

**Marathon County Social Services Board Minutes**  
**Tuesday, February 11, 2020, 3:30 pm**

<b>Attendance:</b>	<b>Present</b>	<b>Absent</b>
Amy Arlen	X	
Christy Keele	X	
Romey Wagner	X	
Loren White		X
Yee Leng Xiong	X	

**Also Present:** Vicki Tylka, Aidyn Laurynz

1. Meeting called to Order by Amy Arlen at 3:32 p.m.
2. **Invitation for Public Comments** (15 Minute Limit) – There was no public comment.
3. **Approve Minutes from January 14, 2020, Meeting**

Action: Minutes Approved

**YEE LENG XIONG MOVED, ROMEY WAGNER SECONDED, TO APPROVE THE MINUTES OF JANUARY 14, 2020. MOTION CARRIED UNANIMOUSLY.**

**4. Educational Presentations**

A. Trauma Informed Care Assessment Report

- Review draft and plan to share with County Board – Objective 3.3 of Strategic Plan is around having kids grow up to be healthy, balanced, and loved. Part of that is having a trauma-informed system to be able to do that, not only working with people in the community but also supporting our staff. Health and Human Services Committee asked us to put together a report about how well we are doing with trauma-informed care. Aidyn Laurynz has been part of a small work group that has been working on the draft plan being presented to the board today.

Aidyn and Amanda Lee worked closely with Vicki, Lance, and other leadership members to determine baseline and gaps. Page 3 of the report lists specific departments that are most trauma-impacted. They interviewed 32 members of leadership staff in those departments and sent out a survey. They received 148 survey responses.

People, physical spaces, and policies and procedures were the three main areas of focus that emerged from the survey results and best practices research.

- Substance Abuse and Mental Health Services Administration (SAMHSA) – 6 Principles of Trauma-Informed Care
- General Conclusions/Strengths/Gaps/Recommendations
- Customer means client/someone who is coming in for services.
- Core values aligned with 6 principles of trauma-informed care. This shows we are on the right track.

Recommend emphasis that the customer isn't just the person walking in the door. The customer is anyone that level serves.

The county board will be asked to create a trauma-informed practice policy.

Aidyn reviewed recommendations and highlighted the appendix of resources with the board. Interview questions and survey questions were also included as separate appendices within the report.

In conclusion, Aidyn reviewed the recommended steps on page 7 of the report with the board. Amy and Vicki thanked Aidyn for the report.

## **5. Policy Issues for Discussion and Possible Action:**

### **A. 2020 DSS Work Plan – Vicki reviewed the 2020 DSS work plan document with the board.**

Highlights include:

- a. Workload study – Vicki is on the steering committee for that group. Time study conducted in the month of March; about 15 counties surveyed.
- b. Discussion about changing the funding methodology for children and families allocation; funding methodology passed by WCHSA.
- c. Family First Prevention Services Act – Social work planning retreat in February 2020.
- d. Provide leadership for county culture survey results/action planning.
- e. Trauma-informed (strategic plan objective 3.3) – Vicki is leading this initiative with Lance.
- f. Youth Crisis Stabilization Services – NCHC is writing for grant. Social Services will provide input.
- g. Youth Justice
- h. Child Support Elevate Grant
- i. Administrative Unit: Work from home, restructuring current building offices to better accommodate customer needs. Electronic in-out board (EIO).
- j. Economic Support – Call Center standards – still room for improvement. Work from home with two employees beginning the program in February.

**YEE LENG XIONG MOVED, CHRISTY KEELE SECONDED, TO ACCEPT THE 2020 DSS WORK PLAN AS PRESENTED. MOTION CARRIED UNANIMOUSLY.**

### **B. Recommendation in support of the Wisconsin County Human Services Association (WCHSA) evaluating the Children and Families Allocation methodology with the Department of Children and Families.**

Based on the conclusion that the funding formula created over 50 years when the Department of Children and Families was not even in existence, WCHSA and DCF have discussed evaluating modernization of the allocation methodology with a data driven approach.

**YEE LENG XIONG MOVED, ROMNEY WAGNER SECONDED, TO APPROVE THE RECOMMENDATION IN SUPPORT OF THE WISCONSIN COUNTY HUMAN SERVICES ASSOCIATION (WCHSA) EVALUATING THE CHILDREN AND FAMILIES ALLOCATION METHODOLOGY WITH THE DEPARTMENT OF CHILDREN AND FAMILIES. MOTION CARRIED UNANIMOUSLY.**

## **6. Announcements and Possible Items for Next agenda**

## **7. Adjournment**

There being no further items to be discussed **CHRISTY KEELE MOVED, YEE LENG XIONG SECONDED, TO ADJOURN MEETING. MOTION CARRIED UNANIMOUSLY.**

Meeting adjourned at 4:37 p.m.