policy**

The Marathon County Public Library uses a patron-driven collection development model based on a shared collection and centralized selection. Primary authority for selection rests in the hands of the Library Director, who shall establish Collection Development Procedure according to the guidelines set forth in this policy.

# **Primary Collection Goals:**

- Materials for Lifelong Learning and Life Skills We envision a world in which
  everyone can read, write, evaluate information, and effectively apply technology to
  lead healthy, productive, and fulfilling lives.
- Materials that Incorporate Emerging Technologies We empower the people of Marathon County with the technology resources to connect to the world and the future.
- High Interest Materials for All Ages We provide current high-interest materials in a variety of formats.

# **Selection Principles:**

The Library recognizes and celebrates that it serves all members of the Marathon County community, regardless of age, political or social views, gender (including gender expression), sexuality, race, ethnicity, or country of origin. As such, the Library further recognizes that its patrons have diverse backgrounds, cultural heritages, interests, political views, and social values. The Library seeks to build a collection to meet the needs of the members of this diverse community, and to that end will routinely gather statistics and community input to determine the characteristics, expectations, and needs of these users. The Library will apply the latest tools and innovations to its collection development practices.

All patrons are free to request materials from the Library, and all patron requests will be evaluated according to the goals, principles, and standards contained in this policy, as well as any procedure for collection development laid out by the Library Director.

The Library will give highest priority to those materials most needed by our patrons, focusing on circulating materials for our diverse community in a variety of formats. Selectors will emphasize a balance of materials in the shared collection; individual branch collections may vary with local demand. Print reference collections will be reduced in favor of circulating and online resources. New formats of materials will be integrated into the collection as the patron demand increases.

The Library has adopted the American Library Association's Library Bill of Rights, Interpretations of the Library Bill of Rights, and the Freedom to Read Statement, as well as the Freedom to View Statement endorsed by the American Library Association. These documents can be found in Chapter 4 of the Marathon County Public Library Operations Manual & Personnel Policies & Procedures Manual, and are both adhered to and supported by the Marathon County Public Library. The content of these documents is to be understood as part of this and all other related policies and procedures.

### Selection Standards:

- Artistic or scholarly merit of material
- Popular demand for or interest in subject
- Requests for particular materials
- Timeliness of content
- Appropriateness and relevancy of material to the library's users
- Favorable reviews in standard library reviewing sources
- Reputation, authority, or qualifications of author, artist, producer, editor, or publisher
- Importance of material in relation to existing collection in terms of balance or completeness (including in terms of existing series')
- Accessibility of material by library users (including reading level, ease of use of electronic uses)
- Historical value of material
- Technical quality of A/V materials
- Physical quality of material (packaging, binding, etc.)
- Availability of material through vendors
- Cost of material in relation to the quality and significance of above factors

### **Collection Maintenance:**

The collection is reviewed and revised on an on-going basis to meet contemporary needs. The level of use of an item in the present will take priority over the possibility that someone may use it someday. Materials containing outdated or superseded information will be removed from the collection. Current relevance and demand will be the

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determining factor in how long materials are kept. The collection is neither archival nor research oriented; the Library supplements the collection by borrowing from other libraries as necessary to meet patron demands.

# The Way We Do Business:

- We act as good stewards of the public's tax dollars.
- We provide equitable access to a broad array of content, as well as training and assistance to help people successfully navigate and use information.
- We operate as one system; unity provides value. The centralized approach to a shared collection allows staff to concentrate on collections that are maximized around the needs of patrons.
- We routinely gather statistics and community input to determine user characteristics, expectations and needs and will apply the latest tools and innovations to our collection development practices.
- We supplement our collections with additional materials by borrowing through cooperative agreements with other libraries.